

Norway-Trondheim: IT services: consulting, software development, Internet and support

OJ S 233/2022 02/12/2022

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeidstilsynet

National registration number: 974 761 211

Postal address: Statens hus

Town: Trondheim

NUTS code: NO Norge

Postal code: 7468

Country: Norway

Contact person: Trond Erlend Rotabakk

E-mail: trond.erlend.rotabakk@arbeidstilsynet.no

Telephone: +47 90365860

Internet address(es):Main address: <http://www.arbeidstilsynet.no>Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/1003>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://anskaffelsesportal.arbeidstilsynet.no/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via:

<https://anskaffelsesportal.arbeidstilsynet.no/>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Consultancy service, IT operations

Reference number: 2022/32613

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Arbeidstilsynet [the Norwegian Labour Inspection Authority] would like to enter into a framework agreement with a tenderer for consultancy services related to ICT operations. From time to time, the contracting authority needs basic and top competence in IT operations. There may also be a need for consulting services for larger projects. The Norwegian Labour Inspection Authority's IT division and important IT components are located in Trondheim. On some occasions, it will still be necessary to provide assistance at other office locations. The majority of assignments can be done via digital channels and thus without physical attendance.

II.1.5. Estimated total value

Value excluding VAT: 4 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72100000 Hardware consultancy services, 72260000 Software-related services, 72267000 Software maintenance and repair services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The operational assistance can, amongst other things, include:

- Assistance with major updates
- Troubleshooting
- Training
- Major configuration changes
- Optimisation of operations and the operations environment

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 4 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Extension of the contract for 1 + 1 year.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

See the tender documentation.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

See the tender documentation.

Minimum level(s) of standards possibly required:

See the tender documentation.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

See the tender documentation.

Minimum level(s) of standards possibly required:

See the tender documentation.

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 13/01/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 13/01/2023 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Sør-Trøndelag tingrett

Town: Trondheim

Country: Norway

VI.4.2. Body responsible for mediation procedures

Official name: Klagenemnda for offentlige anskaffelser

Town: Bergen

Country: Norway

VI.5. Date of dispatch of this notice

29/11/2022