

United Kingdom-Birmingham: Computer network services
OJ S 255/2020 31/12/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: CORE Education Trust

Postal address: 55 St Paul's Square

Town: Birmingham

NUTS code: UKG31 Birmingham

Postal code: B3 1QS

Country: United Kingdom

E-mail: tenders@litmuspartnership.co.uk

Telephone: +44 1276673880

Internet address(es):

Main address: <http://www.core-education.co.uk/>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

CORE Education Trust — IT and Network Services

II.1.2. Main CPV code

72700000 Computer network services

II.1.3. Type of contract

Services

II.1.4. Short description

CORE Education Trust are bold and ambitious in their aspiration to lead pioneering educational sponsorship, inspired by an outward facing ethos and an emphasis on personalisation. In adversity they seek innovation, in learning they discover truth and in leading they find humility.

The successful Supplier will be required to provide IT and network services for CORE Education Trust at the following locations:

- Arena Academy,
- Central Academy,
- City Academy,

- Jewellery Quarter Academy,
- Rockwood Academy,
- CORE Head Office.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 450 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UKG31 Birmingham

Main site or place of performance: Birmingham.

II.2.4. Description of the procurement

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The successful Supplier will be required to provide IT and network services for CORE Education Trust at the following locations:

- Arena Academy,
- Central Academy,
- City Academy,
- Jewellery Quarter Academy,
- Rockwood Academy,
- CORE Head Office.

CORE Education Trust will require an IT Support Service contract that is both technically and strategically led, providing:

- support and management for all of the Schools within CORE Education Trust and its Head Office;
- first, second and third-line support to end users and technical staff on the ground for anything ICT related;
- technical performance management for engineers on the ground and assistance in the recruitment of new engineers.

This includes physical equipment onsite and also cloud services such as the Microsoft ecosystem for 365.

- guidance and training on IT Security and Data protection to users of all levels ensure that the Trust is compliant in relevant Data Security laws.

The Trust operates different technology at each School, meaning that you will need to provide strategic guidance on how best to invest into the current network and systems to ensure future proofing and value for money.

Each School operates a mixture of Windows and MAC devices ranging from laptops and desktops to devices such as iPads and notebooks. You will need to provide technical guidance and support to manage and maintain all trust owned devices to ensure patch management and ownership is kept up to date.

Providing guidance and technical support to maintain the inter-site connections between sites, you will need to be able to manage and maintain the network infrastructure to ensure security and network flow throughout. This includes for example; network switches, routers, hub, network cabling and design, Wi-Fi, VOIP and CCTV etc.

Each site operates their own internal domain as part of a Domain Forest, ensuring users can move between sites without the need for extra usernames and passwords. You will need to support the use of inter-domain connectivity and its effectiveness. This also includes inter-connectivity between sites using wireless bridges and/or MPLS.

You will need to support external software procured by the trust including but not exclusive to SIMS.net, cashless catering, Paxton Net2, Google Chrome books, Impero and parent pay.

This will also cover its usage and integration into the school/trust network.

Finally, you will also need to manage and monitor key equipment onsite including All physical and virtual servers, Server Room Temperatures, internal Network traffic, server usage and speeds, link speeds between sites and their usage reporting any high usages to the relevant staff to ensure better performance for the trust.

Contract value circa GBP 90 000 per annum.

The contract being tendered is for 3 years in duration from November 2020 until November 2023, with the option to extend the contract term for a further term of up to 2 years and will be fixed price in nature, with the supplier invoicing the client for one-twelfth of the annual cost on a monthly basis.

The Trust may grow in the number of schools becoming part of the Trust during this contract period.

II.2.5. Award criteria

Price

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 073-175489](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

05/10/2020

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Joskos Solutions Ltd

National registration number: 04212442

Postal address: 611 Highgate Studios, Highgate Road

Town: London

NUTS code: UKI London

Postal code: NW5 1TL

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 450 000,00 GBP

Total value of the contract/lot: 425 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=556960898>

Go reference: GO-20201229-PRO-17576853

VI.4. Procedures for review

VI.4.1. Review body

Official name: CORE Education Trust

Postal address: 55 St Paul's Square

Town: Birmingham

Postal code: B3 1QS

Country: United Kingdom

VI.5. Date of dispatch of this notice

29/12/2020