

Netherlands-Arnhem: Software package and information systems

OJ S 223/2022 18/11/2022

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Veiligheids- en Gezondheidsregio Gelderland-Midden

National registration number: 54699017

Postal address: Eusebiusbuitensingel 43

Town: Arnhem

NUTS code: NL Nederland

Postal code: 6828HZ

Country: Netherlands

Contact person: Doreen Hazeleger

E-mail: doreen.hazeleger@vggm.nl

Telephone: +31 883555774

Internet address(es):Main address: <http://www.vggm.nl>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.tenderned.nl/aankondigingen/overzicht/279144/details>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.tenderned.nl/aankondigingen/overzicht/279144/details>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Public order and safety

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

IT Service Management oplossing VGGM

Reference number: EA0037-2022-11-14

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

VGGM is op zoek naar een Opdrachtnemer die een goed functionerend en gebruiksvriendelijk ITSM systeem kan leveren dat voldoet aan de eisen en wensen van VGGM. De opdracht omvat het leveren, implementeren, beheren en onderhouden van een softwarematige ITSM oplossing (SaaS, ofwel Software as a Service) die VGGM optimaal ondersteunt. Dit is exclusief ondersteunende functionaliteiten zoals bijvoorbeeld de operationele monitoring van alle IT systemen.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Arnhem

II.2.4. Description of the procurement

0.00

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Implementatie / Weighting: 12

Quality criterion - Name: Integratie / Weighting: 13

Quality criterion - Name: Meerwaarde (incl. roadmap) / Weighting: 10

Quality criterion - Name: Demonstratie / Weighting: 18

Quality criterion - Name: Gebruikerstest / Weighting: 12

Price - Weighting: 35

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Zes (6) maal één (1) jaar verlengen is mogelijk.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Verlengingen

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:

no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

- Geen crimineel verleden,
- Betalingen belastingen en premies,
- Geen belangenconflict,
- Geen betrokkenheid voorbereiding,
- Geen bovenmatige beïnvloeding van het besluitvormingsproces,
- Geen ernstige beroepsfout,
- Geen faillissement of surseance van betaling,
- Geen gerechtelijke uitspraak beroepsgedragsregel,
- Geen schending milieu-, sociaal en arbeidsrecht,
- Geen significante of voortdurende tekortkomingen,
- Geen valse verklaringen,
- Geen vervalsing mededinging

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 04/01/2023 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 04/01/2023 Local time: 10:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Arrondissement Gelderland

Postal address: Walburgstraat 2-4

Town: Arnhem

Postal code: 6811 CD

Country: Netherlands

E-mail: infobalie.rb-gel.arnhem@rechtspraak.nl

Internet address: <http://www.rechtspraak.nl>

VI.5. Date of dispatch of this notice

14/11/2022