

678884-2026 - Competition

Norway – Software package and information systems – Solution for Production planning and operational control (“OneTrack Solution”)

OJ S 191/2026 02/10/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: VYGRUPPEN AS

Email: innkjop@vy.no

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting entity: Railway services

2. Procedure

2.1. Procedure

Title: Solution for Production planning and operational control (“OneTrack Solution”)

Description: The objective of the procurement is to establish a contract for a cloud based core system (the “OneTrack system”) that shall support Vy's most business critical function areas in production planning and operative management of passenger train traffic in Norway and Sweden. The procurement shall contribute to replacing the current fragmented system landscape with a common, integrated system that supports end-to-end processes, improved information flow and more uniform work processes across Norway and Sweden. The scope includes: * The cloud service (the OneTrack system) with the accompanying infrastructure and computer resources. * Establishment of the system, including facilitation and implementation of the system. * Management of the system, including monitoring, support, training and compliance with the agreed service level. * A voluntary option connected to the functionality for planning buses for trains. * Any additional services offered through the Tenderer's Service Catalogue. See the tender documentation for more information.

Procedure identifier: 69a2f17d-3bb0-4f04-a81e-4c403583049e

Internal identifier: 9083

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72212140 Railway traffic control software development services , 72212100 Industry specific software development services, 72200000 Software programming and consultancy services, 48100000 Industry specific software package, 72000000 IT services: consulting, software development, Internet and support, 72220000 Systems and technical consultancy services

2.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/25/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankruptcy: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruption: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Arrangement with creditors: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participation in a criminal organisation: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Agreements with other economic operators aimed at distorting competition: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Breaching of obligations in the fields of environmental law: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Money laundering or terrorist financing: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than

five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraud: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Child labour and including other forms of trafficking in human beings: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvency: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching of obligations in the fields of labour law: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Assets being administered by liquidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflict of interest due to its participation in the procurement procedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Direct or indirect involvement in the preparation of this procurement procedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave professional misconduct: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Early termination, damages, or other comparable sanctions: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Breaching of obligations in the fields of social law: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Breaching obligation relating to payment of social security contributions: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Business activities are suspended: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Breaching obligation relating to payment of taxes: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terrorist offences or offences linked to terrorist activities: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Offence concerning its professional conduct in the domain of defence procurement: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Lack of reliability to exclude risks to the security of the country: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Breaching of obligations set under purely national exclusion grounds: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lot

5.1. Lot: LOT-0001

Title: Solution for Production planning and operational control ("OneTrack Solution")

Description: The objective of the procurement is to establish a contract for a cloud based core system (the "OneTrack system") that shall support Vy's most business critical function areas in production planning and operative management of passenger train traffic in

Norway and Sweden. The procurement shall contribute to replacing the current fragmented system landscape with a common, integrated system that supports end-to-end processes, improved information flow and more uniform work processes across Norway and Sweden. The scope includes: * The cloud service (the OneTrack system) with the accompanying infrastructure and computer resources. * Establishment of the system, including facilitation and implementation of the system. * Management of the system, including monitoring, support, training and compliance with the agreed service level. * A voluntary option connected to the functionality for planning buses for trains. * Any additional services offered through the Tenderer's Service Catalogue. See the tender documentation for more information.

Internal identifier: 11867

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72212140 Railway traffic control software development services , 72212100 Industry specific software development services, 72200000 Software programming and consultancy services, 48100000 Industry specific software package, 72000000 IT services: consulting, software development, Internet and support, 72220000 Systems and technical consultancy services

Options:

Description of the options: The Rail Replacement bus planning is a voluntary option in this procurement. See Appendix 1 - Attachment 4 for a description of the scope and needs. Suppliers is not obligated to offer this functionality. If a supplier chooses not to offer the option or does not fulfil the requirements for the option, it will not affect the evaluation or validity of the OneTrack-Solution tender. The contracting authority is under no obligation to exercise the option and does not commit to ordering or purchasing any specific volume under the option

5.1.2. Place of performance

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

5.1.3. Estimated duration

Start date: 02/11/2027

Other duration: Unlimited

5.1.4. Renewal

Maximum renewals: 0

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers shall have fulfilled their obligations relating to the payment of taxes, duties and payroll tax. See the tender documentation point 12.1.

