

Spain-Valencia: Computer facilities management services
OJ S 224/2022 21/11/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Dirección de la Agencia Valenciana de Seguridad y Respuestas a las Emergencias

National registration number: Q4601436A

Postal address: Avda. de la Democracia, 77

Town: Valencia

NUTS code: ES523 Valencia/València

Postal code: 46018

Country: Spain

Contact person: Dirección de la Agencia Valenciana de Seguridad y Respuestas a las Emergencias

E-mail: secretariatecnica_avsre@gva.es

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=VBgp5t2BlfgQK2TEfXGy%2BA%3D%3D>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Prestación del servicio de explotación tecnológica y mantenimiento preventivo, correctivo y evolutivo del software del sistema CoordCom de gestión integral de emergencias y comunicaciones de la Generalitat, comprendiendo tanto los sistemas auxiliares y productos de terceros, como el sistema CoordCom del fabricante, que componen la solución implantada en la AVSRE.

Reference number: CNMY21/SEM00/13

II.1.2. Main CPV code

72514000 Computer facilities management services

II.1.3. Type of contract

Services

II.1.4. Short description

Prestación del servicio de explotación tecnológica y mantenimiento preventivo, correctivo y evolutivo del software del sistema CoordCom de gestión integral de emergencias y comunicaciones de la Generalitat, comprendiendo tanto los sistemas auxiliares y productos de terceros, como el sistema CoordCom del fabricante, que componen la solución implantada en la AVSRE.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 2 785 702,97 EUR

II.2. Description

II.2.1. Title

Explotación tecnológica de "1 1 2 Comunitat Valenciana"
Lot No: 1

II.2.2. Additional CPV code(s)

72514000 Computer facilities management services, 72212000 Programming services of application software

II.2.3. Place of performance

NUTS code: ES52 Comunitat Valenciana

II.2.4. Description of the procurement

Explotación tecnológica de "1 1 2 Comunitat Valenciana"

II.2.5. Award criteria

Quality criterion - Name: Calidad de herramientas y servicios / Weighting: 12

Quality criterion - Name: Calidad general de la solución lote 1 / Weighting: 4

Cost criterion - Name: Acreditaciones de formación en CoordCom de los candidatos propuestos / Weighting: 21

Cost criterion - Name: Criterios de carácter social y medioambiental / Weighting: 4

Cost criterion - Name: Número de servidores de bases de datos y aplicación / Weighting: 4

Cost criterion - Name: Plan de ampliación y renovación de terminales de bases de datos y aplicación / Weighting: 10

Cost criterion - Name: Oferta económica lote 1 / Weighting: 45

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Mantenimiento del sistema CoordCom
Lot No: 2

II.2.2. Additional CPV code(s)

72514000 Computer facilities management services, 72212000 Programming services of application software

II.2.3. Place of performance

NUTS code: ES52 Comunitat Valenciana

II.2.4. Description of the procurement

Mantenimiento del sistema CoordCom

II.2.5. Award criteria

Quality criterion - Name: Calidad general de la solución lote 2 / Weighting: 4

Quality criterion - Name: Comité directivo / Weighting: 2

Quality criterion - Name: Incremento capacidades funcionales / Weighting: 10

Quality criterion - Name: Mecanismo escalado de incidencias / Weighting: 4

Quality criterion - Name: Metodología talleres de diseño / Weighting: 2

Cost criterion - Name: Incremento dedicación CSA / Weighting: 10

Cost criterion - Name: Incremento del número de horas de desarrollo año / Weighting: 23

Cost criterion - Name: Oferta económica lote 2 / Weighting: 45

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 248-656679](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2

Lot No: 2

Title:

Mantenimiento del sistema CoordCom

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

31/10/2022

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: ILUNION IT SERVICES, S.A.

National registration number: A79296026

Postal address: Rufino González, 42

Town: Madrid

NUTS code: ES523 Valencia/València

Postal code: 28037

Country: Spain

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 813 560,00 EUR

Total value of the contract/lot: 2 785 702,97 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@hacienda.gob.es

Telephone: +34 913491319

Fax: +34 913491441

Internet address: <http://tribunalcontratos.gob.es>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@hacienda.gob.es

Telephone: +34 913491319

Fax: +34 913491441

Internet address: <http://tribunalcontratos.gob.es>

VI.5. Date of dispatch of this notice

16/11/2022