

Sweden-Stockholm: IT services: consulting, software development, Internet and support

OJ S 247/2021 21/12/2021

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: ARBETSGIVARVERKET

National registration number: 202100-3476

Postal address: Mäster Samuelsgatan 60

Town: STOCKHOLM

NUTS code: SE11 Stockholm

Postal code: 111 21

Country: Sweden

Contact person: Johan Celinder

E-mail: johan.celinder@socab.se**Internet address(es):**Main address: <http://www.arbetsgivarverket.se>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.com/doc.aspx?Uniqueld=afijdxozer&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.com/doc.aspx?Uniqueld=afijdxozer&GoTo=Tender>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

CRM-system inklusive support och underhåll

Reference number: 2021/0762

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Tjänstekontrakt för nytt CRM-system inklusive support och underhåll. Omfattningen av upphandlingen framgår av upphandlingsdokumenten i sin helhet.
Kontraktets löptid är max 8 år exklusive implementeringstid.

II.1.5. Estimated total value

Value excluding VAT: 8 715 200,00 SEK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48500000 Communication and multimedia software package, 72200000 Software programming and consultancy services, 72212000 Programming services of application software, 72212445 Customer Relation Management software development services, 72220000 Systems and technical consultancy services, 72224000 Project management consultancy services, 72226000 System software acceptance testing consultancy services, 72230000 Custom software development services, 72253000 Helpdesk and support services, 72260000 Software-related services

II.2.3. Place of performance

NUTS code: SE11 Stockholm

Main site or place of performance: Stockholm

II.2.4. Description of the procurement

Tjänstekontrakt för nytt CRM-system inklusive support och underhåll. Omfattningen av upphandlingen framgår av upphandlingsdokumenten i sin helhet.
Kontraktets löptid är max 8 år exklusive implementeringstid.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/08/2022 End: 31/07/2025

This contract is subject to renewal: yes

Description of renewals:

5 förlängning/ar á 12 månader

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

I handling 07.2 beskrivs de optioner som ingår i upphandlingen.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Se upphandlingsdokumenten.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Se upphandlingsdokumenten

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.1. Information about a particular profession

Execution of the service is reserved to a particular profession Reference to the relevant law, regulation or administrative provision:

se upphandlingsdokumenten

III.2.2. Contract performance conditions

se upphandlingsdokumenten

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 27/01/2022 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Swedish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31/05/2022

IV.2.7. Conditions for opening of tenders

Date: 28/01/2022 Local time: 00:00

Place:

Tendsign stockholm

Information about authorised persons and opening procedure: se upphandlingsdokument.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

se upphandlingsdokumenten

Mercell annons: <https://opic.com/id/afijdxozer>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten

Town: Stockholm

Country: Sweden

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

10 dagar LOU kap 20

VI.5. Date of dispatch of this notice

16/12/2021