

**Luxembourg-Luxembourg: Framework Agreements Concerning Compliance, Due Diligence and Information Security Services**

OJ S 212/2023 03/11/2023

**Contract notice  
Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: European Investment Bank

Postal address: 98-100, boulevard Konrad Adenauer

Town: Luxembourg

NUTS code: LU000 Luxembourg

Postal code: L-2950

Country: Luxembourg

E-mail: [corporate-procurement@eib.org](mailto:corporate-procurement@eib.org)**Internet address(es):**Main address: <http://www.eib.org>Address of the buyer profile: <https://www.eib.org/en/about/procurement/index.htm>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=15767>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=15767>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

European institution/agency or international organisation

**I.5. Main activity**

Economic and financial affairs

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Framework Agreements Concerning Compliance, Due Diligence and Information Security Services

Reference number: CFT-1724

**II.1.2. Main CPV code**

79000000 Business services: law, marketing, consulting, recruitment, printing and security

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The EIB Group aims at establishing a multiple-operator framework agreements with specialised service providers to support compliance, due diligence and information security services divided into 6 lots:

- lot 1: Integrity Due Diligence;
- lot 2: Compliance Services and Other Compliance Support;
- lot 3: Ethics and Integrity Compliance and Legal Support;
- lot 4: Sanctions Compliance Advisory and Other Sanctions Compliance-related Services;
- lot 5: Information Security Services;
- lot 6: Regulatory Compliance Services.

#### **II.1.5. Estimated total value**

Value excluding VAT: 14 800 000,00 EUR

#### **II.1.6. Information about lots**

This contract is divided into lots: yes  
Tenders may be submitted for all lots

### **II.2. Description**

#### **II.2.1. Title**

Integrity Due Diligence  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

79410000 Business and management consultancy services

#### **II.2.3. Place of performance**

NUTS code: LU000 Luxembourg  
Main site or place of performance: EIB Group headquarters in Luxembourg, unless otherwise instructed by the EIB Group in the relevant Assignment Terms of Reference.

#### **II.2.4. Description of the procurement**

This lot focuses on the integrity due-diligence checks including desk integrity and/or in-depth integrity checks, including inquiries on the ground on the (potential) counterparties and operations both in and outside the EU.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 1 800 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48  
This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Compliance Services and other Compliance Support  
Lot No: 2

##### **II.2.2. Additional CPV code(s)**

79411000 General management consultancy services

##### **II.2.3. Place of performance**

NUTS code: LU000 Luxembourg

Main site or place of performance: EIB Group headquarters in Luxembourg, unless otherwise instructed by the EIB Group in the relevant Assignment Terms of Reference.

##### **II.2.4. Description of the procurement**

This lot focuses on tax integrity due diligence, compliance risk management, compliance policies and procedures, project management, business and data analysis as well as on general compliance support. The latter shall be deemed as provision of horizontal general support to the areas concerned with a view to facilitating the completion of compliance related tasks.

##### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **II.2.6. Estimated value**

Value excluding VAT: 9 000 000,00 EUR

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Ethics and Integrity Compliance and Legal Support  
Lot No: 3

**II.2.2. Additional CPV code(s)**

79411000 General management consultancy services

**II.2.3. Place of performance**

NUTS code: LU000 Luxembourg

Main site or place of performance: EIB Group headquarters in Luxembourg, unless otherwise instructed by the EIB Group in the relevant Assignment Terms of Reference.

**II.2.4. Description of the procurement**

This lot focuses on providing legal and compliance support on ethics and integrity policies, procedures, other documents / forms.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 300 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Sanctions Compliance Advisory and Other Sanctions Compliance-related Services

Lot No: 4

**II.2.2. Additional CPV code(s)**

79411000 General management consultancy services

**II.2.3. Place of performance**

NUTS code: LU000 Luxembourg

Main site or place of performance: EIB Group headquarters in Luxembourg, unless otherwise instructed by the EIB Group in the relevant Assignment Terms of Reference.

**II.2.4. Description of the procurement**

In this lot, the service provider will provide advices, analyses and proposals to review and update the sanctions compliance program of the EIB Group.

**II.2.5.**

**Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 800 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information****II.2. Description****II.2.1. Title**

Information Security Services  
Lot No: 5

**II.2.2. Additional CPV code(s)**

79411000 General management consultancy services

**II.2.3. Place of performance**

NUTS code: LU000 Luxembourg

Main site or place of performance: EIB Group headquarters in Luxembourg, unless otherwise instructed by the EIB Group in the relevant Assignment Terms of Reference.

**II.2.4. Description of the procurement**

Information security aims at protecting information by mitigating information risks. The service provider will provide advices, analyses and proposals to review and update the information security program of the EIB Group in general and EIB.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 2 000 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

##### **II.2. Description**

##### **II.2.1. Title**

Regulatory Compliance Services  
Lot No: 6

##### **II.2.2. Additional CPV code(s)**

79411000 General management consultancy services

##### **II.2.3. Place of performance**

NUTS code: LU000 Luxembourg

Main site or place of performance: EIB Group headquarters in Luxembourg, unless otherwise instructed by the EIB Group in the relevant Assignment Terms of Reference.

##### **II.2.4. Description of the procurement**

This lot focuses on support in the regulatory compliance areas. This includes tasks and responsibilities relating to the compliance risk management, the drafting of policies and procedures, as well as on general regulatory compliance support.

##### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **II.2.6. Estimated value**

Value excluding VAT: 900 000,00 EUR

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 6

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 08/12/2023 Local time: 15:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 11/12/2023 Local time: 15:00

Information about authorised persons and opening procedure: Upon written request to the EIB (see Section I.1)), the written record of the opening of tenders will be provided to economic operators who submitted a tender.

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg  
E-mail: [GeneralCourt.Registry@curia.europa.eu](mailto:GeneralCourt.Registry@curia.europa.eu)  
Telephone: +352 43031  
Fax: +352 43032100  
Internet address: <http://curia.europa.eu>

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Tenderers may in the first instance submit any concerns regarding the procurement to the Bank using the contact details under Section I.1) of this contract notice.

If tenderers or other interested parties, believe that the EIB committed an instance of maladministration, (e.g. it has failed to act in accordance with its established policies, standards and procedures or to respect the principles of good administration), they may lodge a complaint to the EIB Group Complaints Mechanism (see <https://www.eib.org/en/about/accountability/complaints/index.htm>) within 1 year from the date when the alleged action, decision or omission by the Bank could be reasonably known by the complainant. If unhappy with the outcome, tenderers can seek a review of the EIB Group's reply to the complaint by the European Ombudsman (see <https://www.ombudsman.europa.eu>).

Within 2 months of notification of the outcome of the procedure (award decision), tenderers may launch an action for its annulment and/or damages. Any request tenderers may make and any reply from the Bank or any complaint of maladministration, will have neither the purpose nor the effect of suspending the time-limit for launching an action for annulment nor open a new period for launching an action for annulment. The body responsible for hearing annulment procedures is indicated under Section VI.4.1) of this contract notice.

#### **VI.5. Date of dispatch of this notice**

24/10/2023