

673601-2026 - Competition

Estonia – Software programming and consultancy services – Sotsiaalkaitse teenuste infosüsteemide arendus- ja hooldustööd

OJ S 189/2026 30/09/2026

**Contract or concession notice – standard regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Tervise ja Heaolu Infosüsteemide Keskus

Email: hanked@tehik.ee

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Sotsiaalkaitse teenuste infosüsteemide arendus- ja hooldustööd

Description: Eesmärk on leida partnerid sotsiaalkaitse teenuste infosüsteemide arendamiseks ja hooldamiseks. Tellitavate tööde sisuks on Sotsiaalkindlustusameti infosüsteemide arendus- ja hooldustööd, esmajoonel SKAISi hallatavate avalike teenuste ja nendega seotud tarkvara arendus- ja kasutuselevõtu tööd, arhitektuuri ajakohastamine, andmekvaliteedi parandamiseks vajalikud arendustööd, kasutusmugavuse suurendamine ning seadusemuudatusest tulenevad lisavajadused. Lisaks arendustöödele hõlmab hange ka projektijuhtimist, analüüsi, testimist ja muid teenuseid, et tagada infosüsteemide efektiivne toimimine ja regulaarne hooldus. Kogu hanke eeldatav maksumus on 24000000 eurot, maksimaalne võimalik kogumaksumus on 28000000 eurot. Täpsemad andmed on esitatud osade kaupa. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 456dc392-6ffe-4aaa-9697-bc9059328356

Internal identifier: 314021-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.3. Value

Estimated value excluding VAT: 24 000 000,00 EUR

2.1.4. General information

Additional information: Juhul, kui raamlepingu alguse tähtaeg on üldandmetes või alusdokumentides määratud, siis see on indikatiivselt - registri tehniline lahendus võib nõuda alguskuupäeva määramist, kuigi see sõltub hanke läbiviimiseks kuluvast ajast. Leping sõlmitakse ja see hakkab kehtima esimesel mõistlikul võimalusel pärast hanke menetluse lõppu. Võimalusel ja vajadusel võib lepingu sõlmida ja selle täitmisega alustada enne hanke üldandmetes avaldatud lepingu kehtivuse eeldatavat algusaega. Hanke menetluse kulgemise pikenemisel üle selle aja võib lepingu sõlmida ja selle täitmisega alustada ka peale üldandmetes avaldatud lepingu kehtivuse eeldatavat algusaega.

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Hüvitised

Description: Maksimaalne võimalik kogumaksumus 6 000 000 EUR. Maksimaalselt 3, minimaalselt 2 osalejat raamlepingus. / Kõrvaldamise alused ja kvalifitseerimistingimused:

Vaata hanke alusdokumentidest

Internal identifier: 314021-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 6 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 27/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 27/10/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: vt RHAD

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: vt RHAD

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 3

Justification for the duration of the framework agreement: Raamlepingu 60-kuuline kestus on põhjendatud hanke esemest tulenevate objektiivsete asjaoludega. Hange hõlmab sotsiaalkaitse infosüsteemide uue arhitektuuri väljaarendamist, valdkondlike lahenduste etapiivisilist üleviimist ning järgnevat stabiliseerimist ja hooldust. Täpsem põhjendus tehnilises kirjelduses.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Tervise ja Heaolu Infosüsteemide Keskus

Organisation receiving requests to participate: Tervise ja Heaolu Infosüsteemide Keskus

5.1. Lot: LOT-0002

Title: Uue arhitektuuri tehnilised tööd

Description: Maksimaalne võimalik kogumaksumus 5 000 000 EUR. Maksimaalselt 3, minimaalselt 2 osalejat raamlepingus. / Kõrvaldamise alused ja kvalifitseerimistingimused:

Vaata hanke alusdokumentidest

Internal identifier: 314021-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 5 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 27/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 27/10/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: vt RHAD

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: vt RHAD

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 3

Justification for the duration of the framework agreement: Raamlepingu 60-kuuline kestus on põhjendatud hanke esemest tulenevate objektiivsete asjaoludega. Hange hõlmab sotsiaalkaitse infosüsteemide uue arhitektuuri väljaarendamist, valdkondlike lahenduste etapiviisilist üleviimist ning järgnevat stabiliseerimist ja hooldust. Täpsem põhjendus tehnilises kirjelduses.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Tervise ja Heaolu Infosüsteemide Keskus

Organisation receiving requests to participate: Tervise ja Heaolu Infosüsteemide Keskus

