

672677-2026 - Competition

Sweden – IT services: consulting, software development, Internet and support – Teknisk lösning för försäljningsombud 2027

OJ S 189/2026 30/09/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Västtrafik AB

Email: linda.boras@vasttrafik.se

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Urban railway, tramway, trolleybus or bus services

2. Procedure

2.1. Procedure

Title: Teknisk lösning för försäljningsombud 2027

Description: Upphandlingen avser en modern helhetslösning för Västtrafiks försäljningsombud, inklusive hårdvara, mjukvara samt support och service. Lösningen ska integreras med Västtrafiks nya biljettsystem och möjliggöra fortsatt fysisk försäljning av Västtrafiks biljetter

Procedure identifier: 46d4b163-6c46-433f-bf33-92e490a31729

Internal identifier: VT2026/00064

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30144200 Ticket-issuing machines, 48100000 Industry specific software package, 48400000 Business transaction and personal business software package, 48480000 Sales, marketing and business intelligence software package, 48810000

Information systems, 72212400 Business transaction and personal business software development services, 72250000 System and support services

2.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

2.1.3. Value

Estimated value excluding VAT: 25 000 000,00 SEK

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Generell del

Description: Upphandlingsföreskrifter

Internal identifier: 1939572-0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30144200 Ticket-issuing machines, 48100000 Industry specific software package, 48400000 Business transaction and personal business software package, 48480000 Sales, marketing and business intelligence software package, 72212400 Business transaction and personal business software development services, 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

5.1.3. Estimated duration

Start date: 15/04/2027

Duration end date: 31/08/2034

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Förlängning är 24 månader

5.1.5. Value

Estimated value excluding VAT: 25 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 18/10/2026 22:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://tendsign.com/doc.aspx?MeFormsNoticeld=100631>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://tendsign.com/doc.aspx?MeFormsNoticeld=100631&GoTo=Tender>

[MeFormsNoticeld=100631&GoTo=Tender](https://tendsign.com/doc.aspx?MeFormsNoticeld=100631&GoTo=Tender)

Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Allowed

Deadline for receipt of requests to participate: 29/10/2026 22:59:59 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Se upphandlingsunderlaget

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: Se upphandlingsunderlaget

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Jönköping

Information about review deadlines: Se upphandlingsunderlaget

Organisation providing additional information about the procurement procedure: Västtrafik AB

5.1. Lot: LOT-0002

Title: Åberopande av annans kapacitet

Description: Upphandlingsföreskrifter

Internal identifier: 1939573-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30144200 Ticket-issuing machines, 48100000 Industry specific software package, 48400000 Business transaction and personal business software package, 48480000 Sales, marketing and business intelligence software package, 72212400 Business transaction and personal business software development services, 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

5.1.3. Estimated duration

Start date: 15/04/2027

Duration end date: 31/08/2034

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Förlängning är 24 månader

5.1.5. Value

Estimated value excluding VAT: 25 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

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Electronic submission: Required

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Languages in which tenders or requests to participate may be submitted: Swedish

Electronic catalogue: Allowed

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Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Se upphandlingsunderlaget

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: Se upphandlingsunderlaget

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Jönköping

Information about review deadlines: Se upphandlingsunderlaget

Organisation providing additional information about the procurement procedure: Västtrafik AB

5.1. Lot: LOT-0003

Title: Alternativ 2 - inlämnande av bevis med ansökan

Description: Upphandlingsföreskrifter

Internal identifier: 1939574-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30144200 Ticket-issuing machines, 48100000 Industry specific software package, 48400000 Business transaction and personal business software package, 48480000 Sales, marketing and business intelligence software package, 72212400 Business transaction and personal business software development services, 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

5.1.3. Estimated duration

Start date: 15/04/2027

Duration end date: 31/08/2034

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Förlängning är 24 månader

5.1.5. Value

Estimated value excluding VAT: 25 000 000,00 SEK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Deadline for requesting additional information: 18/10/2026 22:00:00 (UTC+00:00) Western European Time, GMT

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5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: [https://tendsign.com/doc.aspx?](https://tendsign.com/doc.aspx?MeFormsNoticeId=100631&GoTo=Tender)

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Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Se upphandlingsunderlaget

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: Se upphandlingsunderlaget

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Jönköping

Information about review deadlines: Se upphandlingsunderlaget

Organisation providing additional information about the procurement procedure: Västtrafik AB

5.1. Lot: LOT-0004

Title: Alternativ 1 - lämna in egenförsäkran

Description: Upphandlingsföreskrifter

Internal identifier: 1939575-3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 30144200 Ticket-issuing machines, 48100000 Industry specific software package, 48400000 Business transaction and personal business software package, 48480000 Sales, marketing and business intelligence software package, 72212400 Business transaction and personal business software development services, 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Västra Götalands län (SE232)

Country: Sweden

5.1.3. Estimated duration

Start date: 15/04/2027

Duration end date: 31/08/2034

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Förlängning är 24 månader

5.1.5. Value

Estimated value excluding VAT: 25 000 000,00 SEK

5.1.6. General information

Reserved participation:

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Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

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Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

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Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: Se upphandlingsunderlaget

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Förvaltningsrätten i Jönköping

Information about review deadlines: Se upphandlingsunderlaget

Organisation providing additional information about the procurement procedure: Västtrafik AB

8. Organisations

8.1. ORG-0001

Official name: Västtrafik AB
Registration number: 5565585873
Department: Upphandlingsenheten
Postal address: Box 123
Town: SKÖVDE
Postcode: 54123
Country subdivision (NUTS): Västra Götalands län (SE232)
Country: Sweden
Contact point: Linda Börås
Email: linda.boras@vasttrafik.se
Telephone: 010-43 45 200
Internet address: <https://www.vasttrafik.se>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Förvaltningsrätten i Jönköping
Registration number: 202100-2742
Postal address: Box 2201
Town: Jönköping
Postcode: 550 02
Country subdivision (NUTS): Jönköpings län (SE211)
Country: Sweden
Email: forvaltningsrattenijonkoping@dom.se
Telephone: 036-15 66 00
Internet address: <https://www.domstol.se/forvaltningsratten-i-jonkoping/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: b70de665-5de8-4acb-90e8-40d713679625 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 17
Notice dispatch date: 29/09/2026 10:22:13 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 29/09/2026 10:22:14 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: Swedish
Notice publication number: 672677-2026
OJ S issue number: 189/2026
Publication date: 30/09/2026