

Norway-Oslo: Systems and technical consultancy services

OJ S 208/2023 27/10/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Finanstilsynet

National registration number: 840747972

Postal address: Revierstredet 3

Town: OSLO

NUTS code: NO081 Oslo

Postal code: 0151

Country: Norway

Contact person: Cathrine Håltøm

E-mail: caha@finansstilsynet.no

Telephone: +47 93466659

Internet address(es):

Main address: <https://permalink.mercell.com/214868011.aspx>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/214868011.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/214868011.aspx>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Framework agreement for process automation (RPA/KI)

Reference number: 23/12228

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

The Norwegian Financial Supervisory Authority (FSA) will enter into a new framework agreement for the purchase of consultancy services, where the consultants will assist the FSA with services related to the development and management of the FSA's automated work processes, within RPA and AI. The framework agreement will span several areas of competence, and it will be important that the tenderer coordinates the systems, development, and management in a good way.

II.1.5. Estimated total value

Value excluding VAT: 32 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

48921000 Automation system, 72200000 Software programming and consultancy services, 72243000 Programming services, 72211000 Programming services of systems and user software, 72240000 Systems analysis and programming services, 72514200 Facilities management services for computer systems development

II.2.3. Place of performance

NUTS code: NO081 Oslo

II.2.4. Description of the procurement

The FSA entered into a framework agreement for the purchase of consultancy services in the areas of RPA (Robotic Process Automation) and AI (Artificial Intelligence) in 2021. Since the agreement was signed, the organisation has requested more extensive automation of work processes than anticipated, and the scope of activity within RPA and AI is expected to increase further in the future, so it is necessary to increase the framework for such work. The FSA will therefore enter into a new framework agreement for the purchase of consultancy services, where the consultants will assist the FSA with consultancy services related to the development and management of the FSA's automated work processes. The framework agreement will span several areas of competence, and it will be important that the tenderer coordinates the systems, development, and management in a good way. Process automation is a natural element in all system development, and the FSA would like to emphasise that this agreement does not grant an exclusive right to all process automation.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 32 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 15/01/2024 End: 15/01/2028

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11.

Information about options

Options: yes

Description of options:

If additional capacity is required for project/product/process management within projects or sub-projects, the tenderer is expected to make this available.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

See the tender documentation.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

See the tender documentation.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

See the tender documentation.

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

See the tender documentation.

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2.

Time limit for receipt of tenders or requests to participate

Date: 28/11/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30/04/2024

IV.2.7. Conditions for opening of tenders

Date: 28/11/2023 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo tingrett

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

24/10/2023