5.1. Lot: LOT-0003

Title: Finants

Description: Maksimaalne võimalik kogumaksumus 4 000 000 EUR. Maksimaalselt 3, minimaalselt 2 osalejat raamlepingus. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 314021-0003

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 3 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 27/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 27/10/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: vt RHAD

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: vt RHAD

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 3

Justification for the duration of the framework agreement: Raamlepingu 60-kuuline kestus on põhjendatud hanke esemest tulenevate objektiivsete asjaoludega. Hange hõlmab sotsiaalkaitse infosüsteemide uue arhitektuuri väljaarendamist, valdkondlike lahenduste etapiviisilist üleviimist ning järgnevat stabiliseerimist ja hooldust. Täpsem põhjendus tehnilises kirjelduses.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Tervise ja Heaolu Infosüsteemide Keskus

Organisation receiving requests to participate: Tervise ja Heaolu Infosüsteemide Keskus

5.1. Lot: LOT-0004

Title: Kasutajakanalid ja üldkomponendid

Description: Maksimaalne võimalik kogumaksumus 4 000 000 EUR. Maksimaalselt 3, minimaalselt 2 osalejat raamlepingus. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 314021-0004

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 3 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 27/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 27/10/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: vt RHAD
Electronic invoicing: Required
Electronic ordering will be used: no
Electronic payment will be used: yes
Financial arrangement: vt RHAD

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 3

Justification for the duration of the framework agreement: Raamlepingu 60-kuuline kestus on põhjendatud hanke esemest tulenevate objektiivsete asjaoludega. Hange hõlmab sotsiaalkaitse infosüsteemide uue arhitektuuri väljaarendamist, valdkondlike lahenduste etapiviisilist üleviimist ning järgnevat stabiliseerimist ja hooldust. Täpsem põhjendus tehnilises kirjelduses.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Tervise ja Heaolu Infosüsteemide Keskus

Organisation receiving requests to participate: Tervise ja Heaolu Infosüsteemide Keskus

5.1. Lot: LOT-0005

Title: Üldosa

Description: Maksimaalne võimalik kogumaksumus 9 000 000 EUR. Maksimaalselt 4, minimaalselt 2 osalejat raamlepingus. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Internal identifier: 314021-0005

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia
Additional information: Tápne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)
Country: Estonia
Additional information: Tápne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)
Country: Estonia
Additional information: Tápne piirkond määramata

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 7 000 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10667464/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 27/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 27/10/2026 13:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: vt RHAD

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: vt RHAD

5.1.15. Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 4

Justification for the duration of the framework agreement: Raamlepingu 60-kuuline kestus on põhjendatud hanke esemest tulenevate objektiivsete asjaoludega. Hange hõlmab sotsiaalkaitse infosüsteemide uue arhitektuuri väljaarendamist, valdkondlike lahenduste etapiviisilist üleviimist ning järgnevat stabiliseerimist ja hooldust. Täpsem põhjendus tehnilises kirjelduses.

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Tervise ja Heaolu Infosüsteemide Keskus

Organisation receiving requests to participate: Tervise ja Heaolu Infosüsteemide Keskus

8. Organisations

8.1. ORG-0001

Official name: Tervise ja Heaolu Infosüsteemide Keskus

Registration number: 70009770

Postal address: Pärnu mnt 132

Town: Tallinn

Postcode: 11317

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: REIMO KÕPS

Email: hanked@tehiik.ee

Telephone: +372 5139350

Internet address: <https://www.tehiik.ee>

Buyer profile: <https://www.tehiik.ee>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: vako@fin.ee

Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register

Registration number: TED64

Postal address: Lökke tn 4

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: register@riigihanked.riik.ee

Telephone: +3726113693

Roles of this organisation:

TED eSender

10. Change

Version of the previous notice to be changed

:

ecc94217-1d2a-4810-8158-d313d511d6bb-01

Main reason for change

:

Information updated

10.1. Change

Section identifier: PROCEDURE

Description of changes: Tähtaja pikendamise

Notice information

Notice identifier/version: b6289044-2fc6-487e-b29d-665f48df2663 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 28/09/2026 17:14:22 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte

Notice dispatch date (eSender): 28/09/2026 17:30:02 (UTC+03:00) Eastern European Summer Time, Istanbul, Mayotte

Languages in which this notice is officially available: Estonian

Notice publication number: 673601-2026

OJ S issue number: 189/2026

Publication date: 30/09/2026