

668773-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Procurement of tender management tool and contract administration/management (KGV/KAV).

OJ S 188/2026 29/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: The Norwegian Police Shared Services

Email: post.fellestjenester@politiet.no

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

2. Procedure

2.1. Procedure

Title: Procurement of tender management tool and contract administration/management (KGV /KAV).

Description: Politiets fellestjenester (PFT), hereafter called the contracting authority, shall enter into a contract for tender management tool and contract administration/management (KGV/KAV). Further details on who the contract applies to, including who is defined as the Customer in accordance with the contract, follows Appendix 1 chapter 2. A complete description of the procurement and delivery is given in the contract with annexes, as well as other information published through our tender management tool (KGV) from Mercell (previously EU-Supply). The procurement shall cover the Contracting Authority's need for a comprehensive service within tender management(KGV) and contract administration /management (KAV), with good functionality and associated services. The service shall support the entire procurement process from carrying out market surveys, announcements, tender submission, contract signing and support for contract follow-up and management until a contract has been completed, as well as ensure compliance with the public procurement law and regulations (LOA/FOA), c.f. Appendix 1 chapter 4.2 and 4.6. The service shall be provided as a Software as a Service (SaaS) cloud service, available via a browser without a need for local installation, and with ongoing operation and maintenance, user support, updates and security elements including. The procurement also includes training of the Contracting Authority's users. Training requirements are described in more detail in Appendix 1 chapter 5.7, as well as Appendix 3 Plan for the establishment phase chapter 5. The contracting authority has, in Appendix 1 Annex 1, the Customer's requirement table, set requirements for the service. All requirements for the establishment phase are in Appendix 3 Plan for the establishment phase and all service level requirements are in Appendix 4 Service Level.

Procedure identifier: beab16e7-242d-4702-b359-1307b5b1f35a

Internal identifier: 25/279083

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48100000 Industry specific software package, 48200000 Networking, Internet and intranet software package, 48210000 Networking software package, 48219000 Miscellaneous networking software package, 48219300 Administration software package, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48310000 Document creation software package, 48311000 Document management software package, 48490000 Procurement software package, 72200000 Software programming and consultancy services, 72212000 Programming services of application software, 72212400 Business transaction and personal business software development services, 72212490 Procurement software development services, 72260000 Software-related services, 72261000 Software support services, 72263000 Software implementation services, 72265000 Software configuration services, 72267100 Maintenance of information technology software, 72268000 Software supply services, 72300000 Data services

2.1.2. Place of performance

Country: Norway

Anywhere in the given country

Additional information: Mainly Oslo

2.1.3. Value

Estimated value excluding VAT: 40 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document Request, Procurement Document, Notice

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to

represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Have the tenderer:a) given grossly incorrect

information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the supplier in a situation where he has been forced debt arrangement? Specify why,

under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lot

5.1. Lot: LOT-0000

Title: Procurement of tender management tool and contract administration/management (KGV /KAV).

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Options:

Description of the options: The contract contains several options for expansions and changes to the delivery's functionality and scope. See Appendix 1 point 5.12 for further information and descriptions of the needs that the options shall cover.

5.1.2. Place of performance

Country: Norway

Anywhere in the given country

Additional information: Mainly Oslo

5.1.3. Estimated duration

Start date: 29/10/2027

Duration: 5 Years

5.1.4. Renewal

Maximum renewals: 5

Other information about renewals: A continual service contract shall be signed with one tenderer with a minimum time of five (5) years calculated from the delivery date and the possibility for annual contract extensions for five years (1+1+1+1+1). After the minimum time, the contracting authority will undertake annual assessments of whether there can still be an obligation in accordance with the procurement regulations, or otherwise be appropriate, to re-outsource the service.

