

663184-2026 - Competition

Netherlands – Software supply services – SURFspot B2C Microsoft, Google en Overige line-licenties

OJ S 186/2026 25/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: SURF B.V.

Email: sally.tse@surf.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SURFspot B2C Microsoft, Google en Overige line-licenties

Description: Betreft de openbare Europese aanbestedingsprocedure ten behoeve van SURFspot voor de contractering van één Opdrachtnemer per perceel voor de dienstverlening van software line-licenties aan studenten en medewerkers.

Procedure identifier: cfb8098-629b-4fc9-a42f-ebfb0d8c14c4

Internal identifier: aac3b39f-30b2-4f7d-837c-71ab6e77b15c

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48110000 Point of sale (POS) software package, 48190000

Educational software package, 48300000 Document creation, drawing, imaging, scheduling

and productivity software package, 48310000 Document creation software package, 48317000

Word-processing software package, 48490000 Procurement software package, 48624000

Personal computer (PC) operating system software package, 48930000 Training and

entertainment software package, 48931000 Training software package

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

2.1.3. Value

Estimated value excluding VAT: 2 580 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document, European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: SURFspot B2C Microsoft line-licenties

Description: Betreft de openbare Europese aanbestedingsprocedure voor het contracteren van één Opdrachtnemer voor het leveren van Microsoft licenties aan eindgebruikers.

Internal identifier: a955d69c-fe62-4e61-bdca-e1212c3a2a68

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48110000 Point of sale (POS) software package, 48190000 Educational software package, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48317000 Word-processing software package, 48490000 Procurement software package, 48624000 Personal computer (PC) operating system software package, 48930000 Training and entertainment software package, 48931000 Training software package

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: Een initiële looptijd van drie (3) jaar en maximaal 1 jaar verlengen.

5.1.5. Value

Estimated value excluding VAT: 1 780 000,00 EUR

5.1.6. General information**Reserved participation:**

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

5.1.10. Award criteria

Criterion:

Type: Quality

Name: G1 Aanbodzekerheid

Description: Zie Aanbestedingsstukken

Category of award weight criterion: Weight (points, exact)

Award criterion number: 200

Criterion:

Type: Quality

Name: G2 Ondersteuning en serviceverlening

Description: Zie Aanbestedingsstukken

Category of award weight criterion: Weight (points, exact)

Award criterion number: 200

Criterion:

Type: Price

Name: G3 Prijs kortingspercentage

Description: Zie Aanbestedingsstukken

Category of award weight criterion: Weight (points, exact)

Award criterion number: 600

5.1.11. Procurement documents

Address of the procurement documents: <https://s2c.mercell.com/today/234167>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://s2c.mercell.com/today/234167>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Required

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 11/11/2026 22:59:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: Prestaties

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: zie Raamovereenkomst

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rechtbank Den Haag

Information about review deadlines: 20 kalenderdagen, zie de aanbestedingsstukken.

Organisation providing more information on the review procedures: SURF B.V.

5.1. Lot: LOT-0002

Title: SURFspot B2C Google line-licenties

Description: Betreft de openbare Europese aanbestedingsprocedure voor het contracteren van één Opdrachtnemer voor het leveren van Google licenties aan eindgebruikers.

Internal identifier: 5d8f0b47-535a-4b89-b7da-901f26d3a457

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48110000 Point of sale (POS) software package, 48190000

Educational software package, 48300000 Document creation, drawing, imaging, scheduling

and productivity software package, 48310000 Document creation software package, 48317000

Word-processing software package, 48490000 Procurement software package, 48624000

Personal computer (PC) operating system software package, 48930000 Training and

entertainment software package, 48931000 Training software package

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: Raamovereenkomst met een initiële looptijd van één (1) jaar. De Opdrachtgever kan de Raamovereenkomst telkens met 1 jaar of 2 jaar verlengen, tot een maximale totale duur van 4 jaar.

