

**Norway-Bergen: IT services: consulting, software development, Internet and support**  
**OJ S 208/2023 27/10/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Bergen kommune - Innkj p konsern

National registration number: 964338531

Postal address: Postboks 7700

Town: BERGEN

NUTS code: NO Norge

Postal code: 5020

Country: Norway

Contact person: Maj-Britt Brobakke

E-mail: [maj-britt.brobakke@bergen.kommune.no](mailto:maj-britt.brobakke@bergen.kommune.no)

Telephone: +47 05556

**Internet address(es):**

Main address: <https://permalink.mercell.com/189862071.aspx>

Address of the buyer profile: <https://www.bergen.kommune.no/>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Contract award: IK-E S 028-2023 Consultancy services for ICT operational and management services

Reference number: 2023/130470

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Bergen municipality has entered into a framework agreement for consultancy and advisory services for the ICT and digitalisation field. A framework agreement has been entered with 3 providers.

Mini competitions will be carried out between these tenderers for each individual call-off.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 35 000 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72200000 Software programming and consultancy services, 72220000 Systems and technical consultancy services, 72500000 Computer-related services, 72600000 Computer support and consultancy services, 72700000 Computer network services

#### **II.2.3. Place of performance**

NUTS code: NO0A2 Vestland

#### **II.2.4. Description of the procurement**

The framework agreement is for assistance with different consultancy services within operational and management services. These services are divided into the following fields:

- 1) User support - 1st line support
- 2) Operational services
- 3) Administration services

The contract applies to all of Bergen Municipality. The individual call-off will have a description of whether the assignment requires presence at the contracting authority's/project location(s).

#### **II.2.5. Award criteria**

Quality criterion - Name: Competence building and competence sharing / Weighting: 20

Quality criterion - Name: Experience operational and management services / Weighting: 45

Price - Weighting: 35

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.1.**

## Previous publication concerning this procedure

Notice number in the OJ S: [2023/S 124-392353](#)

### IV.2.8. Information about termination of dynamic purchasing system

### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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### Title:

IK-EEA 028-2023 Consultancy services for ICT operational and management services

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

10/10/2023

#### V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: Sopra Steria AS (hovedenhet)

Postal address: Biskop Gunnerus' gate 14 A

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0185

Country: Norway

E-mail: [salg.no@soprasteria.com](mailto:salg.no@soprasteria.com)

Telephone: +47 22575600

The contractor is an SME: no

#### V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 35 000 000,00 NOK

#### V.2.5. Information about subcontracting

## Section V: Award of contract

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### Title:

IK-EEA 028-2023 Consultancy services for ICT operational and management services

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1.

**Date of conclusion of the contract**

10/10/2023

**V.2.2. Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Atea AS (Hovedenhet)

Postal address: Karvesvingen 5

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0579

Country: Norway

Telephone: +47 22095000

Fax: +47 22095001

Internet address: <http://www.atea.no/>

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 35 000 000,00 NOK

**V.2.5. Information about subcontracting****Section V: Award of contract**

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Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Ebru Technologies AS

Postal address: Bruveien

Town: BEKKJARVIK

NUTS code: NO0A Vestlandet

Postal code: 5397  
Country: Norway  
E-mail: [runar@ebru.no](mailto:runar@ebru.no)  
Telephone: +47 55080812  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 35 000 000,00 NOK

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Hordaland tingrett

Town: Bergen

Postal code: 5020

Country: Norway

**VI.5. Date of dispatch of this notice**

24/10/2023