

63902-2026 - Competition

Germany – IT services: consulting, software development, Internet and support – Cloud Services und Management

OJ S 19/2026 28/01/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Hamburger Verkehrsverbund GmbH

Email: info@hvv.de

Legal type of the buyer: Public undertaking, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Cloud Services und Management

Description: Ziel dieser Ausschreibung ist die Auswahl eines leistungsfähigen und langfristig ausgerichteten Cloud-Service-Partners (bzw. einer Bietergemeinschaft), der den Hamburger Verkehrsverbund GmbH (hvv) beim Aufbau, Betrieb, der Weiterentwicklung sowie der Governance einer zukunftsfähigen, sicheren und wirtschaftlichen Multi-Cloud-Services-Landschaft unterstützt.

Procedure identifier: d463219e-826e-4b1e-9364-9ed761812fee

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Hamburg (DE600)

Country: Germany

2.1.4. General information

Legal basis:

Directive 2014/24/EU

vgv -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Cloud-Services-Landschaft

Description: Aufbau, Betrieb, Weiterentwicklung und Governance einer zukunftsfähigen Cloud-Services-Landschaft

Internal identifier: LOT-0001 E74999715

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72315000 Data network management and support services, 72220000 Systems and technical consultancy services, 72514000 Computer facilities management services

5.1.2. Place of performance

Country subdivision (NUTS): Hamburg (DE600)

Country: Germany

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): no

Additional information: Im Rahmen der Eignungsprüfung bewertet der hvv: • wirtschaftliche Leistungsfähigkeit (z. B. Bilanzen, Bonität) • technische und berufliche Leistungsfähigkeit (z. B. Referenzen, Projekterfahrung) • Qualifikation des Schlüsselpersonals (z. B. AWS/Azure/GCP-Zertifikate) • Vollständigkeit und formale Richtigkeit der eingereichten Unterlagen Kriterium Bewertungsaspekt Punkte Gewichtung Unternehmensdarstellung Relevanz des Portfolios für Cloud Services 10 35% Wirt. Leistungsfähigkeit Stabilität, Bonität, Eigenkapital 10 10% Referenzen Vergleichbarkeit (ÖPNV/öffentlich), Multi Cloud, messbare Projekterfolge 10 20% Qualifikation Schlüsselpersonal Zertifizierungen, Erfahrung in Architektur/Betrieb/Security 10 35%

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Preis 40% Qualität 60% Die qualitative Bewertung orientiert sich direkt an den drei Aufgabenbereichen des einzureichenden Umsetzungskonzepts: Architektur, Betriebskonzept und Security-Konzept. Bewertet wird, wie plausibel, nachvollziehbar und methodisch ausgereift der Bieter diese drei Bereiche beschreibt und wie gut die vorgeschlagenen Vorgehensweisen auf die bereitgestellten Use Cases eingehen.

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: German

Address of the procurement documents: <https://www.subreport.de/E74999715>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.subreport.de/E74999715>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 26/02/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Information that can be supplemented after the submission deadline:

At the discretion of the buyer, all missing tenderer-related documents may be submitted later.

Additional information: Ist zugelassen; wird über die Bieterkommunikation kommuniziert.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vergabekammer Hamburg

Organisation providing more information on the review procedures: Vergabekammer Hamburg

8. Organisations

8.1. ORG-0001

Official name: Hamburger Verkehrsverbund GmbH

Registration number: Leitweg-ID 20200824-HVV001-00

Postal address: Brooktorkai 18

Town: Hamburg

Postcode: 20457

Country subdivision (NUTS): Hamburg (DE600)

Country: Germany

Email: info@hvv.de

Telephone: +49 40 325775-0
Internet address: <https://www.hvv.de>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Vergabekammer Hamburg
Registration number: T040428231690
Town: Hamburg
Postcode: 20457
Country subdivision (NUTS): Hamburg (DE600)
Country: Germany

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Datenservice Öffentlicher Einkauf (in Verantwortung des Beschaffungsamts des BMI)
Registration number: 0204:994-DOEVD-83
Town: Bonn
Postcode: 53119
Country subdivision (NUTS): Bonn, Kreisfreie Stadt (DEA22)
Country: Germany
Email: noreply.esender_hub@bescha.bund.de
Telephone: +49228996100

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: a81be0f5-59b7-47c9-b9c0-387bcd5cf72c - 01
Form type: Competition
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