

652074-2026 - Competition

Spain – Telephone operator services – contrato reservado de servicio de atención al teléfono único de cita previa para las estaciones de inspección técnica de vehículos gestionadas directamente por la junta de extremadura

OJ S 183/2026 22/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Consejería de Infraestructuras, Transporte y Vivienda

Email: contratacion.infratv@juntaex.es

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: contrato reservado de servicio de atención al teléfono único de cita previa para las estaciones de inspección técnica de vehículos gestionadas directamente por la junta de extremadura

Description: contrato reservado de servicio de atención al teléfono único de cita previa para las estaciones de inspección técnica de vehículos gestionadas directamente por la junta de extremadura

Procedure identifier: 5b04ff18-a271-41b9-9c80-b1dd55d6b776

Internal identifier: PSS/2026/0000041809

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79511000 Telephone operator services

2.1.2. Place of performance

Country subdivision (NUTS): Badajoz (ES431)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cáceres (ES432)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 1 450 702,34 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Fraud: conforme al art. 57 de la Directiva 2014/24/UE

Child labour and including other forms of trafficking in human beings: conforme al art. 57 de la Directiva 2014/24/UE

Money laundering or terrorist financing: conforme al art. 57 de la Directiva 2014/24/UE

Participation in a criminal organisation: conforme al art. 57 de la Directiva 2014/24/UE

Terrorist offences or offences linked to terrorist activities: conforme al art. 57 de la Directiva 2014/24/UE

Corruption: conforme al art. 57 de la Directiva 2014/24/UE

5. Lot

5.1. Lot: LOT-0000

Title: contrato reservado de servicio de atención al teléfono único de cita previa para las estaciones de inspección técnica de vehículos gestionadas directamente por la junta de extremadura

Description: contrato reservado de servicio de atención al teléfono único de cita previa para las estaciones de inspección técnica de vehículos gestionadas directamente por la junta de extremadura

Internal identifier: PSS/2026/0000041809

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79511000 Telephone operator services

5.1.2. Place of performance

Country subdivision (NUTS): Badajoz (ES431)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Cáceres (ES432)

Country: Spain

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 2

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

Criterion: References on specified services

Description of selection criterion: Trabajos realizados

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Mejoras de valoración automática.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Price

Description: Oferta económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 85

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=b1FWIs5qi3laF6cS8TCh%2FA%3D%3D

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=b1FWIs5qi3laF6cS8TCh%2FA%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 27/10/2026 15:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 29/10/2026 09:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: CONSEJERIA DE INFRAESTRUCTURAS, TRANSPORTE Y VIVIENDA

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Consejería de Infraestructuras, Transporte y Vivienda - CONSEJERIA DE INFRAESTRUCTURAS, TRANSPORTE Y VIVIENDA

Information about review deadlines: Conforme al apartado 29 del Anexo I CRC

8. Organisations

8.1. ORG-0001

Official name: Consejería de Infraestructuras, Transporte y Vivienda

Registration number: 21270240170784

Registration number: S0611001I

Town: Mérida

Postcode: 06800

Country subdivision (NUTS): Badajoz (ES431)

Country: Spain

Contact point: Consejería de Infraestructuras, Transporte y Vivienda

Email: contratacion.infratv@juntaex.es

Telephone: +34 924332250

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=G3nEg%2Fe7PtDnSoTX3z%2F7wA%3D%3D>

Other contact points:

Official name: CONSEJERIA DE INFRAESTRUCTURAS, TRANSPORTE Y VIVIENDA

Town: Mérida

Postcode: 06800

Country subdivision (NUTS): Badajoz (ES431)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 88b3cafb-bdb6-4cbd-bf36-dce3897cff7d - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 21/09/2026 11:30:10 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

Notice publication number: 652074-2026

OJ S issue number: 183/2026

Publication date: 22/09/2026