

649354-2026 - Competition

Finland – Social work and related services – Vammaisten asumispalvelut - sote-hankintamenettelyn 2.avaus
OJ S 182/2026 21/09/2026
Contract notice – light regime
Services

1. Buyer

1.1. Buyer

Official name: Helsingin kaupungin sosiaali-, terveys- ja pelastustoimiala

Email: sotepe.hankinnat@hel.fi

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Vammaisten asumispalvelut - sote-hankintamenettelyn 2.avaus

Description: Hankinnan kohteena on asumisen ja lyhytaikaisen huolenpidon palvelut vammaisille helsinkiläisille. Asumispalvelua järjestetään vammaisille, kehitysvammaisille ja autismin kirjon henkilöille. Lasten ja nuorten asumispalvelut järjestetään aina ympärivuorokautisen palveluasumisen yksikössä. Asiakkaan tarvitsema palvelu voidaan järjestää omaan asuntoon, tukiasuntoon, yhteisöllisen palveluasumisen yksikköön tai ympärivuorokautisen palveluasumisen yksikköön. Palvelua hankitaan koko Suomen alueelta. Hankinta toteutetaan hankintalain 100 §:n mukaisella hankintayksikön itse määrittelemällä sote-hankintamenettelyllä, jossa noudatetaan hankintalain 3 §:n periaatteita. Hankintamenettely on kuvattu yksityiskohtaisesti tarjouspyyntöasiakirjoissa. Sote-hankintamenettelyn kausi on 1.1.2025-31.12.2028. Tilaajalla on oikeus jatkaa sopimuskautta kahdella (2) enintään yhden (1) vuoden mittaisella optiokaudella. Tämä on hankintamenettelyn 2. avaus. Tässä avauksessa valittavien palveluntuottajien sopimuskausi alkaa 1.1.2027 ja päättyy 31.12.2028. Tilaajalla on oikeus jatkaa sopimuskautta kahdella (2) enintään yhden (1) vuoden mittaisella optiokaudella. Hankinta on jaettu kahdeksaan osa-alueeseen palveluluokittain: Palveluluokka 1 Palveluluokka 2 Palveluluokka 3 Palveluluokka 4 Palveluluokka 5 Palveluluokka 6 Palveluluokka 7 Palveluluokka 8 Hankittava palvelu on kuvattu tarkemmin tarjouspyyntöasiakirjoissa. Arvioitu asiakasmäärä sopimuskauden alussa vuonna 2025 oli 995 asiakasta. Hankintayksikkö ei sitoudu mihinkään hankintamääriin vaan palvelua tilataan tarpeen mukaan.

Procedure identifier: ecfde8eb-69de-40db-8bbc-5158cc650f6b

Internal identifier: HEL 2024-004962

Type of procedure: Open

Main features of the procedure: Hankinta toteutetaan hankintalain 100 §:n mukaisella hankintayksikön itse määrittelemällä sote-hankintamenettelyllä, jossa noudatetaan hankintalain 3 §:n periaatteita. Hankintamenettely on kuvattu yksityiskohtaisesti tarjouspyyntöasiakirjoissa. Hankintamenettelyn kulku menettelyn perustamisvaiheessa on seuraava: 1. Hankintailmoituksen ja tarjouspyyntöasiakirjojen julkaisu 2. Kysymysten esittäminen ja niihin vastaaminen 3. Tarjousten jättäminen määräaikaan mennessä 4. Tarjousten avaaminen 5. Mahdollisten täsmennysten pyytäminen tarjoajilta 6. Tarjoajien

