

666291-2026 - Competition

Spain – Telecommunications services – GESTIÓN DEL SISTEMA DE EMERGENCIAS 112
ANDALUCÍA

OJ S 187/2026 28/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: AGENCIA DE EMERGENCIAS DE ANDALUCIA

Email: contratacion.asema@juntadeandalucia.es

Legal type of the buyer: Regional authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

Description: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

Procedure identifier: 4fe64ea3-275b-4a14-a973-c90ffee607ef

Previous notice: 522275-2026

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 79512000 Call centre

2.1.2. Place of performance

Country subdivision (NUTS): Almería (ES611)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Cádiz (ES612)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Córdoba (ES613)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Granada (ES614)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Huelva (ES615)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Jaén (ES616)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Málaga (ES617)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 67 601 174,06 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Ley 9/2017, de 8 de noviembre, de Contratos del Sector Público, por la que se transponen al ordenamiento jurídico español las Directivas del Parlamento Europeo y del Consejo 2014/23/UE y 2014/24/UE, de 26 de febrero de 2014. -

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

Description: GESTIÓN DEL SISTEMA DE EMERGENCIAS 112 ANDALUCÍA

Internal identifier: CONTR 2026 272084

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 79512000 Call centre

Options:

Description of the options: Posibilidad de prórroga: SI

5.1.2. Place of performance

Country subdivision (NUTS): Almería (ES611)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Cádiz (ES612)

Country: Spain

5.1.2. Place of performance

Country subdivision (NUTS): Córdoba (ES613)

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Country subdivision (NUTS): Huelva (ES615)
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Country: Spain
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Country subdivision (NUTS): Málaga (ES617)
Country: Spain
- 5.1.2. Place of performance**
Country subdivision (NUTS): Sevilla (ES618)
Country: Spain
- 5.1.3. Estimated duration**
Duration: 24 Months
- 5.1.4. Renewal**
Maximum renewals: 2
Other information about renewals: 12 meses cada prórroga
- 5.1.5. Value**
Estimated value excluding VAT: 67 601 174,06 EUR
- 5.1.6. General information**
Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes
- 5.1.9. Selection criteria**
Sources of selection criteria: Procurement Document
- 5.1.11. Procurement documents**
Languages in which the procurement documents are officially available: Spanish
Languages in which the procurement documents (or their parts) are unofficially available: Spanish
Address of the procurement documents: <https://www.junta-andalucia.es/haciendayadministracionpublica/apl/pdc-front-publico/perfiles-licitaciones/buscador-general?organismo=CPIDSSA&perfilContratante=ASEMA>
- 5.1.12. Terms of procurement**
Terms of submission:
Electronic submission: Required
Address for submission: <https://sirecftdpriexp.chap.junta-andalucia.es/licitacion-electronica/index.action>
Languages in which tenders or requests to participate may be submitted: Spanish
Electronic catalogue: Allowed
Deadline for receipt of tenders: 14/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Duration during which the tender must remain valid: 6 Months
Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TRIBUNAL ADMINISTRATIVO DE RECURSOS CONTRACTUALES DE LA JUNTA DE ANDALUCIA

Organisation providing additional information about the procurement procedure: AGENCIA DE EMERGENCIAS DE ANDALUCIA

Organisation providing offline access to the procurement documents: AGENCIA DE EMERGENCIAS DE ANDALUCIA

Organisation providing more information on the review procedures: TRIBUNAL ADMINISTRATIVO DE RECURSOS CONTRACTUALES DE LA JUNTA DE ANDALUCIA

8. Organisations

8.1. ORG-0001

Official name: AGENCIA DE EMERGENCIAS DE ANDALUCIA

Registration number: Q4101047A

Department: SERVICIO DE CONTRATACIÓN

Postal address: Calle Inca Garcilaso Nº 3, Isla de la Cartuja.

Town: Sevilla

Postcode: 41092

Country subdivision (NUTS): Sevilla (ES618)

Country: Spain

Contact point: contratacion.asema@juntadeandalucia.es

Email: contratacion.asema@juntadeandalucia.es

Telephone: 00

Information exchange endpoint (URL): https://www.junta-andalucia.es/haciendayadministracionpublica/apl/pdc_sirec/perfiles-licitaciones/detalle-perfil.jsf?perfilContratante=ASEMA&organismo=CPIDSSA

Buyer profile: https://www.junta-andalucia.es/haciendayadministracionpublica/apl/pdc_sirec/perfiles-licitaciones/perfiles-contratante.jsf

Roles of this organisation:

Buyer

Procurement service provider

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: TRIBUNAL ADMINISTRATIVO DE RECURSOS CONTRACTUALES DE LA JUNTA DE ANDALUCIA

Registration number: S411101F

Postal address: Calle Barcelona N° 4-6 41001 41001 C/ Johan G. Gutenberg. 41092 - Sevilla
Town: Sevilla
Postcode: 41001
Country subdivision (NUTS): Sevilla (ES618)
Country: Spain
Contact point: tarcja@juntadeandalucia.es
Email: tarcja@juntadeandalucia.es
Telephone: 00
Internet address: <https://juntadeandalucia.es/organismos/tarc/estructura/titular.html>
Information exchange endpoint (URL): <https://juntadeandalucia.es/organismos/tarc/estructura/titular.html>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: Publications Office of the European Union

Registration number: PUBL

Town: Luxembourg

Postcode: 2417

Country subdivision (NUTS): Luxembourg (LU000)

Country: Luxembourg

Email: ted@publications.europa.eu

Telephone: +352 29291

Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

Notice information

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