

Ireland-Dublin: IT services: consulting, software development, Internet and support
OJ S 255/2020 31/12/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Department of Foreign Affairs and Trade/An Roinn Gnóthaí Eachtracha agus Trádála

National registration number: N/A

Postal address: 80 St Stephen's Green

Town: Dublin

NUTS code: IE Éire / Ireland

Country: Ireland

E-mail: consultant.tenders@dfa.ie

Telephone: +353 61774000

Internet address(es):

Main address: <http://www.dfa.ie>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/246>

I.2. Information about joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Provision of Support, Maintenance and Future Development of the Online Passport Application Service

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The online passport service provides numerous benefits for citizens including a more convenient application process, quicker processing times, reduction in errors, and a greater

user experience overall. This online service is the Department's channel of choice and to date over 1 million applications have been received through this channel since the launch in of the passport card in 2015 coupled with the launch of online passport applications in 2017. The Department wishes to engage the services of a contractor to provide support and maintenance of the existing website and associated architecture and future development of features, add-ons and associated online services.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 950 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72300000 Data services, 72400000 Internet services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin

II.2.4. Description of the procurement

The online passport service provides numerous benefits for citizens including a more convenient application process, quicker processing times, reduction in errors, and a greater user experience overall. This online service is the Department's channel of choice and to date over 1 million applications have been received through this channel since the launch in of the passport card in 2015 coupled with the launch of online passport applications in 2017. The Department wishes to engage the services of a contractor to provide support and maintenance of the existing website and associated architecture and future development of features, add-ons and associated online services.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8.

Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 103-248441](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Provision of Support, Maintenance and Future Development of the Online Passport Application Service

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

17/12/2020

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: ActionPoint Technology

National registration number: N/A

Postal address: Block 2, International Science Centre, National Technology

Town: Limerick

NUTS code: IE Éire / Ireland

Country: Ireland

E-mail: gcostello@actionpoint.ie

Telephone: +353 61337632

Internet address: <http://www.actionpoint.ie>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 950 000,00 EUR

Lowest offer: 519 501,00 EUR / Highest offer: 519 501,00 EUR taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court

Postal address: Four Courts

Town: Dublin 7

Country: Ireland

E-mail: highcourtcentraloffice@courts.ie

VI.5. Date of dispatch of this notice

29/12/2020