

**Netherlands-Rotterdam: IT services: consulting, software development, Internet and support  
OJ S 243/2021 15/12/2021  
Contract award notice  
Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Erasmus Universiteit Rotterdam

National registration number: 24495550

Postal address: Burgemeester Oudlaan 50

Town: rotterdam

NUTS code: NL Nederland

Postal code: 3062pa

Country: Netherlands

Contact person: Eva Wessels

E-mail: [eva.wessels@eur.nl](mailto:eva.wessels@eur.nl)

Telephone: +31 640780209

**Internet address(es):**

Main address: <http://www.eur.nl>

Address of the buyer profile: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=177000>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

CRM implementatie

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

De Erasmus Universiteit Rotterdam (EUR) is voornemens in het kader van onderhavige aanbesteding een Raamovereenkomst af te sluiten met betrekking tot CRM-Implementatie ten behoeve van de Erasmus Universiteit Rotterdam en van haar organisatie-onderdelen. Deze openbare aanbesteding voor CRM-Implementatie zal volledig via het platform Negometrix verlopen, te bereiken via [www.negometrix.com](http://www.negometrix.com).

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 1 400 000,00 EUR

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems

#### **II.2.3. Place of performance**

NUTS code: NL Nederland

Main site or place of performance: Rotterdam

#### **II.2.4. Description of the procurement**

Zie aanbestedingsdocumenten.

#### **II.2.5. Award criteria**

Quality criterion - Name: Samenwerking / Weighting: 20

Quality criterion - Name: Inschatting werkzaamheden / Weighting: 20

Quality criterion - Name: Migratie / Weighting: 16

Quality criterion - Name: Visie op CRM / Weighting: 12

Quality criterion - Name: Functionaliteiten / Weighting: 12

Price - Weighting: 20

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2021/S 119-314821](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

02/09/2021

##### **V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: ilionx Group B.V.

Town: Utrecht

NUTS code: NL Nederland

Country: Netherlands

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 1 400 000,00 EUR

Total value of the contract/lot: 14 000 000,00 EUR

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Rechtbank Rotterdam

Town: Rotterdam

Country: Netherlands

##### **VI.5. Date of dispatch of this notice**

10/12/2021