

**Spain-Saragossa: Janitorial services**

OJ S 208/2023 27/10/2023

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Gobierno de Zaragoza

National registration number: P5030300G

Postal address: Vía Hispanidad, 20

Town: Zaragoza

NUTS code: ES243 Zaragoza

Postal code: 50071

Country: Spain

Contact person: Gobierno de Zaragoza

E-mail: [incidencias-licitacion@zaragoza.es](mailto:incidencias-licitacion@zaragoza.es)**Internet address(es):**Main address: <https://contrataciondelestado.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=shXu%2Bw9pGpQQK2TEfXGy%2BA%3D%3D>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=UqGIDCR3DvEZDGvgaZEVxQ%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=UqGIDCR3DvEZDGvgaZEVxQ%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=shXu%2Bw9pGpQQK2TEfXGy%2BA%3D%3D>**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicio de control y atención al público en salas de exposiciones, museos y otros emplazamientos dependientes del Servicio de Cultura

Reference number: 0046745-23

**II.1.2. Main CPV code**

98341130 Janitorial services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicio de control y atención al público en salas de exposiciones, museos y otros emplazamientos dependientes del Servicio de Cultura

**II.1.5. Estimated total value**

Value excluding VAT: 1 634 124,80 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description****II.2.3. Place of performance**

NUTS code: ES243 Zaragoza

**II.2.4. Description of the procurement**

Servicio de control y atención al público en salas de exposiciones, museos y otros emplazamientos dependientes del Servicio de Cultura

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: 1.a) Plan de trabajo (Descripción de la organización del servicio, así como la comunicación entre el/la coordinador/a del contrato con el Servicio de Cultura) / Weighting: 15

Quality criterion - Name: 1.b) Estructura organizativa destinada a la ejecución del contrato / Weighting: 5

Quality criterion - Name: 2.- Formación al trabajador (Plan formativo previo a la prestación del servicio) / Weighting: 10

Quality criterion - Name: 3.a) Sistemas de calidad del servicio: El sistema de control de presencia del personal adscrito al servicio y los procedimientos de verificación y control interno / Weighting: 5

Quality criterion - Name: 3.b) Sistemas de calidad del servicio: Plan y metodología de comunicación entre el coordinador del contrato y trabajadores / Weighting: 5

Quality criterion - Name: 3.c) Sistemas de calidad del servicio: Procedimiento de atención y comunicación de incidencias / Weighting: 5

Cost criterion - Name: 2.- Disponibilidad de una bolsa de horas anuales de libre disposición una vez agotadas las horas máximas previstas / Weighting: 5

Cost criterion - Name: 3.- Posibilidad de solicitar el servicio en situaciones urgentes con menos de 24 horas de antelación / Weighting: 2

Cost criterion - Name: 1.- OFERTA ECONÓMICA / Weighting: 48

**II.2.6. Estimated value**

Value excluding VAT: 1 634 124,80 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

El contrato podrá prorrogarse por periodos anuales hasta un máximo de 2 prórrogas consecutivas

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions for participation**

**III.1.2. Economic and financial standing**

List and brief description of selection criteria:  
Cifra anual de negocio

**III.1.3. Technical and professional ability**

List and brief description of selection criteria:  
- Trabajos realizados

**III.2. Conditions related to the contract**

**III.2.2. Contract performance conditions**

Eliminar desigualdades entre el hombre y la mujer. Descripción: VER CLÁUSULA 23 DEL PCAPE

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**Section IV: Procedure**

**IV.1. Description**

**IV.1.1. Type of procedure**

Open procedure

**IV.1.3. Information about a framework agreement or a dynamic purchasing system**

**IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

**IV.2. Administrative information**

**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 21/11/2023 Local time: 12:59

**IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4.**

## Languages in which tenders or requests to participate may be submitted

Spanish

### IV.2.7. Conditions for opening of tenders

Date: 28/03/2024 Local time: 09:00

Place:

Datos de Dirección:

Calle:

CP:

Población:

País:

Information about authorised persons and opening procedure: Descripción:

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Tribunal Administrativo de Contratos Públicos de Aragón

Postal address: Plaza de los Sitios, nº 7

Town: Zaragoza

Postal code: 50001

Country: Spain

### VI.5. Date of dispatch of this notice

23/10/2023