

646526-2026 - Competition

Norway – Office machinery, equipment and supplies except computers, printers and furniture – Framework agreement for multi-function machines.

OJ S 182/2026 21/09/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Harstad Kommune

Email: lene.saue@harstad.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Dielddanuori suohkan - Tjeldsund kommune

Email: bente.solvang@tjeldsund.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Kvæfjord Kommune

Email: merete.halvorsen@kvafjord.kommune.nono

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Ibestad Kommune

Email: hildegunn.dalsnes@ibestad.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

1.1. Buyer

Official name: Dyrøy kommune

Email: lene.saue@harstad.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Framework agreement for multi-function machines.

Description: Background The municipalities shall enter into a new framework agreement for multi-function machines (MFP) as the existing agreement expires. The municipalities require a uniform and future orientated system that ensures stable access to printout, copying and scanning across all locations. The aim of the procurement is to establish a fully managed system that provides predictable operation and cost control, with central follow-up of machines, automated handling of supplies and available service and support in the contract

period. At the same time, the system shall take care of the municipality's need for simple operation for all users, including universal design and secure handling of prints. Harstad municipality uses YSoft SafeQ as a secure printout system and the offered machines must fully support this. Harstad municipality has carried out a significant renewal of the fleet in recent years, so that it mainly consists of newer models that shall be used for many years to come. In the coming four year period it is therefore estimated that the need for replacement will be limited to some throttling machines. In general, machines are replaced only when it is absolutely necessary based on an overall assessment. The scope of the collaborating municipalities is uncertain. Description of the assignment The assignment is for the establishment of a framework agreement for the delivery, installation and operation of multi-function machines for Harstad municipality's locations. The delivery includes the necessary follow-up in the contract period, including ongoing service, support and maintenance. The contract period for the procurement is 2 years with an option for 1+1 year extension. Ongoing operation and service agreement in the machine's lifetime for operation, with central follow-up of machines, automated handling of supplies and available service and support. The system shall include functionality for printing, copying and scanning, and adapted to use in the municipality's different environments. Maskinparken shall be able to be administered and monitored centrally, with automated supplies and reporting connected to status and consumption. Furthermore, the equipment shall support secure printing and access management via YSoft SafeQ, including integration with the municipality's identity system (AD /Entra ID) and the use of a card reader (RFID). The system shall function in the municipality's ICT environment, including support for relevant Microsoft platforms.

Procedure identifier: 3523adfa-f3fe-4365-9af0-d38e61250c0d

Internal identifier: cmko2s9570000ld04vhc38ngi

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: All interested suppliers can submit tender offers through Hyrr. The competition does not have a prequalification phase. The tenders will be evaluated directly, and dialogues or negotiations will not be allowed beyond minor clarifications and corrections of the tenders. Tenderers are strongly encouraged to follow the instructions given in this tender documentation with annexes and possibly ask questions about uncertainties in the communication module in Hyrr.

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 30100000 Office machinery, equipment and supplies except computers, printers and furniture

Additional classification (cpv): 50313200 Photocopier maintenance services, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 30121200 Photocopying equipment, 48773100 Print-spooling software package, 48970000 Print shop software package, 30216110 Scanners for computer use, 30125000 Parts and accessories of photocopying apparatus, 48773000 Print utility software package, 48824000 Printer servers, 50310000 Maintenance and repair of office machinery, 48780000 System, storage and content management software package, 30125120 Toner for photocopiers, 30120000 Photocopying and offset printing equipment, 48770000 General, compression and print utility software package, 30125100 Toner cartridges, 30121100 Photocopiers, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages

2.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

2.1.3. Value

Estimated value excluding VAT: 7 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Framework agreement for multi-function machines.

Description: Background The municipalities shall enter into a new framework agreement for multi-function machines (MFP) as the existing agreement expires. The municipalities require a uniform and future orientated system that ensures stable access to printout, copying and scanning across all locations. The aim of the procurement is to establish a fully managed system that provides predictable operation and cost control, with central follow-up of machines, automated handling of supplies and available service and support in the contract period. At the same time, the system shall take care of the municipality's need for simple operation for all users, including universal design and secure handling of prints. Harstad municipality uses YSoft SafeQ as a secure printout system and the offered machines must fully support this. Harstad municipality has carried out a significant renewal of the fleet in recent years, so that it mainly consists of newer models that shall be used for many years to come. In the coming four year period it is therefore estimated that the need for replacement will be limited to some throttling machines. In general, machines are replaced only when it is absolutely necessary based on an overall assessment. The scope of the collaborating municipalities is uncertain. Description of the assignment The assignment is for the establishment of a framework agreement for the delivery, installation and operation of multi-function machines for Harstad municipality's locations. The delivery includes the necessary follow-up in the contract period, including ongoing service, support and maintenance. The contract period for the procurement is 2 years with an option for 1+1 year extension. Ongoing operation and service agreement in the machine's lifetime for operation, with central follow-up of machines, automated handling of supplies and available service and support. The system shall include functionality for printing, copying and scanning, and adapted to use in the municipality's different environments. Maskinparken shall be able to be administered and monitored centrally, with automated supplies and reporting connected to status and consumption. Furthermore, the equipment shall support secure printing and access management via YSoft SafeQ, including integration with the municipality's identity system (AD /Entra ID) and the use of a card reader (RFID). The system shall function in the municipality's ICT environment, including support for relevant Microsoft platforms.

