

657592-2026 - Competition

Portugal – Computer back-up services – Serviços de Segurança de Informação, SOC e Ethical Hacking para o Município de Lisboa

OJ S 185/2026 24/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Município de Lisboa

Email: dmf.da.dcp@cm-lisboa.pt

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Serviços de Segurança de Informação, SOC e Ethical Hacking para o Município de Lisboa

Description: Serviços de Segurança de Informação, SOC e Ethical Hacking para o Município de Lisboa

Procedure identifier: 7c7fad87-0579-4c6f-b05e-e2f3fcaec4b3

Internal identifier: 43/CPI/DA/DCP/2026

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Peças do Procedimento

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

2.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

2.1.3. Value

Estimated value excluding VAT: 1 950 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document Request

5. Lot

5.1. Lot: LOT-0001

Title: Aquisição de Serviços de Apoio Técnico ao Responsável de Segurança da Informação do Município de Lisboa

Description: Aquisição de Serviços de Apoio Técnico ao Responsável de Segurança da Informação do Município de Lisboa

Internal identifier: LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

5.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 340 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Contribui para Condição Digna de Trabalho, Acessibilidade, Circularidade e Energia - Redução do Consumo de energia e Eficiência energética

Aim of strategic procurement: Fulfilment of social objectives

Description: Contribui para Condição Digna de Trabalho, Acessibilidade, Circularidade e Energia - Redução do Consumo de energia e Eficiência energética

Approach to reducing environmental impacts: The transition to a circular economy, Climate change mitigation

Green Procurement Criteria: Other Green Public Procurement criteria

Social objective promoted: Accessibility for all, Fair working conditions

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese

Address of the procurement documents: https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/downloadProcedurePiece/MTE0NDYyNg

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.acingov.pt>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: O valor da caução é de 5.00% do preço contratual.

Deadline for receipt of tenders: 27/10/2026 17:00:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: De acordo com as Peças do Procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: De acordo com as Peças do Procedimento

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Município de Lisboa

Information about review deadlines: 5 dias

5.1. Lot: LOT-0002

Title: Aquisição de serviços de Implementação e Gestão de SOC (SOC as a Service) para o Município de Lisboa
Description: Aquisição de serviços de Implementação e Gestão de SOC (SOC as a Service) para o Município de Lisboa
Internal identifier: LOT-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

5.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 1 400 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Contribui para Condição Digna de Trabalho, Acessibilidade, Circularidade e Energia - Redução do Consumo de energia e Eficiência energética

Aim of strategic procurement: Fulfilment of social objectives

Description: Contribui para Condição Digna de Trabalho, Acessibilidade, Circularidade e Energia - Redução do Consumo de energia e Eficiência energética

Approach to reducing environmental impacts: The transition to a circular economy, Climate change mitigation

Green Procurement Criteria: Other Green Public Procurement criteria

Social objective promoted: Accessibility for all, Fair working conditions

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price
Name: Preço
Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese
Address of the procurement documents: https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/downloadProcedurePiece/MTE0NDYyNg

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.acingov.pt>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: O valor da caução é de 5.00% do preço contratual.

Deadline for receipt of tenders: 27/10/2026 17:00:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: De acordo com as Peças do Procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: De acordo com as Peças do Procedimento

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Município de Lisboa

Information about review deadlines: 5 dias

5.1. Lot: LOT-0003

Title: Aquisição de serviços de Testes de intrusão e Ethical Hacking para o Município de Lisboa

Description: Aquisição de serviços de Testes de intrusão e Ethical Hacking para o Município de Lisboa

Internal identifier: LOT-0003

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

5.1.2. Place of performance

Town: Lisboa

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

5.1.3. Estimated duration

Duration: 36 Months

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 210 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Contribui para Condição Digna de Trabalho, Acessibilidade, Circularidade e Energia - Redução do Consumo de energia e Eficiência energética

Aim of strategic procurement: Fulfilment of social objectives

Description: Contribui para Condição Digna de Trabalho, Acessibilidade, Circularidade e Energia - Redução do Consumo de energia e Eficiência energética

Approach to reducing environmental impacts: The transition to a circular economy, Climate change mitigation

Green Procurement Criteria: Other Green Public Procurement criteria

Social objective promoted: Accessibility for all, Fair working conditions

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price

Name: Preço

Description: Preço

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Portuguese

Address of the procurement documents: https://www.acingov.pt/acingovprod/2/zonaPublica/zona_publica_c/downloadProcedurePiece/MTE0NDYyNg

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.acingov.pt>

Languages in which tenders or requests to participate may be submitted: Portuguese

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Description of the financial guarantee: O valor da caução é de 5.00% do preço contratual.

Deadline for receipt of tenders: 27/10/2026 17:00:59 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: De acordo com as Peças do Procedimento

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: De acordo com as Peças do Procedimento

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Município de Lisboa

Information about review deadlines: 5 dias

8. Organisations

8.1. ORG-0001

Official name: Município de Lisboa

Registration number: 500051070

Department: Departamento de Sistemas de Informação

Postal address: Edifício do Campo Grande, n.º 25, 1.º, Bloco B

Town: Lisboa

Postcode: 1749-099

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

Contact point: Departamento de Sistemas de Informação

Email: dmf.da.dcp@cm-lisboa.pt

Telephone: 217988000

Fax: 217988000

Internet address: <http://www.lisboa.pt>

Information exchange endpoint (URL): <https://www.acingov.pt>

Roles of this organisation:

Buyer

Review organisation

8.1. ORG-0002

Official name: Imprensa Nacional-Casa da Moeda, S. A. (INCM)

Registration number: 500792887

Department: Unidade do Diário da República

Postal address: Avenida António José de Almeida

Town: Lisboa

Postcode: 1000-042

Country subdivision (NUTS): Grande Lisboa (PT1A0)

Country: Portugal

Contact point: Ponto de contacto

Email: 2serie@diariodarepublica.pt

Telephone: +351 217810870

Fax: +351 213945716

Internet address: <https://diariodarepublica.pt>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: f0189c41-cc11-45e2-b8b2-02db8d40d506 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 22/09/2026 11:17:48 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Portuguese

Notice publication number: 657592-2026

OJ S issue number: 185/2026

Publication date: 24/09/2026