

Belgium-Brussels: Study on Social Services with Particular Focus on Personal Targeted Social Services for People in Vulnerable Situations

OJ S 254/2020 30/12/2020

Contract award notice

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, DG EMPL — Employment, Social Affairs and Inclusion

Postal address: Joseph II 27 (J-27), Rue Joseph II, 27

Town: Brussels

NUTS code: BE10 Région de Bruxelles-Capitale/ Brussels Hoofdstedelijk Gewest

Postal code: B-1049

Country: Belgium

E-mail: empl-vt-2020-012@ec.europa.eu**Internet address(es):**Main address: http://ec.europa.eu/info/departments/employment-social-affairs-and-inclusion_en**I.4. Type of the contracting authority**

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Study on Social Services with Particular Focus on Personal Targeted Social Services for People in Vulnerable Situations

Reference number: EMPL/2020/OP/0009

II.1.2. Main CPV code

85320000 Social services

II.1.3. Type of contract

Services

II.1.4. Short description

The objective of this study is to describe the social services sector within the broader context of services of general interest. The study will take stock of how the social services sector evolved, including its different roles, users groups and providers. The study will aim at categorising social services, based on their functions, objectives and user groups. The study will look more closely into the personal targeted social services. It will provide their typology and describe their specific role/s towards the achievement of a positive social impact for the

people in vulnerable situations. The study will aim at defining the role of this group of social services in the implementation of the Pillar. It will look into how access, quality, and the achievement of a positive social impact (as defined in the Pillar) could be monitored.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 399 670,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

85320000 Social services

II.2.3. Place of performance

NUTS code: 00 Other or Not Specified

Main site or place of performance: The main place of performance of the tasks shall be contractor's premises or any other place indicated in the tender.

II.2.4. Description of the procurement

The objective of this study is to describe the social services sector within the broader context of services of general interest. The study will take stock of how the social services sector evolved, including its different roles, users groups and providers. The study will aim at categorising social services, based on their functions, objectives and user groups. The study will look more closely into the personal targeted social services. It will provide their typology and describe their specific role/s towards the achievement of a positive social impact for the people in vulnerable situations. The study will aim at defining the role of this group of social services in the implementation of the Pillar. It will look into how access, quality, and the achievement of a positive social impact (as defined in the Pillar) could be monitored.

II.2.5. Award criteria

Quality criterion - Name: 1.1 Quality of the methodology, data sources, collection, validation and synthesizing methods for defining personal targeted social services and for undertaking the specific tasks, as listed in the preceding section, relating to their typology, users, financing, provision, and workforce / Weighting: 15

Quality criterion - Name: 1.2 Quality of the methodology and data sources, collection methods for assessing the implementation of the Voluntary European Quality Framework for Social Services / Weighting: 15

Quality criterion - Name: 1.3 Quality of the methodology and data sources, collection and validation methods for defining a positive social impact, including specific positive impacts that can be achieved with these services; and for identifying performance monitoring frameworks / Weighting: 15

Quality criterion - Name: 1.4 Quality of the approach towards formulating recommendations on the specific role of personal targeted social services towards the achievement of a positive social impact for people in vulnerable situations, as well as towards the implementation of the European Pillar of Social Rights / Weighting: 15

Quality criterion - Name: 1.5 Quality of the approach towards formulating the recommendation on updating the Quality Framework regarding monitoring access, quality and social impact / Weighting: 15

Quality criterion - Name: 2.1 The quality of the project management plan and the sufficiency of the control measures / Weighting: 9

Quality criterion - Name: 2.2 The appropriateness of the timetable, supervision of work /
Weighting: 8

Quality criterion - Name: 2.3 Consistency of service performance and continuity of the service
in case of difficulties, language quality check / Weighting: 8

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project: EaSI Programme

II.2.14. Additional information

See internet address provided in section I.3).

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 100-238633](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: VC/2020/0175

Title:

Study on Social Services with particular Focus on Personal Targeted Social Services for
People in Vulnerable Situations

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2020

V.2.2.

Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: Panteia

Postal address: Bredewater 26

Town: Zoetermeer

NUTS code: NL Nederland

Postal code: 7001

Country: Netherlands

E-mail: INFO@PANTEIA.NL

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: VVA Brussels (Aldani Vicari Associati) s.p.r.l.

Postal address: Avenue Des Arts 11

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: B-1040

Country: Belgium

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: Oxford Research A/S (Oxford Group)

Postal address: Falkoner Alle 20

Town: Frederiksberg

NUTS code: DK0 Danmark

Postal code: 2000

Country: Denmark

The contractor is an SME: yes

V.2.3. Name and address of the contractor

Official name: IKEI Research and Consultancy

Postal address: Zuatzu Enpresa Parkea Edificio Urumea 1

Town: Donostia-San Sebastián

NUTS code: ES España

Postal code: ES-20018

Country: Spain

The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: ERUDIO s.r.o.

Postal address: Košovská cesta 16

Town: Prievidza

NUTS code: SK Slovensko

Postal code: SK-971 01

Country: Slovakia

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 400 000,00 EUR

Total value of the contract/lot: 399 670,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 24 %

Section VI: Complementary information

VI.3. Additional information

See internet address provided in section I.3).

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: 2925

Country: Luxembourg

E-mail: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

See internet address provided in section I.3).

VI.5. Date of dispatch of this notice

18/12/2020