

**Portugal-Porto Salvo: Software package and information systems**

OJ S 206/2023 25/10/2023

Contract notice

Supplies

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Instituto de Informática, I. P.

National registration number: 504322915

Postal address: Av. Prof. Dr. Cavaco Silva, 17 Ed. Ciência I - Taguspark

Town: Porto Salvo

NUTS code: PT170 Área Metropolitana de Lisboa

Postal code: 2740 - 120

Country: Portugal

E-mail: [ii-ao-contratacao@seg-social.pt](mailto:ii-ao-contratacao@seg-social.pt)**Internet address(es):**Main address: <https://www.acingov.pt/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.acingov.pt/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Social protection

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Manutenção da Solução de Suporte à gestão por processos ISO 20000

Reference number: 2323000179

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

Manutenção da Solução de Suporte à gestão por processos ISO 20000

**II.1.5. Estimated total value**

Value excluding VAT: 260 090,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.3. Place of performance**

NUTS code: PT170 Área Metropolitana de Lisboa

**II.2.4. Description of the procurement**

Manutenção da Solução de Suporte à gestão por processos ISO 20000

**II.2.5. Award criteria**

Criteria below

Price

**II.2.6. Estimated value**

Value excluding VAT: 260 090,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 13

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**II.2.14. Additional information****Section IV: Procedure**

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**IV.1. Description****IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system****IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2. Administrative information****IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 20/11/2023 Local time: 23:59

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Portuguese

#### **IV.2.7. Conditions for opening of tenders**

Date: 21/11/2023 Local time: 23:59

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Conselho Diretivo do Instituto de Informática, IP

Postal address: Av. Prof. Dr. Cavaco Silva, 17 Ed. Ciência I - Taguspark

Town: Porto Salvo

Postal code: 2740-120

Country: Portugal

E-mail: [ii-ao-contratacao@seg-social.pt](mailto:ii-ao-contratacao@seg-social.pt)

#### **VI.5. Date of dispatch of this notice**

20/10/2023