

645253-2026 - Competition

Spain – IT services: consulting, software development, Internet and support – servicio de soporte a usuarios y administración del módulo de RRHH, Nóminas y Portal del empleado

OJ S 181/2026 18/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Fundación BiscayTIK - Fundación BiscayTIK

Email: eskaintzak@biscaytik.eus

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: servicio de soporte a usuarios y administración del módulo de RRHH, Nóminas y Portal del empleado

Description: servicio de soporte a usuarios y administración del módulo de RRHH, Nóminas y Portal del empleado

Procedure identifier: 4d478ea6-2771-4b82-aeb3-5581438c30d7

Internal identifier: BIS2026/023

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 170 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: Punto 11.3 del Pliego de Clausulas Administrativas Particulares

5. Lot

5.1. Lot: LOT-0001

Title: servicio de soporte a usuarios y administración del módulo de RRHH, Nóminas y Portal del empleado

Description: servicio de soporte a usuarios y administración del módulo de RRHH, Nóminas y Portal del empleado

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Punto 6 de la carátula

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Otros requisitos económicos o financieros

5.1.10. Award criteria

Criterion:

Type: Cost

Description: anexos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 80

Criterion:

Type: Quality

Description: 01. Oferta técnica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

Ad hoc communication channel:

URL: <https://apps.bizkaia.eus/sede-lantik/site/4/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://apps.bizkaia.eus/sede-lantik/site/4/licitacion/oferta/asistentelnscripcion?numexpediente=BIS2026/023>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 02/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 02/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Sobre de documentación administrativa

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo Foral de Recursos Contractuales de Bizkaia

Information about review deadlines: Puntos 17 y 18 del PCAP

Organisation providing additional information about the procurement procedure: Fundación BiscayTIK - Fundación BiscayTIK

8. Organisations

8.1. ORG-0001

Official name: Tribunal Administrativo Foral de Recursos Contractuales de Bizkaia

Registration number: 123736.0

Postal address: Gran Via, 25

Town: Bilbao

Postcode: 48011

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Email: tribunal.recursos.contractuales@bizkaia.eus

Telephone: +34 944067866

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Fundación BiscayTIK - Fundación BiscayTIK

Registration number: G95555850

Postal address: Avda. Zugatzarte, 32
Town: Getxo
Postcode: 48930
Country subdivision (NUTS): Bizkaia (ES213)
Country: Spain
Contact point: fundación biscaytik
Email: eskaintzak@biscaytik.eus
Telephone: +34 946000020
Internet address: <http://www.biscaytik.eus>
Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: b35f6273-a79c-4edf-aec1-164aca2c68a6 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
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