Documentation requirements: * Tax certificate (Norwegian tenderers) - not older than 6 months. * Equivalent documentation for foreign tenderers

Criterion: Enrolment in a trade register

Description of selection criterion: Tenderers shall be registered in a company register, professional register or trade register in the country where the tenderer is established. See the tender documentation point 12.2. Documentation requirements: * Company Registration Certificate (Norwegian tenderers) * Equivalent certificate of registration for foreign tenderers

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers shall have sufficient economic and financial capacity to fulfil the contractual obligations. See the tender documentation point 12.3.

Documentation requirements: * Accounts for the last three fiscal years * Credit rating * A description of the group and ownership structure. * Any parent company guarantee if relevant.

Criterion: References on specified deliveries

Description of selection criterion: Tenderers shall have relevant experience with the delivery of a system solution that covers the six core functions across the three time dimensions requested in the OneTrack system. See the tender documentation's point 12.4 Documentation requirements: Three reference projects from the last ten years that document: * Production planning (long-term and short-term planning) * Transition from short-term planning to operative operations * Handling planned and operative deviations (disruption management).

Criterion: Other economic or financial requirements

Description of selection criterion: Tenderers shall document sufficient capacity and flexibility to fulfil the contract. See the tender documentation point 12.5. Documentation requirements: * Organisation structure * Overview of roles, competence areas and resources * A description of how extra capacity can be provided if needed.

Criterion: Security of information

Description of selection criterion: Tenderers shall have an established and documented information security management system (ISMS). See the tender documentation point 12.6.

Documentation requirements: * ISO 27001, SOC 2, ISAE 3000 or equivalent documentation. *

Description of the ISMS, including: * risk management * cyber security * Event Handler * training * Continuity and stand-by work * handling vulnerability etc.

Criterion: Certificates by independent bodies about quality assurance standards

Description of selection criterion: Tenderers shall have an established and documented quality management system that forms the basis for the delivery. See the tender documentation point 12.7. Documentation requirements: * Documented processes and procedures for quality assurance * Alternatively ISO 9001 or equivalent certification

Criterion: Other economic or financial requirements

Description of selection criterion: The following signed documents shall be enclosed as part of the qualification process. Documentation requirements: Annex A - Application Letter for participation Annex B - Commitment Statement (if applicable) Annex 13 - Self-declaration on Russian involvement

5.1.10. Award criteria

Criterion:

Type: Price

Description: Price

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Quality of Solution

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Establishment and Management

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Description: Vy assesses that the procurement has, in its nature, an insignificant climate footprint and environmental impact, cf. The Utilities Regulations § 7-9 (3). See Tender specification document chapter 21.5 for further justification.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 0

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://app.artifik.no/procurements/9083>

Ad hoc communication channel:

Name: e-Tendering

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://app.artifik.no/procurements/9083>

Languages in which tenders or requests to participate may be submitted: English, Norwegian

Electronic catalogue: Not allowed

Deadline for receipt of requests to participate: 02/11/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: N/A

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: N/A

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo District Court

Organisation providing additional information about the procurement procedure: VYGRUPPEN AS

Organisation providing more information on the review procedures: VYGRUPPEN AS

Organisation receiving requests to participate: Artifik AS

8. Organisations

8.1. ORG-0001

Official name: VYGRUPPEN AS

Registration number: 984661177

Postal address: Schweigaards gate 23

Town: OSLO

Postcode: 0191

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Contact point: Gry Lund Andersen

Email: innkjop@vy.no

Telephone: +47 98493273

Internet address: <https://www.vy.no/>

Buyer profile: <https://www.vy.no/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo District Court

Registration number: 926725939

Postal address: Postboks 2106 Vika

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: oslo.tingrett@domstol.no

Telephone: +47 22035200

Internet address: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Artifik AS

Registration number: 925364967

Postal address: Stortingsgata 12

Town: Oslo

Postcode: 0161

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Email: support@artifik.no

Internet address: <https://artifik.no>

Roles of this organisation:

Notice information

Notice identifier/version: 6a24c2b0-38ca-44d5-90cc-510ea11ea837 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 17

Notice dispatch date: 30/09/2026 13:07:43 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

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