soveltuvuuden arviointi 7. Tarjousten tarjouspyynnön mukaisuuden tarkistaminen 8. Tarjousten vertailu 9. Hankintapäätös ja sen tiedoksianto 10. Tarjoajien soveltuvuuden tarkastaminen, ennen hankintasopimuksen allekirjoittamista (mikäli hankintapäätös tehtiin ehdollisena) 11. Hankintasopimuksen allekirjoitus valittujen palveluntuottajien kanssa sen jälkeen, kun hankintapäätös on saanut lainvoiman TARJOAJIEN SOVELTUVUUS JA TARJOUSTEN TARJOUSPYYNNÖN MUKAISUUS Tarjoajan tulee toimittaa tarjous määräaikaan mennessä tämän tarjouspyynnön vaatimusten mukaisesti. Tarjoajien soveltuvuus ja tarjousten tarjouspyynnön mukaisuus tarkastetaan. Tarjouspyynnön ehdoissa esitetyt selvitykset ja todistukset pyydetään ennen hankintapäätöksen tekoa tarjoajalta, joka alustavan soveltuvuusarvioinnin ja tarjousvertailun perusteella näyttää tulevan valituksi tai hankintapäätös tehdään ehdollisena, kunnes selvitykset ja todistukset on saatu. Hankintapäätös muutoksenhakuosoituksineen lähetetään kaikille tarjonneille tiedoksi. Kaupunki varaa oikeuden auditoida tai muuten todentaa palveluntuottajien sopivuuskaupungin tarpeisiin. Sopimusta ei solmita, ellei kaikki tarjouspyyntöasiakirjoissa esitetyt vähimmäisvaatimukset täyty.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

2.1.2. Place of performance

Country: Finland

Anywhere in the given country

2.1.3. Value

Estimated value excluding VAT: 420 000 000,00 EUR

Maximum value of the framework agreement: 420 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Palveluluokka 1

Description: Tarkempi kuvaus Palvelukuvauksessa.

Internal identifier: 1-0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hinta

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 30/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0002

Title: Palveluluokka 2

Description: Tarkempi kuvaus Palvelukuvauksessa.

Internal identifier: 2-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hinta

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 30/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0003

Title: Palveluluokka 3

Description: Tarkempi kuvaus palvelukuvauksessa.

Internal identifier: 3-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hinta

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 30/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0004

Title: Palveluluokka 4

Description: Tarkempi kuvaus palvelukuvauksessa.

Internal identifier: 4-3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hinta

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 30/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0005

Title: Palveluluokka 5

Description: Tarkempi kuvaus palvelukuvauksessa.

Internal identifier: 5-4

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hinta

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 30/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0006

Title: Palveluluokka 6

Description: Tarkempi kuvaus palvelukuvauksessa.

Internal identifier: 6-5

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hinta

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 30/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0007

Title: Palveluluokka 7

Description: Tarkempi kuvaus palvelukuvauksessa.

Internal identifier: 7-6

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hinta

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 30/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

5.1. Lot: LOT-0008

Title: Palveluluokka 8

Description: Tarkempi kuvaus palvelukuvauksessa.

Internal identifier: 8-7

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

5.1.2. Place of performance

Country: Finland

Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.6. General information

Reserved participation:

Participation is not reserved.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Description: Hinta

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 30/09/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tarjouspalvelu.fi/helsinki?id=623018&tpk=afdd1de3-512d-4b49-8eca-e3b69f030eb8>

Languages in which tenders or requests to participate may be submitted: Finnish

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 23/10/2026 09:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 6 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus

8. Organisations

8.1. ORG-0001

Official name: Markkinaoikeus

Registration number: 3006157-6

Postal address: Radanrakentajantie 5

Town: Helsinki
Postcode: 00520
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Email: markkinaoikeus@oikeus.fi
Telephone: +358 295643300
Internet address: <http://www.oikeus.fi/markkinaoikeus>

Roles of this organisation:

Review organisation

8.1. ORG-0002

Official name: Helsingin kaupungin sosiaali-, terveys- ja pelastustoimiala
Registration number: 0201256-6
Postal address: Toinen linja 4 A
Town: Helsinki
Postcode: 00530
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Contact point: Sosiaali-, terveys- ja pelastustoimialan hankinta- ja sopimuspalvelut
Email: sotepe.hankinnat@hel.fi
Telephone: +358 93105015
Internet address: <https://www.hel.fi/sote/fi>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Hansel Oy (Hilma)
Registration number: FI09880841
Postal address: Mannerheiminaukio 1a
Town: Helsinki
Postcode: 00100
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Contact point: eSender
Email: tekninen@hankintailmoitukset.fi
Telephone: 029 55 636 30
Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: df031025-d7a0-4de0-883f-b72e13714994 - 01
Form type: Competition
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Notice subtype: 20
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