5.1.5. Value

Estimated value excluding VAT: 40 000 000,00 NOK

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice, Procurement Document

Criterion: Relevant educational and professional qualifications

Description of selection criterion: Qualification requirement: Tenderers shall have experience from comparable contracts. Documentation requirement: Description of up to three of the tenderer's most relevant/comparable assignments during the last three years, in which the tenderer has delivered a system for tender management (KGV) and contract administration /management (KAV). The description must include a statement of the contract's value, date and recipient (name, telephone number and e-mail address). It is the tenderer's responsibility to document the assignment's relevance through the descriptions. Tenderers can document their experience by referring to competence of the personnel he has at his disposal and can use this assignment, even if the experience has been worked up while the personnel have served another service provider. Please note that all the qualification requirements in the document Rules for the competition must be fulfilled.

The criteria will be used to select the candidates to be invited for the second stage of the procedure

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:

Type: Price

Description: The price is weighted 30 - 40%. The price will be evaluated based on the prices stated in annex 6 The total price and price terms and Appendix 6 Annex 1 Price Form. The final weighting will be notified prior to submission of the final tender offer.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: The quality is weighted 60-70%. The quality award criteria is divided into sub-criteria stated in order of priority below:

- The tenderer's offered system o Evaluated based on the Tenderer's response to the tenderer's response to Appendix 1 the Customer's requirement specification, as well as the demo and the Customer's functional review and verification of the offered system for selected processes.
- Establishment and training o Evaluated based on the Tenderer's response to Appendix 3 Plan for the establishment phase.
- Risk o Evaluated based on the Tenderer's response to Appendix 2 chapter 2.4 and Appendix 9 Terms and for the Contracting Authority's access and use of third party deliveries.
- Support and SLA o Evaluated based on the Tenderer's response to Appendix 4 Service Level and Appendix 5 Administrative Provisions.

The tenderer's response to the assessment requirements in Appendix 2 is weighted higher than the responses to the other assessment requirements. Of the assessment requirements in Appendix 2, requirements 21, 34, 38 and 40 are weighted highest. Furthermore, the tenderer's response to Appendix 3 and Appendix 2 chapter 2.4 and Appendix 9 are weighted higher than Appendix 5. The quality will be evaluated based on the responses to the stated documentation requirements for each of the requirements. The assessment requirements are weighted differently, depending on whether they are marked Critical, Important or Normal. Critical weighted more than 2 times higher than Important and Important weighted twice higher than Normal. See Appendix 2 Annex 2 for further guidance on requirements and requirement types. When evaluating the tenders, within each assessment requirement a point score will be given from 0-10 and a score will be given that reflects the relevant differences in the tenders. The final weighting will be notified prior to submission of the final tender offer.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

5.1.11. Procurement documents

Address of the procurement documents: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=461314&TID=200421687&B=

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=461314&TID=200421687&B=

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 30/10/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

A non-disclosure agreement is required: yes

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: The deadline for requests for a provisional injunction against the contracting authority's decision to reject a request for participation in the competition, cf. procurement regulations § 24-1 and § 24-2, or not to select a tenderer, cf. the procurement regulations § 16-12, is set at least 15 days after the notification has been sent, c. f. the procurement regulations § 20-7.

Organisation providing additional information about the procurement procedure: The Norwegian Police Shared Services

Organisation providing offline access to the procurement documents: The Norwegian Police Shared Services

Organisation providing more information on the review procedures: Oslo tingrett

Organisation receiving requests to participate: The Norwegian Police Shared Services

8. Organisations

8.1. ORG-0001

Official name: The Norwegian Police Shared Services

Registration number: 974761157

Department: Politiets fellestjenester

Postal address: Fridtjof Nansens vei 14

Town: OSLO

Postcode: 0369

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Jenny Forsberg

Email: post.fellestjenester@politiet.no

Telephone: +47 61318000

Internet address: <http://www.politiet.no>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/289530>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents
Organisation receiving requests to participate

8.1. **ORG-0002**

Official name: Oslo tingrett
Registration number: 926 725 939
Postal address: Postboks 2106 Vika
Town: OSLO
Postcode: 0125
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: oslo.tingrett@domstol.no
Telephone: +47 22035200
Internet address: <https://www.domstol.no/>

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

Notice information

Notice identifier/version: d04b5f06-444c-41d8-8a2f-c1147076be74 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 25/09/2026 12:45:06 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 25/09/2026 13:00:48 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 668773-2026
OJ S issue number: 188/2026
Publication date: 29/09/2026