

**Norway-Oslo: Provider services**  
**OJ S 203/2023 20/10/2023**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Kulturdirektoratet

National registration number: 971527412

Postal address: Postboks 8052 Dep

Town: OSLO

NUTS code: NO Norge

Postal code: 0031

Country: Norway

Contact person: Ida Romstad

E-mail: [ida.romstad@kulturdirektoratet.no](mailto:ida.romstad@kulturdirektoratet.no)

**Internet address(es):**

Main address: <https://permalink.mercell.com/214291949.aspx>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/214291949.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/214291949.aspx>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Recreation, culture and religion

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework agreement for the procurement/hire off licences and software with associated advice and support

Reference number: 2023/83

**II.1.2. Main CPV code**

72410000 Provider services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The aim of the procurement is to enter into a framework agreement with a tenderer for the procurement/hire of softwares licences and the procurement of consultancy advisory services and associated services.

The contract will also cover licences that the contracting authority currently has, including the need to supplement/change these licences, as well as adjacent licences. The contract will also cover licences that (i) the contracting authority has at other suppliers, where the contract with them expires in 2024, and licences that (ii) the contracting authority will procure from other software suppliers during the lifetime of the contract.

The licence contracts will be signed directly between the contracting authority and Microsoft, but all conditions related to the procurement, invoicing, and licence questions are to be handled by the tenderer.

Current licences are: Microsoft, Adobe, Acrobat, Premiere, InDesign, Photoshop, Creative Cloud, Confulence, Jira, Tableau Cloud, Zoom Webinar, Google Cloud.

#### **II.1.5. Estimated total value**

Value excluding VAT: 6 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72400000 Internet services, 72600000 Computer support and consultancy services

#### **II.2.3. Place of performance**

NUTS code: NO081 Oslo

#### **II.2.4. Description of the procurement**

From 16 June 2023, the operating environment at the Directorate of Culture has been run by Intility AS. Intility provides the infrastructure platform (servers, storage, network, etc.) for the Directorate of Culture, and must therefore also be responsible for licensing this. Any other infrastructure services that the Directorate of Culture procures and that require licensing must, in the same way, be licences by Intility.

There will be a need for services the mainly cover:

- Licence advice and follow-up, including ensuring that the contracting authority always has the correct licences
- Assessment of needs, system proposal, and implementation/assistance with implementation of software
- Technical assistance with specific needs. Tenderers must be certified as a dealer for the large customer segment (LSP), and have partner status as CSP so that the contracting authority can get assistance with and can supplement already procured licences from Microsoft. During the execution of the contract, the contracting authority will only deal with the tenderer, which will have the same responsibility for any sub-suppliers' services as for its own services for the Directorate of Culture.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6.**

### **Estimated value**

Value excluding VAT: 6 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

Can be extended for 1+1 year. The total framework agreement period will be 4 years.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Must submit a company registration certificate for the payment of tax and VAT.

##### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Tenderers must have sufficient economic and financial capacity to complete the contract.

Minimum level(s) of standards possibly required:

A credit rating from a suitable credit rating company with a credit worthiness of minimum A or equivalent. The credit rating must be from the last approved annual accounts.

If, for valid reasons, such as a newly founded company, a tenderer is unable to submit the documentation as requested by the contracting authority, the tenderer may prove his economic and financial position with any other document that the contracting authority finds acceptable.

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

Tenderers must have good experience from equivalent assignments.

Tenderers must have good implementation ability and capacity.

Minimum level(s) of standards possibly required:

A description of the tenderer's most important and most relevant/comparable deliveries in the last three years. The documentation for each delivery must state:

- the customer's name and contact information
- the scope of the delivery; products and services, total value, delivery date, and duration
- a short description of why the tenderer considers the reference relevant for this procurement
- the extent to which the delivery was completed by or in cooperation with other companies /sub-suppliers

Use annex 3 form for references for replies.

A description must be given of the tenderer's delivery organisation; units and personnel that the tenderer has at their disposal to fulfil the contract.

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/11/2023 Local time: 12:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 2 (from the date stated for receipt of tender)

#### IV.2.7. Conditions for opening of tenders

Date: 21/11/2023 Local time: 12:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Oslo Tingrett

Postal address: Postboks 2106 Vika

Town: Oslo

Postal code: 0422

Country: Norway

E-mail: [oslo.tingrett@domstol.no](mailto:oslo.tingrett@domstol.no)

**VI.5. Date of dispatch of this notice**

17/10/2023