5.1.5. Value

Estimated value excluding VAT: 400 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality
Name: G1 Functionele line-producten
Description: Zie Aanbestedingsstukken
Category of award weight criterion: Weight (points, exact)
Award criterion number: 200

Criterion:

Type: Quality
Name: G2 Aanbodzekerheid
Description: Zie Aanbestedingstukken
Category of award weight criterion: Weight (points, exact)
Award criterion number: 100

Criterion:

Type: Quality
Name: G3 Ondersteuning en serviceverlening
Description: Zie Aanbestedingsstukken
Category of award weight criterion: Weight (points, exact)
Award criterion number: 100

Criterion:

Type: Price
Name: G4 Prijs kortingspercentage
Description: Zie Aanbestedingsstukken
Category of award weight criterion: Weight (points, exact)
Award criterion number: 600

5.1.11. Procurement documents

Address of the procurement documents: <https://s2c.mercell.com/today/234167>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed
Address for submission: <https://s2c.mercell.com/today/234167>
Languages in which tenders or requests to participate may be submitted: Dutch
Electronic catalogue: Required
Deadline for receipt of tenders: 11/11/2026 22:59:00 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: Prestaties
A non-disclosure agreement is required: no
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes
Financial arrangement: Zie Raamovereenkomst

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition
Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rechtbank Den Haag

Information about review deadlines: 20 kalenderdagen, zie de aanbestedingsstukken.

Organisation providing more information on the review procedures: SURF B.V.

Organisation receiving requests to participate: SURF B.V.

Organisation processing tenders: SURF B.V.

5.1. Lot: LOT-0003

Title: SURFspot B2C Overige line-licenties

Description: Betreft de openbare Europese aanbestedingsprocedure voor het contracteren van één Opdrachtnemer voor het leveren van overige functionele line licenties.

Internal identifier: 075a68c8-53c8-41a7-a294-791241ef2071

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 48110000 Point of sale (POS) software package, 48190000

Educational software package, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48317000 Word-processing software package, 48490000

Procurement software package, 48624000 Personal computer (PC) operating system software package, 48930000 Training and entertainment software package, 48931000 Training software package, 72260000 Software-related services

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Zie documentatie

5.1.3. Estimated duration

Start date: 01/01/2027

Duration end date: 31/12/2030

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: Raamovereenkomst met een initiële looptijd van één (1) jaar. De Opdrachtgever kan de Raamovereenkomst telkens met 1 jaar of 2 jaar verlengen, tot een maximal totale duur van 4 jaar.

5.1.5. Value

Estimated value excluding VAT: 400 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Name: G1 Functionele line-producten

Description: Zie Aanbestedingsstukken

Category of award weight criterion: Weight (points, exact)

Award criterion number: 200

Criterion:

Type: Quality

Name: G2 Aanbodzekerheid

Description: Zie Aanbestedingsstukken

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

Criterion:

Type: Quality

Name: G3 Ondersteuning en serviceverlening

Description: Zie Aanbestedingsstukken

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

Criterion:

Type: Price

Name: G4 Prijs kortingspercentage

Description: Zie Aanbestedingsstukken

Category of award weight criterion: Weight (points, exact)

Award criterion number: 600

5.1.11. Procurement documents

Address of the procurement documents: <https://s2c.mercell.com/today/234167>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Allowed

Address for submission: <https://s2c.mercell.com/today/234167>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Required

Deadline for receipt of tenders: 11/11/2026 22:59:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: no

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Rechtbank Den Haag

Information about review deadlines: 20 kalenderdagen, zie de aanbestedingsstukken.

Organisation providing more information on the review procedures: SURF B.V.

8. Organisations

8.1. ORG-0001

Official name: SURF B.V.

Registration number: 50277375

Postal address: Moreelsepark 48

Town: Utrecht

Postcode: 3511EP

Country subdivision (NUTS): Utrecht (NL350)

Country: Netherlands

Contact point: Sally Tse

Email: sally.tse@surf.nl

Telephone: +31634056677

Internet address: <https://www.surf.nl>

Buyer profile: <https://s2c.mercell.com/buyer/2428>

Roles of this organisation:

Buyer

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Rechtbank Den Haag

Registration number: 82946175

Postal address: Prins Clauslaan 60

Town: Den Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Email: voorlichting.rb.den.haag@rechtspraak.nl

Telephone: (+31) 883622200

Roles of this organisation:

Review organisation

Notice information

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