

661524-2026 - Competition

Norway – Portable computers – Student PCs

OJ S 186/2026 25/09/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: Innlandet fylkeskommune

Email: post@innlandetfylke.no

Legal type of the buyer: Body governed by public law, controlled by a regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Student PCs

Description: Background and purpose The current contract expires in October 2026 and a new contract is needed. The objective of the framework agreement is to ensure Innlandet County a comprehensive and cost efficient system for the procurement, delivery and management of pupil PCs for sixth form education. The system shall support the curriculum and digital learning processes in a way that gives students stable, functional and educational relevant work tools throughout the entire school run. The pupils keep the PCs after schooling. It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least 3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as suppliers. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027. The framework agreement shall provide predictability in both price and quality, at the same time as facilitating flexibility with technological changes and adaptations to educational needs. Good logistics, high delivery precision and easy handling for schools are central, so that the pupils have access to the equipment on time and with minimal administrative work for the county. The agreement shall ensure a uniform, efficient and traceable process for registering, processing and completing all cases related to pupil PCs (claims, insurance, guarantee, repair/replacement) so that schools and ICT personnel have predictable response times, repair times and clear status in the entire course of the case. The machines shall be delivered for 2027 with operating system MS Windows 11 Pro Education or newer, as this is necessary to ensure compatibility with the contracting authority's existing system portfolio and management. A need may arise during the contract period for clients based on other operating systems, including Apple Mac. Tenderers shall be able to offer relevant products in accordance with this if the need arises.

Procedure identifier: 672954ff-7b42-4840-93e1-7d3d9c235929

Internal identifier: cmtznpkxh000004l03md1c22i

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: The procurement will be made in accordance with the Public Procurement Act dated 17 June 2016 no. 73 (LOA), and the public procurement regulations dated 12 August 2016 no. 974 (FOA), parts I and III. This procurement follows the procedure open tender contest, cf. the Public Procurement Regulations § 13-1 (1). Negotiations are not allowed in this competition, and therefore the tenders cannot be amended after the tender deadline. Tenderers are therefore strongly encouraged to follow the instructions given in this document. An open tender contest is a procurement procedure that allows all interested tenderers to submit a tender. It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least 3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as tenderers under the framework agreement. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027.

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 30213100 Portable computers

Additional classification (cpv): 30213000 Personal computers, 30237300 Computer supplies, 30230000 Computer-related equipment, 30237200 Computer accessories, 30200000 Computer equipment and supplies

2.1.2. Place of performance

Postal address: Parkgata 64

Town: Hamar

Postcode: 2317

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Additional information: Norway

2.1.3. Value

Estimated value excluding VAT: 125 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Student PCs

Description: Background and purpose The current contract expires in October 2026 and a new contract is needed. The objective of the framework agreement is to ensure Innlandet County a comprehensive and cost efficient system for the procurement, delivery and management of pupil PCs for sixth form education. The system shall support the curriculum and digital learning processes in a way that gives students stable, functional and educational relevant work tools throughout the entire school run. The pupils keep the PCs after schooling. It is planned to enter into parallel framework agreements with three tenderers (provided that there are at least

3 tenders that can be accepted). The three tenderers who have the best relationship between price and quality, cf. the award criteria, will be chosen as suppliers. The winner of the competition for the framework agreement will be awarded a contract for delivery 2027. Thereafter, mini-competitions will be held every year. If there is only one tender that is accepted, the duration of the framework agreement will be limited to one year, i.e. delivery 2027. The framework agreement shall provide predictability in both price and quality, at the same time as facilitating flexibility with technological changes and adaptations to educational needs. Good logistics, high delivery precision and easy handling for schools are central, so that the pupils have access to the equipment on time and with minimal administrative work for the county. The agreement shall ensure a uniform, efficient and traceable process for registering, processing and completing all cases related to pupil PCs (claims, insurance, guarantee, repair/replacement) so that schools and ICT personnel have predictable response times, repair times and clear status in the entire course of the case. The machines shall be delivered for 2027 with operating system MS Windows 11 Pro Education or newer, as this is necessary to ensure compatibility with the contracting authority's existing system portfolio and management. A need may arise during the contract period for clients based on other operating systems, including Apple Mac. Tenderers shall be able to offer relevant products in accordance with this if the need arises.

Internal identifier: cmtznpkjb000304l0e5zqckwa

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 30213100 Portable computers

Additional classification (cpv): 30213000 Personal computers, 30237300 Computer supplies, 30230000 Computer-related equipment, 30237200 Computer accessories, 30200000

Computer equipment and supplies

Options:

Description of the options: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.2. Place of performance

Postal address: Parkgata 64

Town: Hamar

Postcode: 2317

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Additional information: Norway

5.1.3. Estimated duration

Duration: 47 Months

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: The contract can be extended for 1 year at a time, up to 2 times (2+1+1).

5.1.5. Value

Estimated value excluding VAT: 125 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: The aim of the procurement is to reduce environmental impact.

Aim of strategic procurement: Fulfilment of social objectives

Description: The objective of the procurement is to promote social aims.

