

**Netherlands-Amsterdam: The Provision of IT Software Development, Configuration, Implementation and Maintenance Services Covering Solutions Based on Microsoft, Informatica and SAP technologies — Lot 3**

OJ S 253/2020 29/12/2020

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: European Medicines Agency

Postal address: PO Box 71010

Town: Amsterdam

NUTS code: NL1 Noord-Nederland

Postal code: 1008 BA

Country: Netherlands

E-mail: [contracts@ema.europa.eu](mailto:contracts@ema.europa.eu)

**Internet address(es):**

Main address: <https://www.ema.europa.eu/>

Address of the buyer profile: <https://www.ema.europa.eu/en/about-us/procurement>

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

The Provision of IT Software Development, Configuration, Implementation and Maintenance Services Covering Solutions Based on Microsoft, Informatica and SAP technologies — Lot 3

Reference number: EMA/2019/28/IT

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

This call for tender aims to put into place framework contracts, with a maximum of five economic operators for the provision of services, that will enable the Agency to acquire resources, not employed directly by the Agency, in the domain of IT software development, implementation and maintenance in relation to the listed specific technologies as follows:

- in priority order (cascade) for orders on a time and means basis; and

- reopening of competition for orders on a quoted time and means or fixed price basis.
- The Agency estimates, without this being binding, that the total consulting requirement for consulting services over the 4-year framework contract period is expected to represent:
- 17 460 person-days for the services pertaining to Microsoft technologies,
  - 10 698 person-days for the services pertaining to Informatica technologies,
  - 11 675 person-days for the services pertaining to SAP technologies.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 5 600 000,00 EUR

### **II.2. Description**

#### **II.2.1. Title**

Enterprise Resource Planning (ERP) Based on SAP Technologies

Lot No: 3

#### **II.2.2. Additional CPV code(s)**

72200000 Software programming and consultancy services, 72250000 System and support services, 72220000 Systems and technical consultancy services, 72210000 Programming services of packaged software products, 72260000 Software-related services, 72230000 Custom software development services, 72261000 Software support services, 72262000 Software development services, 72267000 Software maintenance and repair services, 72263000 Software implementation services, 72232000 Development of transaction processing and custom software, 72265000 Software configuration services

#### **II.2.3. Place of performance**

NUTS code: NL1 Noord-Nederland

Main site or place of performance: Services can be performed on an intra-muros or extra-muros basis. Intra-muros site: European Medicines Agency, Amsterdam, The Netherlands

#### **II.2.4. Description of the procurement**

Provision of IT software development, implementation and maintenance services in Enterprise Resource Planning (ERP) solution based on SAP technologies.

#### **II.2.5. Award criteria**

Quality criterion - Name: Resource management / Weighting: 17.5 %

Quality criterion - Name: SAP application development, maintenance and support / Weighting: 31.5 %

Quality criterion - Name: Provision of success factors support / Weighting: 21 %

Price - Weighting: 30 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 060-142851](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

#### **Section V: Award of contract**

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**Contract No:** EMA/2019/28/IT/3.1

**Lot No:** 3

**Title:**

Enterprise Resource Planning (ERP) Based on SAP Technologies

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

22/12/2020

##### **V.2.2. Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: yes

##### **V.2.3. Name and address of the contractor**

Official name: Seidor Consulting S.L.

Town: Barcelona

NUTS code: ES51 Cataluña

Country: Spain

The contractor is an SME: no

##### **V.2.3. Name and address of the contractor**

Official name: ATOS Nederland B.V.

Town: Amstelveen

NUTS code: NL329 Groot-Amsterdam

Country: Netherlands

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 5 600 000,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** EMA/2019/28/IT/3.2

**Lot No:** 3

**Title:**

Enterprise Resource Planning (ERP) Based on SAP Technologies

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

22/12/2020

**V.2.2. Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Accenture B.V.

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Country: Netherlands

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Octopus International SA/NV

Town: Woluwe-Saint-Pierre Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: Next Venture B.V.

Town: Amsterdam

NUTS code: NL329 Groot-Amsterdam

Country: Netherlands

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 5 600 000,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** EMA/2019/28/IT/3.3

**Lot No: 3**

**Title:**

Enterprise Resource Planning (ERP) Based on SAP Technologies

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

22/12/2020

**V.2.2. Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: yes

**V.2.3. Name and address of the contractor**

Official name: Everis Belgique SPRL

Town: Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

**V.2.3. Name and address of the contractor**

Official name: myBrand B.V.

Town: Geertruidenberg

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 5 600 000,00 EUR

**V.2.5. Information about subcontracting**

**Section V: Award of contract**

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**Contract No:** EMA/2019/28/IT/3.4

**Lot No: 3**

**Title:**

Enterprise Resource Planning (ERP) Based on SAP Technologies

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

22/12/2020

**V.2.2. Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

**V.2.3.**

**Name and address of the contractor**

Official name: PwC EU Services EESV

Town: Sint-Stevens-Woluwe Brussels

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

Country: Belgium

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 5 600 000,00 EUR

**V.2.5. Information about subcontracting****Section V: Award of contract**

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**Contract No:** EMA/2019/28/IT/3.5

**Lot No:** 3

**Title:**

Enterprise Resource Planning (ERP) Based on SAP Technologies

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

22/12/2020

**V.2.2. Information about tenders**

Number of tenders received: 10

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Capgemini Nederland B.V.

Town: Utrecht

NUTS code: NL329 Groot-Amsterdam

Country: Netherlands

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 5 600 000,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: General Court

Postal address: rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg  
E-mail: [generalcourt.registry@curia.europa.eu](mailto:generalcourt.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Fax: +352 4303-2100  
Internet address: <http://curia.europa.eu>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: European Medicines Agency  
Postal address: PO Box 71010  
Town: Amsterdam  
Postal code: 1008 BA  
Country: Netherlands  
E-mail: [info@ema.europa.eu](mailto:info@ema.europa.eu)  
Telephone: +31 88781600  
Internet address: <https://www.ema.europa.eu>

**VI.5. Date of dispatch of this notice**

22/12/2020