

**Norway-Trondheim: IT services: consulting, software development, Internet and support**  
**OJ S 233/2022 02/12/2022**  
**Contract notice – utilities**  
**Services**

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: AtB AS

National registration number: 994686011

Postal address: Prinsens gate 39

Town: TRONDHEIM

NUTS code: NO Norge

Postal code: 7011

Country: Norway

Contact person: Seksjon for jus og anskaffelser

E-mail: [anbud@atb.no](mailto:anbud@atb.no)

Telephone: +47 02820

Fax: +47 02820

**Internet address(es):**

Main address: <https://permalink.mercell.com/188372096.aspx>

Address of the buyer profile: <http://www.atb.no/>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/188372096.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/188372096.aspx>

**I.6. Main activity**

Recreation, culture and religion

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Framework agreement for the procurement of consultancy service related to service design

Reference number: 22/00344

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

AtB needs assistance to develop services that address the real user needs. AtB therefore wishes to enter into a framework agreement with a service design agency that can put the user in the centre and see the entire service from the perspective of the various users, thereby ensuring a valuable experience throughout the customer journey. The starting point is that it shall be easy to use public transport.

The framework agreement has an estimated value of NOK 3 million and a maximum value of NOK 6 million.

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#### **II.1.5. Estimated total value**

Value excluding VAT: 3 000 000,00 NOK

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72220000 Systems and technical consultancy services, 73220000 Development consultancy services, 79341100 Advertising consultancy services, 79415200 Design consultancy services, 79930000 Specialty design services, 85312320 Counselling services

#### **II.2.3. Place of performance**

NUTS code: NO060 Trøndelag

#### **II.2.4. Description of the procurement**

AtB needs assistance to develop services that address the real user needs. AtB therefore wishes to enter into a framework agreement with a service design agency that can put the user in the centre and see the entire service from the perspective of the various users, thereby ensuring a valuable experience throughout the customer journey. The starting point is that it shall be easy to use public transport.

The framework agreement has an estimated value of NOK 3 million and a maximum value of NOK 6 million.

The framework agreement period will be 2+1+1 years.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 3 000 000,00 NOK

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contracting authority has an exclusive option for extending the contract for 1+1 year.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Tenderers must be registered in a register of business enterprises, professional register or a trade index in the country where the tenderer is established. Documentation: Company Registration Certificate

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Requirement 1: Tenderers must have sufficient economic and financial capacity to fulfil the agreement. Requirement no. 2) Tenderers must have their tax, payroll tax and VAT payments in order.

Minimum level(s) of standards possibly required:

Requirement no. 1 shall be substantiated by presenting the most recent official annual account including notes and an auditor report. Credit assessment from an approved credit rating agency based on the last known accounting figures. The rating must not be older than 12 months.

The contracting authority reserves the right to obtain a credit rating of the tenderers via a credit rating agency.

Requirement no. Requirement 2 is to be documented by a Tax certificate. The certificate must not be older than 6 months from the deadline for receipt of tenders. Any arrears or other irregularities must be justified.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 06/01/2023 Local time: 10:00

#### **IV.2.3.**

**Estimated date of dispatch of invitations to tender or to participate to selected candidates**

**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Norwegian

**IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 2 (from the date stated for receipt of tender)

**IV.2.7. Conditions for opening of tenders**

Date: 06/01/2023 Local time: 10:00

**Section VI: Complementary information**

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Trøndelag tingrett

Town: Trondheim

Country: Norway

**VI.5. Date of dispatch of this notice**

28/11/2022