Internal identifier: cmko2s9580004ld04brww6uyd

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 30100000 Office machinery, equipment and supplies except computers, printers and furniture
Additional classification (cpv): 50313200 Photocopier maintenance services, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 30121200 Photocopying equipment, 48773100 Print-spooling software package, 48970000 Print shop software package, 30216110 Scanners for computer use, 30125000 Parts and accessories of photocopying apparatus, 48773000 Print utility software package, 48824000 Printer servers, 50310000 Maintenance and repair of office machinery, 48780000 System, storage and content management software package, 30125120 Toner for photocopiers, 30120000 Photocopying and offset printing equipment, 48770000 General, compression and print utility software package, 30125100 Toner cartridges, 30121100 Photocopiers, 30000000 Office and computing machinery, equipment and supplies except furniture and software packages

Options:

Description of the options: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Value

Estimated value excluding VAT: 7 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: The aim of the procurement is to reduce environmental impact.

Approach to reducing environmental impacts: Other

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Quality

Description: Under this criteria, associated requirements will be assessed.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Price

Name: Price

Description: The price form will be assessed under this criteria.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Name: Climate and environment

Description: The contracting authority has assessed that climate and environmental considerations in this procurement are safeguarded in a more efficient and verifiable way through obligatory requirements in the requirement specification than through the use of climate and environment as the award criteria. There are binding requirements for environmentally labelled products (TCO Certified or equivalent), compliance with the RoHS REACH and POPs regulations, environmentally friendly packaging, emission-free deliveries where practically feasible, as well as proper disposal and recycling of scrapped IT equipment. The requirements are aimed at central environmental impacts in the product's lifetime and apply for all deliveries under the contract. Based on this, the contracting authority considers that the climate and environmental requirements in total give a better climate and environmental effect than the use of climate and the environment as the award criteria.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://hyyr.no/procurement/cmko2s9570000ld04vhc38ngi>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyyr.no/procurement/cmko2s9570000ld04vhc38ngi>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 23/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 60 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: MIDTRE HÅLOGALAND TINGRETT

Organisation providing additional information about the procurement procedure: Harstad Kommune

Organisation providing more information on the review procedures: MIDTRE HÅLOGALAND TINGRETT

Organisation receiving requests to participate: Hyyr AS

8. Organisations

8.1. ORG-0001

Official name: MIDTRE HÅLOGALAND TINGRETT

Registration number: 926723073

Postal address: Håkons gate 4

Town: Harstad

Postcode: 9405

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: MIDTRE HÅLOGALAND TINGRETT

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Hyyr AS

Registration number: 924998687

Postal address: Gaustadalléen 21

Town: Oslo

Postcode: 0349

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Hyyr Support

Email: admin@hyyr.no

Telephone: +47 90 63 65 38

Roles of this organisation:

Organisation receiving requests to participate

8.1. ORG-0003

Official name: Harstad Kommune

Registration number: 972417971

Postal address: Asbjørn Selsbanes gate 9

Town: Harstad

Postcode: 9479

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Harstad Kommune

Email: lene.saue@harstad.kommune.no

Telephone: +4791645479

Roles of this organisation:

Buyer

Group leader

Organisation providing additional information about the procurement procedure

8.1. ORG-0004

Official name: Dieiddanuori suohkan - Tjeldsund kommune

Registration number: 959469326

Postal address: Postboks 240

Town: Evenskjer

Postcode: 9439

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Dieiddanuori suohkan - Tjeldsund kommune

Email: bente.solvang@tjeldsund.kommune.no

Telephone: +4791384292

Roles of this organisation:

Buyer

8.1. ORG-0005

Official name: Kvæfjord Kommune

Registration number: 972417998

Postal address: Bygdevegen 26

Town: Borkenes

Postcode: 9475

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Kvæfjord Kommune

Email: merete.halvorsen@kvafjord.kommune.no

Telephone: +4747705699

Roles of this organisation:

Buyer

8.1. ORG-0006

Official name: Ibestad Kommune

Registration number: 959469792

Postal address: Emma Olsens vei 1

Town: Hamnvik

Postcode: 9450

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Contact point: Ibestad Kommune

Email: hildegunn.dalsnes@ibestad.kommune.no

Telephone: 47755392

Roles of this organisation:

Buyer

8.1. ORG-0007

Official name: Dyrøy kommune

Registration number: 864994032

Postal address: Dyrøytunet 1

Town: Brøstadbotn
Postcode: 9311
Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)
Country: Norway
Contact point: Dyrøy kommune
Email: lene.saue@harstad.kommune.no
Telephone: +4791645479
Roles of this organisation:
Buyer

Notice information

Notice identifier/version: 0991aadb-82b4-4262-ac6e-8487b13f898b - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
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