

**Spain-Valencia: Computer facilities management services**

OJ S 248/2021 22/12/2021

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Dirección de la Agencia Valenciana de Seguridad y Respuestas a las Emergencias

National registration number: Q4601436A

Postal address: Avda. de la Democracia, 77

Town: Valencia

NUTS code: ES523 Valencia/València

Postal code: 46018

Country: Spain

Contact person: Dirección de la Agencia Valenciana de Seguridad y Respuestas a las Emergencias

E-mail: [secretariatecnica\\_avsre@gva.es](mailto:secretariatecnica_avsre@gva.es)

**Internet address(es):**

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=VBgp5t2BlfgQK2TEfXGy%2BA%3D%3D>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=DFQGCa60YcQSugstABGr5A%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=DFQGCa60YcQSugstABGr5A%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=VBgp5t2BlfgQK2TEfXGy%2BA%3D%3D>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Prestación del servicio de explotación tecnológica y mantenimiento preventivo, correctivo y evolutivo del software del sistema CoordCom de gestión integral de emergencias y comunicaciones de la Generalitat, comprendiendo tanto los sistemas auxiliares y productos de terceros, como el sistema CoordCom del fabricante, que componen la solución implantada en la AVSRE.

Reference number: CNMY21/SEM00/13

#### **II.1.2. Main CPV code**

72514000 Computer facilities management services

#### **II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Prestación del servicio de explotación tecnológica y mantenimiento preventivo, correctivo y evolutivo del software del sistema CoordCom de gestión integral de emergencias y comunicaciones de la Generalitat, comprendiendo tanto los sistemas auxiliares y productos de terceros, como el sistema CoordCom del fabricante, que componen la solución implantada en la AVSRE.

#### **II.1.5. Estimated total value**

Value excluding VAT: 25 884 242,80 EUR

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 2

Maximum number of lots that may be awarded to one tenderer: 2

### **II.2. Description**

#### **II.2.1. Title**

Explotación tecnológica de "1 1 2 Comunitat Valenciana"

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

72514000 Computer facilities management services, 72212000 Programming services of application software

#### **II.2.3. Place of performance**

NUTS code: ES52 Comunitat Valenciana

#### **II.2.4. Description of the procurement**

Explotación tecnológica de "1 1 2 Comunitat Valenciana"

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad de herramientas y servicios / Weighting: 12

Quality criterion - Name: Calidad general de la solución lote 1 / Weighting: 4

Cost criterion - Name: Acreditaciones de formación en CoordCom de los candidatos propuestos / Weighting: 21

Cost criterion - Name: Criterios de carácter social y medioambiental / Weighting: 4

Cost criterion - Name: Número de servidores de bases de datos y aplicación / Weighting: 4

Cost criterion - Name: Plan de ampliación y renovación de terminales de bases de datos y aplicación / Weighting: 10

Cost criterion - Name: Oferta económica lote 1 / Weighting: 45

**II.2.6. Estimated value**

Value excluding VAT: 7 540 137,10 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

3 años

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Mantenimiento del sistema CoordCom

Lot No: 2

**II.2.2. Additional CPV code(s)**

72514000 Computer facilities management services, 72212000 Programming services of application software

**II.2.3. Place of performance**

NUTS code: ES52 Comunitat Valenciana

**II.2.4. Description of the procurement**

Mantenimiento del sistema CoordCom

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Calidad general de la solución lote 2 / Weighting: 4

Quality criterion - Name: Comité directivo / Weighting: 2

Quality criterion - Name: Incremento capacidades funcionales / Weighting: 10

Quality criterion - Name: Mecanismo escalado de incidencias / Weighting: 4

Quality criterion - Name: Metodología talleres de diseño / Weighting: 2

Cost criterion - Name: Incremento dedicación CSA / Weighting: 10

Cost criterion - Name: Incremento del número de horas de desarrollo año / Weighting: 23

Cost criterion - Name: Oferta económica lote 2 / Weighting: 45

**II.2.6. Estimated value**

Value excluding VAT: 2 813 560,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

3 años

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Capacidad de obrar

##### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Cifra anual de negocio

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

- Trabajos realizados

#### **III.2. Conditions related to the contract**

##### **III.2.2. Contract performance conditions**

Promover el empleo de personas con dificultades particulares de inserción en el mercado laboral. Descripción: Según lo establecido en el apartado X del Anexo I, y en el pliego de prescripciones técnicas particulares que rigen esta licitación

Favorecer la formación en el lugar de trabajo. Descripción: Según lo establecido en el apartado X del Anexo I, y en el pliego de prescripciones técnicas particulares que rigen esta licitación

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

## **IV.2. Administrative information**

### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 17/01/2022 Local time: 23:59

### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Catalan, Spanish

### **IV.2.7. Conditions for opening of tenders**

Date: 09/02/2022 Local time: 09:30

Place:

AVSRE

Datos de Dirección:

Calle: C/ DEMOCRÀCIA, 77 TORRE 4 PLANTA 7ª

CP: 46018

Población: València

País: España

Information about authorised persons and opening procedure: Descripción:

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: [tribunal\\_recursos.contratos@hacienda.gob.es](mailto:tribunal_recursos.contratos@hacienda.gob.es)

Telephone: +34 913491319

Fax: +34 913491441

Internet address: <http://tribunalcontratos.gob.es>

#### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: [tribunal\\_recursos.contratos@hacienda.gob.es](mailto:tribunal_recursos.contratos@hacienda.gob.es)

Telephone: +34 913491319

Fax: +34 913491441

Internet address: <http://tribunalcontratos.gob.es>

**VI.5. Date of dispatch of this notice**

17/12/2021