

670761-2026 - Competition

France – Other community, social and personal services – Prestations d'accueil physique et téléphonique, de gestion électronique du courrier et tâches administratives associées au profit de l'ARS BFC sur le site du Diapason à Dijon.

OJ S 189/2026 30/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: AGENCE REGIONALE DE SANTE BOURGOGNE-FRANCHE-COMTE

Email: jean-pierre.capitao@ars.sante.fr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Prestations d'accueil physique et téléphonique, de gestion électronique du courrier et tâches administratives associées au profit de l'ARS BFC sur le site du Diapason à Dijon.

Description: Prestations d'accueil physique et téléphonique, de gestion électronique du courrier et tâches administratives associées au profit de l'ARS BFC sur le site du Diapason à Dijon.

Procedure identifier: 1ab5d0b9-04ca-477b-aba5-6546bbd7adf5

Internal identifier: ARSBFC- 2026-06

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98000000 Other community, social and personal services

2.1.2. Place of performance

Town: DIJON

Country subdivision (NUTS): Côte-d'Or (FRC11)

Country: France

2.1.4. General information

This procedure will be relaunched

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Prestations d'accueil physique et téléphonique, de gestion électronique du courrier et tâches administratives associées au profit de l'ARS BFC sur le site du Diapason à Dijon.
Description: Prestations d'accueil physique et téléphonique, de gestion électronique du courrier et tâches administratives associées au profit de l'ARS BFC sur le site du Diapason à Dijon.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 98000000 Other community, social and personal services

Options:

Description of the options: Marché d'une durée de 12 mois, reconductible 3 fois 12 mois, soit 48 mois maximum

5.1.2. Place of performance

Town: Dijon

Country subdivision (NUTS): Côte-d'Or (FRC11)

Country: France

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 48 Months

5.1.4. Renewal

Maximum renewals: 3

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://www.marches-publics.gouv.fr/?page=entreprise.EntrepriseHome>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.marches-publics.gouv.fr/?page=entreprise.EntrepriseHome>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Allowed

Deadline for receipt of tenders: 02/11/2026 16:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 4 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: tribunal administratif de dijon

Information about review deadlines: délais règlementaires

8. Organisations

8.1. ORG-0001

Official name: AGENCE REGIONALE DE SANTE BOURGOGNE-FRANCHE-COMTE

Registration number: France

Registration number: 130 007 933 00018

Postal address: 2 place des savoirs

Town: DIJON

Postcode: 21035

Country subdivision (NUTS): Côte-d'Or (FRC11)

Country: France

Email: jean-pierre.capitao@ars.sante.fr

Telephone: 0698022320

Internet address: <https://www.bourgogne-franche-comte.ars.sante.fr/>

Buyer profile: <https://www.marches-publics.gouv.fr/?page=entreprise.EntrepriseHome>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: tribunal administratif de dijon

Registration number: 172 100 059 00010

Postal address: 22 rue d'Assas

Town: DIJON

Postcode: 21000

Country subdivision (NUTS): Côte-d'Or (FRC11)

Country: France

Email: greffe.ta-dijon@juradm.fr

Telephone: 0380739100

Internet address: <https://dijon.tribunal-administratif.fr/mentions-legales>

Roles of this organisation:

Review organisation

Notice information

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