Approach to reducing environmental impacts: Other

Social objective promoted: Human rights due diligence in global supply chains, Fair working conditions

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: Portal system

Description: Portal system: The contracting authority will emphasise to what degree the tenderer's portal facilitates for a good effective, transparent and user friendly management of cases connected to pupil PCs. Particular emphasis will be put on: • Clear and structured communication in the cases, with clear responsibility and follow-up. • The entrage receives confirmation and ongoing status updates • Good and updated overview of the status of own cases. • Appropriate filtering and search (at least on status and case type) • User friendliness, including intuitive build-up and adaptation for non-technical users. • Accessibility, including support for use on different devices (mobile adaptation) • Option for an overview, reporting and extraction of relevant data.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Quality of service

Description: Handling quality deviations: Based on responses to case 1, the contracting authority will assess the tenderer's ability to handle major quality deviations in deliveries, including systematic errors that affect multiple units. The contracting authority will evaluate capacity and implementation ability connected to the identification, handling, improvement /replacement, communication and prevention of deviations. Insurance: Based on responses to case 2, the contracting authority will assess: • To what degree the offered system ensures quick and predictable handling of cases • How insurance cases are handled in order to minimise administrative work at the contracting authority. • Degree of traceability, documentation and verifiability in the case handling. Repair: Based on responses to case 3, the contracting authority will assess the tenderer's ability to ensure quick and effective handling of repair cases so that students maintain continual access to functioning equipment. Support: The contracting authority will assess to what degree the tenderer's user support apparatus ensures competent, available and effective handling of enquiries connected to the delivery. Particular emphasis will be put on: • Competence and experience of contact persons (documented by CVs). • Availability and organisation of permanent contact persons on the contract. • Appropriate and user friendly support channels • Clear distribution of responsibility in support and delivery processes • Clear and efficient escalation routines • Ability to deliver a predictable response time for enquiries.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Price

Name: Price

Description: Prices are to be filled in in annexes. All yellow fields must be filled in. The prices shall include all costs for deliveries in accordance with the requirement specifications and the tender, including additional services such as the portal system, freight, customs, invoice fees, fees and duties.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Quality

Name: Climate and environment

Description: The contracting authority's assessment in this procurement is that it is clear that the climate and environmental requirements in the requirement specifications will have a better climate and environmental effect than the award criteria. The climate and environmental impact of the procurement is assessed to come from: 1. Production and use of PCs 2. Transport 3. Waste Lifetime of the battery, repair possibilities, guarantee on products, robustness, environmental labelling and compliance of Norwegian and European rules on climate and environmentally friendly products are required. By setting these requirements, the need for production of PCs, as well as reducing the climate and environmental impact of production and use of the delivered PCs. Euro standards are required for heavy vehicles and zero emissions for light vehicles. By setting these requirements, climate gas emissions are reduced by transport. There are requirements that ensure that materials in the products and packaging can be recycled. By setting these requirements, the climate and environmental impact is reduced from waste. The pupils keep their PCs at the end of their schooling. This ensures that the PCs are used out their lifetime that reduces the need for pupils to procure a new PC and the background is that disposals cannot be set, etc. This is also the background for the contracting authority not having a need to set further lifetime requirements. The requirements are on a high level as regards what the market can deliver. Having the award criteria on the same conditions risks that a tenderer who has poorer attainment wins the competition on the basis of the other award criteria. The Contracting Authority uses, on this basis, the Public Procurements Act § 5b second paragraph, the third period.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Address of the procurement documents: <https://hyyr.no/procurement/cmtznphx000004l03md1c22i>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://hyyr.no/procurement/cmtznphx000004l03md1c22i>

Languages in which tenders or requests to participate may be submitted: Norwegian, English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 28/10/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 45 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See Tender Documents

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

Financial arrangement: See tender documents

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation providing additional information about the procurement procedure: Innlandet fylkeskommune

Organisation providing more information on the review procedures: HEDMARKEN OG ØSTERDAL TINGRETT

Organisation receiving requests to participate: Hyyr AS

8. Organisations

8.1. ORG-0001

Official name: HEDMARKEN OG ØSTERDAL TINGRETT

Registration number: 935364892

Postal address: Østregate 41

Town: HAMAR

Postcode: 2317

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Contact point: HEDMARKEN OG ØSTERDAL TINGRETT

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Hyyr AS

Registration number: 924998687

Postal address: Gaustadalléen 21

Town: Oslo

Postcode: 0349

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Hyyr Support

Email: admin@hyyr.no

Telephone: +47 90 63 65 38

Roles of this organisation:

Organisation receiving requests to participate

8.1. ORG-0003

Official name: Innlandet fylkeskommune

Registration number: 920717152

Postal address: Parkgata 64

Town: Hamar

Postcode: 2317

Country subdivision (NUTS): Innlandet (NO020)

Country: Norway

Contact point: Innlandet fylkeskommune

Email: post@innlandetfylke.no

Telephone: +47 62 00 08 80

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Notice information

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