

656829-2025 - Result

Portugal – System management software package – aquisição e renovação de software em uso na AMA, repartido por 14 Lotes

OJ S 192/2025 07/10/2025

Contract or concession award notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Agência para a Modernização Administrativa, I. P.

Email: contratacao@ama.gov.pt

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: aquisição e renovação de software em uso na AMA, repartido por 14 Lotes

Description: O presente caderno de encargos compreende as cláusulas a incluir no contrato a celebrar com a Agência para a Modernização Administrativa, IP, (doravante abreviadamente designada por AMA), na sequência de procedimento pré-contratual que tem por objeto a aquisição e renovação de software em uso na AMA, repartido por 14 Lotes, nos termos melhor definidos nas cláusulas técnicas do presente caderno de encargos. 2. Este procedimento foi dividido em 14 lotes, detalhados na cláusula 16ª do presente caderno de encargos, podendo os concorrentes apresentar proposta para todos ou apenas para um ou alguns dos lotes: − Lote 1: Pacote de software para gestão de sistemas Vmware − Lote 2: Pacote de software para gestão de sistemas - VMware − Lote 3: Pacote de software para gestão da relação com os clientes - Oracle; − Lote 4: Pacote de software para desenho e formação de imagens Adobe Creative Cloud − Lote 5: Pacote de software para criação de documentos - Adobe Acrobat Pro − Lote 6: Pacote de software para gestão de projetos - Jira − Lote 7: Pacote de software para comunicações e multimédia - Confluence − Lote 8: Pacote de Software de Segurança - Semperis − Lote 9: Ferramentas de interface gráfica de utilizador (GUI) - Figma − Lote 10: Pacote de software para desenho e formação de imagens - Articulate − Lote 11: Pacote de software para criação de documentos MSFT 365 e Pacotes de software e sistemas de informação Dynamics 365; − Lote 12: Pacote de software para desenho e formação de imagens - Autocad − Lote 13: Pacote de software para estatística - IBM SPSS Statistics − Lote 14: Pacote de software para gestão de sistemas - Horizon - Omnissa.

Procedure identifier: 22688de2-1b7a-4144-babb-cc22446a4693

Previous notice: 434731-2025

Internal identifier: CPI/114/2025

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Conforme peças do procedimento

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48781000 System management software package

Additional classification (cpv): 48000000 Software package and information systems, 48310000 Document creation software package, 48320000 Drawing and imaging software package, 48331000 Project management software package, 48445000 Customer Relation Management software package, 48463000 Statistical software package, 48500000 Communication and multimedia software package, 48730000 Security software package, 48984000 Graphical user interface (GUI) tools

2.1.2. Place of performance

Town: Freguesia de Santo António - Lisboa

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 1 526 770,29 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0014

Title: Lote 14: Pacote de software para gestão de sistemas - Horizon - Omnissa

Description: Lote 14: Pacote de software para gestão de sistemas - Horizon - Omnissa

Internal identifier: LOT-0014

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48781000 System management software package

5.1.2. Place of performance

Town: Freguesia de Santo António - Lisboa

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

5.1.3. Estimated duration

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 14 100,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço
Category of award weight criterion: Order of importance
Award criterion number: 1
Category of award fixed criterion: Fixed value (total)
Award criterion number: 1

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Agência para a Modernização Administrativa, I. P.

Information about review deadlines: De acordo com as peças de procedimento

6. Results

Value of all contracts awarded in this notice: 12 690,00 EUR

6.1. Result lot identifier: LOT-0014

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: CLARANET II SOLUTIONS, S.A.

Tender:

Tender identifier: 1.0

Identifier of lot or group of lots: LOT-0014

Value of the tender: 12 690,00 EUR

The tender was ranked: yes

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Lote 14

Date on which the winner was chosen: 17/09/2025

Date of the conclusion of the contract: 30/09/2025

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Agência para a Modernização Administrativa, I. P.

Registration number: 508184509

Department: Agência para a Modernização Administrativa

Postal address: Rua de Santa Marta n.º 55, 3º

Town: Lisboa

Postcode: 1150-294

Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal
Contact point: Agência para a Modernização Administrativa
Email: contratacao@ama.gov.pt
Telephone: 217231200
Fax: 217231220
Internet address: <https://www.ama.gov.pt>
Information exchange endpoint (URL): <https://www.acingov.pt>

Roles of this organisation:

Buyer
Review organisation

8.1. ORG-0002

Official name: CLARANET II SOLUTIONS, S.A.
Size of the economic operator: Micro, small, or medium
Registration number: 510728189
Town: Lisboa
Postcode: 1000-042
Country subdivision (NUTS): Grande Lisboa (PT1A0)
Country: Portugal
Contact point: Ponto de contacto

Roles of this organisation:

TED eSender
Tenderer

Winner of these lots: LOT-0014

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 4d36fbfb-a697-42cc-a428-ef5f29bfb2bf - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
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