671596-2026 - Competition

Austria – Software supply services – Mobile Sprachdokumentation für stationäre Pflege mit Vivendi-Integration
OJ S 189/2026 30/09/2026
Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Stadt Wels
Email: ze@wels.gv.at
Legal type of the buyer: Regional authority
Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Mobile Sprachdokumentation für stationäre Pflege mit Vivendi-Integration
Description: Ausschreibungsgegenstand des Vergabeverfahrens ist eine Rahmenvereinbarung über die Bereitstellung einer mobilen Sprachdokumentationslösung für den Einsatz in stationären Pflegeeinrichtungen. Die ausgeschriebene Leistung umfasst insbesondere die Lieferung und Implementierung einer mobilen Spracherkennungssoftware mit Integration in das bestehende Dokumentationssystem Vivendi, einschließlich aller erforderlichen Schnittstellen, Wartung, Support sowie weiterer damit verbundener Dienstleistungen gemäß den in Anlage A1 beschriebenen Leistungsanforderungen.
Procedure identifier: 20267d0b-a636-4cfa-aaa5-f7b655e022ee
Internal identifier: ZE-022-1-196-2026
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72268000 Software supply services
Additional classification (cpv): 72212314 Voice recognition software development services, 72263000 Software implementation services

2.1.2. Place of performance

Country: Austria
Anywhere in the given country

2.1.4. General information

Legal basis:
Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Mobile Sprachdokumentation für stationäre Pflege mit Vivendi-Integration
Description: Ausschreibungsgegenstand des Vergabeverfahrens ist eine Rahmenvereinbarung über die Bereitstellung einer mobilen Sprachdokumentationslösung für den Einsatz in stationären Pflegeeinrichtungen. Die ausgeschriebene Leistung umfasst insbesondere die Lieferung und Implementierung einer mobilen Spracherkennungssoftware mit Integration in das bestehende Dokumentationssystem Vivendi, einschließlich aller erforderlichen Schnittstellen, Wartung, Support sowie weiterer damit verbundener Dienstleistungen gemäß den in Anlage A1 beschriebenen Leistungsanforderungen.
Internal identifier: ZE-022-1-196-2026

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72268000 Software supply services

5.1.2. Place of performance

Country: Austria
Anywhere in the given country

5.1.3. Estimated duration

Start date: 01/01/2027
Duration: 5 Years

5.1.6. General information

Reserved participation:
Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document
Information about the second stage of a two-stage procedure:
The procedure will take place in successive stages. At each stage, some participants may be eliminated
The buyer reserves the right to award the contract on the basis of the initial tenders without any further negotiations

5.1.10. Award criteria

Criterion:
Type: Price
Name: Preis
Description: Siehe Verfahrensunterlagen.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 70
Criterion:
Type: Quality
Name: Funktionalität der angebotenen Lösung / Präsentation
Description: Siehe Verfahrensunterlagen.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 15

Criterion:
Type: Quality
Name: Referenzen / produktiv eingesetzte Clients in Österreich
Description: Siehe Verfahrensunterlagen.
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 15

5.1.11. Procurement documents
Languages in which the procurement documents are officially available: German
Address of the procurement documents: https://wels.vemap.com
Ad hoc communication channel:
Name: Beschaffungsportal der AuftraggeberIn bzw. der vergebenden Stelle.
URL: https://wels.vemap.com

5.1.12. Terms of procurement
Terms of submission:
Electronic submission: Required
Address for submission: https://wels.vemap.com
Languages in which tenders or requests to participate may be submitted: German
Electronic catalogue: Allowed
Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required
Deadline for receipt of requests to participate: 30/10/2026 14:00:00 (UTC+01:00) Central European Time, Western European Summer Time
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques
Framework agreement:
Framework agreement, without reopening of competition
Maximum number of participants: 1
Justification for the duration of the framework agreement: Rahmenvereinbarung wird auf 5 Jahre abgeschlossen, da kein jährlicher Systemwechsel durchgeführt werden soll.
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review
Review organisation: Landesverwaltungsgericht Oberösterreich
Organisation providing more information on the review procedures: Stadt Wels

8. Organisations

8.1. ORG-0001
Official name: Stadt Wels
Registration number: 9110011240546
Postal address: Stadtplatz 1
Town: Wels

Postcode: 4600
Country subdivision (NUTS): Linz-Wels (AT312)
Country: Austria
Email: ze@wels.gv.at
Telephone: +43 72422357630
Fax: +43 72422355550
Internet address: https://wels.vemap.com
Information exchange endpoint (URL): https://wels.vemap.com
Buyer profile: https://wels.vemap.com
Roles of this organisation:
Buyer
Organisation providing more information on the review procedures

8.1. ORG-0100
Official name: Landesverwaltungsgericht Oberösterreich
Registration number: 9110019788194
Postal address: Volksgartenstraße 14
Town: Linz
Postcode: 4021
Country subdivision (NUTS): Linz-Wels (AT312)
Country: Austria
Email: post@lvwg-ooe.gv.at
Telephone: +43 73270750
Fax: +43 7327075218018
Internet address: http://www.lvwg-ooe.gv.at
Information exchange endpoint (URL): http://www.lvwg-ooe.gv.at
Roles of this organisation:
Review organisation

8.1. ORG-9999
Official name: vemap Einkaufsmanagement GmbH
Registration number: TED20
Postal address: Berggasse 31
Town: Wien
Postcode: 1090
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: office@vemap.com
Telephone: +43 13157940
Internet address: https://www.vemap.com
Information exchange endpoint (URL): https://www.vemap.com
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 892d083c-f3d9-471a-9486-3e3b105603a0 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16

Notice dispatch date: 29/09/2026 14:30:21 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: German
Notice publication number: 671596-2026
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