

Spain-Madrid: Computer support services

OJ S 234/2022 05/12/2022

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Secretaría General de la Agencia Española de Medicamentos y Productos Sanitarios

National registration number: Q28270231

Postal address: Campezo, 1

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28022

Country: Spain

Contact person: Secretaría General de la Agencia Española de Medicamentos y Productos Sanitarios

E-mail: [contratacion@aemps.es](mailto:contratacion@aemps.es)

**Internet address(es):**

Main address: <https://www.aemps.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=XqO%2BFjMho9A%3D>

### I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle\\_licitacion&idEvl=Fdqzq7GYJ4jnSoTX3z%2F7wA%3D%3D](https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=Fdqzq7GYJ4jnSoTX3z%2F7wA%3D%3D)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=XqO%2BFjMho9A%3D>

### I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

### I.5. Main activity

Health

## Section II: Object

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### II.1. Scope of the procurement

#### II.1.1. Title

Servicio de Help Desk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios.

Reference number: 202222706023

**II.1.2. Main CPV code**

72610000 Computer support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicio de Help Desk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios.

**II.1.5. Estimated total value**

Value excluding VAT: 388 798,08 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.3. Place of performance**

NUTS code: ES España

**II.2.4. Description of the procurement**

Servicio de Help Desk de las aplicaciones informáticas de la Agencia Española de Medicamentos y Productos Sanitarios.

**II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Control de calidad específico para la totalidad del servicio / Weighting : 10

Quality criterion - Name: Estructura y distribución del equipo / Weighting: 10

Quality criterion - Name: Metodología específica a aplicar en cumplimiento de la totalidad de los trabajos objeto del servicio / Weighting: 20

Price - Weighting: 60

**II.2.6. Estimated value**

Value excluding VAT: 388 798,08 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 24

This contract is subject to renewal: no

**II.2.10. Information about variants**

Variants will be accepted: yes

**II.2.11. Information about options**

Options: yes

Description of options:

Dos prórrogas de máximo 12 meses cada una de ellas.

**II.2.13.**

## **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Capacidad de obrar

No prohibición para contratar

Cumplimiento con las obligaciones con la Seguridad Social

Cumplimiento con las obligaciones tributarias

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Cifra anual de negocio

Minimum level(s) of standards possibly required:

Umbral: 143243.2

#### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

- Trabajos realizados

- Instalaciones técnicas y medidas para garantizar la calidad

Minimum level(s) of standards possibly required:

Umbral: 66380.16

### **III.2. Conditions related to the contract**

#### **III.2.2. Contract performance conditions**

Consideraciones de tipo social. Descripción: Plan de prevención de riesgos laborales

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 30/12/2022 Local time: 00:00

#### **IV.2.3.**

## **Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Spanish

### **IV.2.7. Conditions for opening of tenders**

Date: 24/01/2023 Local time: 10:00

Place:

Agencia Española de Medicamentos y Productos Sanitarios

Datos de Dirección:

Calle: Campezo 1

CP: 28022

Población: Madrid

País: España

Information about authorised persons and opening procedure: Descripción: Para la asistencia telemática al evento de apertura, deben comunicarlo mediante correo electrónico a [contratacion@aemps.es](mailto:contratacion@aemps.es), con al menos 3 días de antelación, para facilitarles el enlace de acceso

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: Agencia Española de Medicamentos y Productos Sanitarios. Secretaria General.

Postal address: Campezo 1

Town: Madrid

Postal code: 28022

Country: Spain

E-mail: [contratacion@aemps.es](mailto:contratacion@aemps.es)

Telephone: +034 918225178

### **VI.5. Date of dispatch of this notice**

30/11/2022