

Luxembourg-Luxembourg: Systems and technical consultancy services

OJ S 204/2023 23/10/2023

Contract notice – utilities

Services

Legal Basis:

Directive 2014/25/EU

Section I: Contracting entity

I.1. Name and addresses

Official name: CREOS Luxembourg SA

Postal address: 105 rue de Strassen

Town: Luxembourg

NUTS code: LU Luxembourg

Postal code: 2555

Country: Luxembourg

E-mail: byron.kastner@creos.net**Internet address(es):**Main address: <https://www.creos-net.lu/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://pmp.b2g.etat.lu/?page=Entreprise>.

[EntrepriseDetailsConsultation&id=528789&orgAcronyme=t5y](https://pmp.b2g.etat.lu/?page=Entreprise.EntrepriseDetailsConsultation&id=528789&orgAcronyme=t5y)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://pmp.b2g.etat.lu/?page=Entreprise.EntrepriseDetailsConsultation&id=528789&orgAcronyme=t5y>

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://pmp.b2g.etat.lu/?page=Entreprise>.

[EntrepriseDetailsConsultation&id=528789&orgAcronyme=t5y](https://pmp.b2g.etat.lu/?page=Entreprise.EntrepriseDetailsConsultation&id=528789&orgAcronyme=t5y)

I.6. Main activity

Electricity

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

CRE_2023_079 Accord-cadre Services IT (Phase Candidatures)

Reference number: 2302250

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Le présent marché de services vise la conclusion d'un Accord-cadre multi-attributaire en vue de bénéficier de services d'assistance informatique par la mise à disposition de ressources externes. La durée initiale de cet Accord-cadre sera de trois (3) années, reconductibles cinq (5) fois annuellement dans la limite d'une durée totale de huit (8) années. L'Entité Adjudicatrice remettra annuellement en concurrence les attributaires dans le cadre des marchés subséquents.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 6

II.2. Description

II.2.1. Title

Ingénierie Microsoft

Lot No: 1

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services, 72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: LU Luxembourg

II.2.4. Description of the procurement

Support informatique dans ce domaine

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Selon descriptif du marché

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Ingénierie VMware / Storage / Backup / Computing
Lot No: 2

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services, 72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: LU Luxembourg

II.2.4. Description of the procurement

Support informatique dans ce domaine

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36
This contract is subject to renewal: yes
Description of renewals:
Selon descriptif du marché

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Ingénierie Communications Unifiées
Lot No: 3

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services, 72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: LU Luxembourg

II.2.4. Description of the procurement

Support informatique dans ce domaine

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Selon descriptif du marché

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Ingénierie Réseaux

Lot No: 4

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services, 72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: LU Luxembourg

II.2.4. Description of the procurement

Support informatique dans ce domaine

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Selon descriptif du marché

II.2.10. Information about variants

Variants will be accepted: no

II.2.11.

Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Ingénierie Citrix
Lot No: 5

II.2.2. Additional CPV code(s)

72600000 Computer support and consultancy services, 72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: LU Luxembourg

II.2.4. Description of the procurement

Support informatique dans ce domaine

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36
This contract is subject to renewal: yes
Description of renewals:
Selon descriptif du marché

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Ingénierie Sécurité
Lot No: 6

II.2.2.

Additional CPV code(s)

72600000 Computer support and consultancy services, 72220000 Systems and technical consultancy services

II.2.3. Place of performance

NUTS code: LU Luxembourg

II.2.4. Description of the procurement

Support informatique dans ce domaine

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

Selon descriptif du marché

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Negotiated procedure with prior call for competition

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 25

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 20/11/2023 Local time: 12:00

IV.2.3.

Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French, English

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

VI.3. Additional information

Via PMP

VI.4. Procedures for review

VI.4.1. Review body

Official name: Juridictions administratives

Town: Luxembourg

Country: Luxembourg

VI.5. Date of dispatch of this notice

18/10/2023