

France-Paris: Telephone operator services
OJ S 255/2021 31/12/2021
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: université Paris-Dauphine

National registration number: 19754692200018

Postal address: pl. Du Maréchal de Lattre de Tassigny

Town: Paris Cedex 16

NUTS code: FR10 Ile-de-France

Postal code: 75775

Country: France

Contact person: Service des marchés et Profil acheteur (mise à disposition du DCE, remise des candidatures et des offres)

E-mail: servicemarches@dauphine.psl.eu

Telephone: +33 144054962

Fax: +33 144054600

Internet address(es):

Main address: <https://www.marches-publics.gouv.fr/?page=entreprise>.

[EntrepriseAdvancedSearch&AllCons&refConsultation=662509&orgAcronyme=f2h](https://www.marches-publics.gouv.fr/?page=entreprise&EntrepriseAdvancedSearch&AllCons&refConsultation=662509&orgAcronyme=f2h)

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Enseignement supérieur et recherche

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

marché de prestations d'accueil

Reference number: 20 ACCUEIL

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

le présent marché a pour objet des prestations d'accueil physique et téléphonique à assurer sur le site principal de l'université Paris Dauphine - pSL

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 179 160,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

79511000 Telephone operator services

II.2.3. Place of performance

NUTS code: FR101 Paris

Main site or place of performance: universit  Paris Dauphine-Psl, place du mar chal de Lattre de Tassigny, 75016 Paris

II.2.4. Description of the procurement

march  de prestations d'accueil physique et t l phonique   assurer sur le site principal de l'universit  Paris Dauphine-Psl

II.2.5. Award criteria

Quality criterion - Name: Valeur Technique / Weighting: 60

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 220-540646](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 20 ACCUEIL

Title:

marché de prestations d'accueil

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

16/09/2021

V.2.2. Information about tenders

Number of tenders received: 19

Number of tenders received from SMEs: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: welcome by eficium sas

National registration number: 830 582 011 00011

Postal address: 55, avenue Marceau

Town: Paris

NUTS code: FR101 Paris

Postal code: 75116

Country: France

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 134 745,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

date de commencement d'exécution du marché : le 01/10/2021. Le montant du marché indiqué en V.2.4) correspond à sa durée d'exécution initiale de 3 ans (prestations forfaitaires : 133 245 euro(s) ht + prestations supplémentaires à la demande : 1 500 euro(s) estimatifs). La valeur finale indiquée en li.1.7) du marché correspond à sa durée maximale d'exécution de 4 ans. Les documents contractuels seront consultables au service achat de l'université (bureau D519), sur rendez-vous préalablement pris par mail adressé à l'adresse suivante : servicemarches@dauphine.psl.eu, dans un délai de 2 mois à compter de la date de publication du présent avis d'attribution

VI.4. Procedures for review

VI.4.1. Review body

Official name: tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris Cedex 04

Postal code: 75181

Country: France

E-mail: greffe.ta-paris@juradm.fr

Telephone: +33 144594400

Fax: +33 144594646

VI.4.4. Service from which information about the review procedure may be obtained

Official name: tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris Cedex 04

Postal code: 75181

Country: France

E-mail: greffe.ta-paris@juradm.fr

Telephone: +33 144594400

Fax: +33 144594646

VI.5. Date of dispatch of this notice

26/12/2021