

Norway-Mo i Rana: Systems and technical consultancy services

OJ S 242/2021 14/12/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: ARBEIDS- OG VELFERDSETATEN (NAV)

National registration number: 889640782

Postal address: Postboks 354

Town: Mo i Rana

NUTS code: NO Norge

Postal code: 8601

Country: Norway

Contact person: Tor Harald Løvstad

E-mail: tor.harald.lovstad@nav.no

Telephone: +47 97647669

Internet address(es):Main address: <https://permalink.mercell.com/168676104.aspx>Address of the buyer profile: <http://www.nav.no/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/168676104.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/168676104.aspx>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Qualification - framework agreement for the procurement of standard software and cloud services, with accompanying services - central infrastructure

Reference number: 20/1378

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3.

Type of contract

Services

II.1.4. Short description

NAV needs a competent tenderer that will secure uniform deliveries for the contracting authority within specified and requested software, cloud services, and consultancy services, see Annex 1. Tenderers must have broad competence and a broad product assortment, and must be capable of putting together good systems based on the contracting authority's requirements, including, but not limited to, coordination, administration and interaction with the contracting authority and sub-suppliers/manufacturers.

Click here <https://permalink.mercell.com/168676104.aspx>.

II.1.5. Estimated total value

Value excluding VAT: 200 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72900000 Computer back-up and catalogue conversion services, 72910000 Computer back-up services, 72317000 Data storage services, 72212761 Anti-virus software development services, 72212730 Security software development services, 72222300 Information technology services, 72267100 Maintenance of information technology software, 72212510 Communication software development services, 72416000 Application service providers, 72413000 World wide web (www) site design services, 72212222 Web server software development services, 72415000 World wide web (www) site operation host services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

NAV needs a competent tenderer that will secure uniform deliveries for the contracting authority within specified and requested software, cloud services, and consultancy services, see Annex 1. Tenderers must have broad competence and a broad product assortment, and must be capable of putting together good systems based on the contracting authority's requirements, including, but not limited to, coordination, administration and interaction with the contracting authority and sub-suppliers/manufacturers.

This framework agreement will give the contracting authority easy access to software, cloud services, and services within central IT infrastructure, and contribute to keeping the contracting authority's costs for the procurement and administration of the technology at a minimum.

The framework agreement will cover the following products and services (see annex 3, point 3.6 and point 3.7):

- All software for automation and operation of central IT infrastructure, with all types of clients and in/out units, e.g.: Printouts, virtualisation, antivirus, cluster, system administrations, etc.
- Storage of data and backup.
- Middleware: This contract also covers the procurement of middleware systems that can currently be part of other contracts in NAV. When such contracts expire, this contract can cover the need that was previously covered by the other contracts.
- Maintenance of software that is procured, as well as software within the same areas of use that exist when the contract is signed.

- Consultancy services.
- RPA (Robotic Process Automation).
- Software for customer communication
- Attribute-based access control in the contract period (the area is being reconsidered based on an ongoing assessment of NAV's strategies. A new contract can, therefore, be made after a separate procurement).
- Identity & Access Management.
- Applications Log Management.
- Cloud services that support procurements for hardware from the procurement of hardware for central infrastructure

The total cost in the contract period are expected to be between approx. NOK 150 - 200 million, including VAT. The maximum cost in the contract period will be NOOK 250 million including VAT. See the qualification documentation, point 1.4

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 200 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority (the Customer) has the option to prolong the contract for an additional one + one year.

II.2.9. Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3Maximum number: 5Objective criteria for choosing the limited number of candidates:

The selection of tenderers will be based on the fulfilment of the qualification requirements for good experience and a good and well-functioning quality assurance system, cf. the qualification documentation, point 2.4.

The assessment will be based on the following weighting:

Qualification requirements

- Good experience from similar deliveries is required -90%
- A good, well-functioning quality assurance system is required -10%

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contracting authority (the Customer) has the option to prolong the contract for an additional one + one year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Requirement:

Norwegian tenderers must have their tax and VAT payments in order.

Documentation requirement:

Norwegian tenderers: A Tax and VAT certificate from the tax authorities, not older than six months calculated from the deadline for requests to participate in the tender contest.

Requirement:

Tenderers are required to be a legally established company.

Documentation requirement:

Norwegian Tenderers: Company registration certificate from the Brønnøysund Register Centre.

Foreign Tenderers: Certificate for registration in the Register of Business Enterprises as prescribed in the legislation of the country in which the tenderer is established.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Requirement 1:

Tenderers are required to have sufficient financial ability to execute the contract.

Minimum level(s) of standards possibly required:

Documentation requirement 1:

The contracting authority will obtain credit ratings carried out by Experian; see www.Experian.no If a tenderer believes that the credit rating will not provide an accurate picture, supplementary information is to be attached to the request for qualification.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Requirement 1:

Significant experience from similar deliveries is required.

Requirement 2:

A good, efficient quality assurance system is required.

Minimum level(s) of standards possibly required:

Documentation requirement for requirement 1:

The tenderer's 3 most relevant deliveries in the last 3 years, including a description of the assignment, role/area of responsibility, value/scope, dates and recipients (reference customer).

Annex 2 in the qualification documentation must be used.

Name and contact details of the contact person who can confirm this information must be provided on request.

Documentation requirement for requirement 2:

A description of the tenderer's general methods for quality assurance/management system.

Section IV: Procedure

IV.1. Description

IV.1.1.

Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system**IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 20/01/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Oslo Tingrett

Postal address: PB2106 Vika

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

09/12/2021