

United Kingdom-London: Legal services

OJ S 253/2020 29/12/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Legal Aid Agency

Postal address: 102 Petty France

Town: London

NUTS code: UKI London

Postal code: SW1H 9AJ

Country: United Kingdom

E-mail: civiltenders@legalaid.gsi.gov.uk

Internet address(es):

Main address: <https://www.gov.uk/government/organisations/legal-aid-agency>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.gov.uk/government/publications/immigration-telephone-advice-services-from-june-2021>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://legalaid.bravosolution.co.uk>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: other publicly funded services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Procurement of Immigration Telephone Advice Services in England and Wales from 1 June 2021

II.1.2. Main CPV code

79100000 Legal services

II.1.3. Type of contract

Services

II.1.4. Short description

The Legal Aid Agency (“LAA”) is inviting Applicants to submit a Tender for a 2021 Immigration Telephone Advice Contract (“ITA Contract” or “Contract”) to provide Immigration Telephone Advice (“ITA”) Services from 1 June 2021.

The LAA is seeking to award a total of two (2) ITA Contracts of equal size to two separate organisations.

Applicants wishing to deliver ITA Services under an ITA Contract must submit a response to the Selection Questionnaire (“SQ”) for this procurement process and the ITA Invitation To Tender (“ITT”).

You must read the Information For Applicants (“IFA”) document for this procurement process before submitting your Tender.

The IFA can be found in the ‘Attachments’ section of 'itt_671 - Selection Questionnaire for ITA Services from 1 June 2021', 'itt_672- ITT for ITA Services from 1 June 2021' or can be downloaded from the Gov.uk website: <https://www.gov.uk/government/publications/immigration-telephone-advice-services-from-june-2021>

II.1.5. Estimated total value

Value excluding VAT: 390 991,09 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

Main site or place of performance: England and Wales only

II.2.4. Description of the procurement

The Legal Aid Agency (“LAA”) is inviting Applicants to submit a Tender for a 2021 Immigration Telephone Advice Contract (“ITA Contract” or “Contract”) to provide Immigration Telephone Advice (“ITA”) Services from 1 June 2021.

The LAA is seeking to award a total of two (2) ITA Contracts of equal size to two separate organisations.

Applicants wishing to deliver ITA Services under an ITA Contract must submit a response to the Selection Questionnaire (“SQ”) for this procurement process and the ITA Invitation To Tender (“ITT”).

You must read the Information For Applicants (“IFA”) document for this procurement process before submitting your Tender.

The IFA can be found in the ‘Attachments’ section of 'itt_671 - Selection Questionnaire for ITA Services from 1 June 2021', 'itt_672- ITT for ITA Services from 1 June 2021' or can be downloaded from the Gov.uk website: <https://www.gov.uk/government/publications/immigration-telephone-advice-services-from-june-2021>

This opportunity opens on Thursday 10 December 2020.

The deadline for submitting a Tender is 9am on Monday 18 January 2021.

We will accept questions about this IFA up until 5pm on Friday 18 December 2020. Questions must be submitted through the e-Tendering message boards for this procurement process.

Further information on how to submit a question can be found in the IFA.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Criterion 1 – Staffing the Service / Weighting: 9.93

Quality criterion - Name: Criterion 2 – Delivering a Quality Service / Weighting: 9.45

Quality criterion - Name: Criterion 3 – Capacity Planning for the Service / Weighting: 14.41

Quality criterion - Name: Criterion 4 – Implementation of the Service / Weighting: 6.21

Price - Weighting: 60

II.2.6. Estimated value

Value excluding VAT: 390 881,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/06/2021 End: 31/08/2022

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/01/2021 Local time: 09:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 19/01/2021

IV.2.7. Conditions for opening of tenders

Date: 18/01/2021 Local time: 09:01

Section VI: Complementary information

VI.1.

Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Legal Aid Agency
Postal address: 102 Petty France
Town: London
Postal code: SW1H 9AJ
Country: United Kingdom

VI.4.2. Body responsible for mediation procedures

Official name: Centre for Effective Dispute Resolution (CEDR)
Postal address: 70 Fleet Street
Town: London
Postal code: EC4Y 1EU
Country: United Kingdom

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Legal Aid Agency
Postal address: 102 Petty France
Town: London
Postal code: SW1H 9AJ
Country: United Kingdom
E-mail: civiltenders@legalaid.gsi.gov.uk

VI.5. Date of dispatch of this notice

24/12/2020