

656836-2026 - Competition

France – Computer-related management services – Maintenance, administration et évolution du système d'information et des infrastructures de télécommunications de la Maison Heinrich Heine

OJ S 184/2026 23/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Fondation de l'Allemagne - Maison Heinrich Heine

Email: f.humphreys@maison-heinrich-heine.org

Legal type of the buyer: Organisation awarding a contract subsidised by a central government authority

Activity of the contracting authority: Housing and community amenities

2. Procedure

2.1. Procedure

Title: Maintenance, administration et évolution du système d'information et des infrastructures de télécommunications de la Maison Heinrich Heine

Description: Le présent marché a pour objet la maintenance, l'administration, l'assistance, la sécurisation et l'évolution du système d'information ainsi que des infrastructures de télécommunications de la Maison Heinrich Heine. Les prestations sont réparties en deux lots : Lot n°1 - Maintenance et infogérance informatique et Lot n°2 - Télécommunications, réseau et infrastructure Wi-Fi

Procedure identifier: 733aac1e-2609-4186-80be-95f937c70b5f

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72315100 Data network support services

2.1.2. Place of performance

Country subdivision (NUTS): Paris (FR101)

Country: France

2.1.4. General information

Additional information: Les dépôts de plis doivent être impérativement remis par voie dématérialisée. Les demandes de renseignements complémentaires seront adressées à la Maison Heinrich Heine via son profil acheteur sur: <https://www.marches-publics.info/>

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Maintenance et infogérance informatique

Description: Le lot n°1 comprend l'administration et la maintenance des postes de travail sous Windows 11, l'administration de Microsoft 365, la gestion des comptes utilisateurs, la sécurisation des systèmes, l'assistance aux utilisateurs, et la documentation technique

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72250000 System and support services, 72315100 Data network support services

5.1.2. Place of performance

Postal address: 27c Bd Jourdan

Town: Paris

Postcode: 75014

Country subdivision (NUTS): Paris (FR101)

Country: France

5.1.3. Estimated duration

Start date: 01/12/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 3

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.info/mpiaws/index.cfm?fuseaction=dematEnt.login&type=DCE&IDM=1876766>

Ad hoc communication channel:

Name: AW Solutions

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Allowed

Address for submission: <https://www.marches-publics.info/mpiaaws/index.cfm?fuseaction=demat.termes&IDM=1876766>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 03/11/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 04/11/2026 14:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal judiciaire de Paris

Organisation providing additional information about the procurement procedure: Fondation de l'Allemagne - Maison Heinrich Heine

Organisation providing more information on the review procedures: Tribunal judiciaire de Paris

5.1. Lot: LOT-0002

Title: Télécommunications, réseau et infrastructure Wi-Fi

Description: Le lot n°2 comprend la maintenance des accès Internet, la téléphonie, l'administration des équipements réseau, la gestion des VLAN, la maintenance de l'infrastructure Wi-Fi, et l'accompagnement des évolutions

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72310000 Data-processing services, 72315100 Data network support services

5.1.2. Place of performance

Postal address: 27c Bd Jourdan

Town: Paris

Postcode: 75014

Country subdivision (NUTS): Paris (FR101)

Country: France

5.1.3. Estimated duration

Start date: 01/12/2026

Duration: 12 Months

5.1.4. Renewal

Maximum renewals: 3

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

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Variants: Not allowed

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The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal judiciaire de Paris

Organisation providing additional information about the procurement procedure: Fondation de l'Allemagne - Maison Heinrich Heine

Organisation providing more information on the review procedures: Tribunal judiciaire de Paris

8. Organisations

8.1. ORG-0001

Official name: Avenue-Web Systèmes

Registration number: AB0DB915-FD40-8D57-1C2C6394EB172156

Town: Seyssinet-Pariset

Postcode: 38170

Country subdivision (NUTS): Isère (FRK24)

Country: France

Email: publications-joue@aws-france.com

Telephone: +33480041260

Roles of this organisation:

TED eSender

8.1. ORG-0002

Official name: Fondation de l'Allemagne - Maison Heinrich Heine

Registration number: 81031

Postal address: 27c Bd Jourdan

Town: Paris

Postcode: 75014

Country subdivision (NUTS): Paris (FR101)

Country: France

Contact point: Humphreys Franziska

Email: f.humphreys@maison-heinrich-heine.org

Telephone: 0144161302

Internet address: <https://www.maison-heinrich-heine.org/>

Roles of this organisation:

Buyer

8.1. ORG-0003

Official name: Fondation de l'Allemagne - Maison Heinrich Heine

Registration number: AB0DB933-D6A6-C14E-E25139822841CEC8

Postal address: 27c Bd Jourdan

Town: Paris

Postcode: 75014

Country subdivision (NUTS): Paris (FR101)

Country: France

Email: j.sibillat@maison-heinrich-heine.org

Telephone: 00330144161302

Roles of this organisation:

Organisation providing additional information about the procurement procedure

8.1. ORG-0004

Official name: Tribunal judiciaire de Paris

Registration number: AB0DB944-990C-A01A-734347E82E804868

Postal address: Parvis du tribunal

Town: Paris
Postcode: 75859
Country subdivision (NUTS): Paris (FR101)
Country: France
Email: tj-paris@justice.fr
Telephone: 0144325151

Roles of this organisation:

Review organisation

8.1. ORG-0005

Official name: Tribunal judiciaire de Paris
Registration number: AB0DB953-DB1F-F4A3-7A1D9877F9F1A0BC
Postal address: Parvis du tribunal
Town: Paris
Postcode: 75859
Country subdivision (NUTS): Paris (FR101)
Country: France
Email: tj-paris@justice.fr
Telephone: 0144325151

Roles of this organisation:

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 2e734940-4d42-42e7-9233-7d591b4f01ba - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 21/09/2026 16:10:52 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: French
Notice publication number: 656836-2026
OJ S issue number: 184/2026
Publication date: 23/09/2026