

680545-2026 - Competition

Italy – Helpdesk and support services – SERVIZIO DI SUPPORTO SPECIALISTICO AL SUAPE
DEL COMUNE DI QUARTU S.E.

OJ S 191/2026 02/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: COMUNE DI QUARTU SANT'ELENA

Email: protocollo@pec.comune.quartusantelena.ca.it

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: SERVIZIO DI SUPPORTO SPECIALISTICO AL SUAPE DEL COMUNE DI QUARTU S. E.

Description: AFFIDAMENTO DEL SERVIZIO DI SUPPORTO SPECIALISTICO ALLO SPORTELLO UNICO PER LE ATTIVITÀ PRODUTTIVE E L'EDILIZIA (SUAPE) DEL COMUNE DI QUARTU SANT'ELENA TRAMITE ACCORDO QUADRO IN UNICO LOTTO

Procedure identifier: 49219a68-8ea1-4366-8807-ed40548dd690

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

2.1.2. Place of performance

Country subdivision (NUTS): Cagliari (ITG2F)

Country: Italy

Additional information: Informazioni supplementari

2.1.3. Value

Estimated value excluding VAT: 780 000,00 EUR

Maximum value of the framework agreement: 780 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: SERVIZIO DI SUPPORTO SPECIALISTICO AL SUAPE DEL COMUNE DI QUARTU S. E.

Description: SERVIZIO DI SUPPORTO SPECIALISTICO AL SUAPE DEL COMUNE DI QUARTU S.E.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253000 Helpdesk and support services

5.1.2. Place of performance

Country subdivision (NUTS): Cagliari (ITG2F)

Country: Italy

5.1.3. Estimated duration

Duration: 1 461 Days

5.1.5. Value

Estimated value excluding VAT: 780 000,00 EUR

Maximum value of the framework agreement: 780 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Iscrizione ad un apposito albo professionale

Criterion: Enrolment in a trade register

Description of selection criterion: Iscrizione al registro di commercio

Criterion: Authorisation or membership of a particular organisation needed for service contracts

Description of selection criterion: Autorizzazione o appartenenza a una particolare organizzazione necessaria per gli appalti di servizi

Criterion: Authorisation or membership of a particular organisation needed for service contracts

Description of selection criterion: Autorizzazione o appartenenza a una particolare organizzazione necessaria per gli appalti di servizi

Criterion: General yearly turnover

Description of selection criterion: Fatturato generale annuo

Criterion: Average yearly turnover

Description of selection criterion: Fatturato medio annuo

Criterion: Specific average yearly turnover

Description of selection criterion: Fatturato medio annuo specifico

Criterion: Specific yearly turnover

Description of selection criterion: Fatturato specifico annuo

Criterion: Other economic or financial requirements

Description of selection criterion: Altri requisiti economici o finanziari

Criterion: Professional risk indemnity insurance

Description of selection criterion: Assicurazione professionale di indennizzo del rischio

Criterion: Other economic or financial requirements

Description of selection criterion: Altri requisiti economici o finanziari

Criterion: References on specified works

Description of selection criterion: Referenze su lavori specifici

Criterion: References on specified deliveries

Description of selection criterion: Referenze su forniture specifiche

Criterion: References on specified services

Description of selection criterion: Referenze su servizi specifici

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Tecnici o organismi tecnici per il controllo della qualità

Criterion: Technicians or technical bodies to carry out the work

Description of selection criterion: Tecnici o organismi tecnici per l'esecuzione del lavoro

Criterion: Measures for ensuring quality

Description of selection criterion: Misure per garantire la qualità

Criterion: Study, technical and research facilities

Description of selection criterion: Strutture di studio, tecniche e di ricerca

Criterion: Supply chain management

Description of selection criterion: Gestione della catena di fornitura

Criterion: Technicians or technical bodies for quality control

Description of selection criterion: Tecnici o organismi tecnici per il controllo della qualità

Criterion: Environmental management measures

Description of selection criterion: Misure di gestione ambientale

Criterion: Average yearly manpower

Description of selection criterion: Media annuale della forza lavoro

Criterion: Number of managerial staff

Description of selection criterion: Numero di personale dirigenziale

Criterion: Relevant educational and professional qualifications

Description of selection criterion: Titoli di studio e professionali pertinenti

Criterion: Tools, plant, or technical equipment

Description of selection criterion: Strumenti, impianti o attrezzature tecniche

Criterion: Samples, descriptions, or photographs without certification of authenticity

Description of selection criterion: Campioni, descrizioni o fotografie senza certificazione di autenticità

Criterion: Samples, descriptions, or photographs with certification of authenticity for supply contracts

Description of selection criterion: Campioni, descrizioni o fotografie con certificazione di autenticità per contratti di fornitura

Criterion: Certificates by quality control institutes

Description of selection criterion: Certificati rilasciati da istituti di controllo della qualità

Criterion: Certificates by independent bodies about quality assurance standards

Description of selection criterion: Certificati rilasciati da organi indipendenti riguardanti standard di assicurazione della qualità

Criterion: Certificates by independent bodies about environmental management systems or standards

Description of selection criterion: Certificati rilasciati da organi indipendenti riguardanti sistemi o standard di gestione ambientale

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Offerta economicamente più vantaggiosa

5.1.11. Procurement documents

Deadline for requesting additional information: 23/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://sardegnacat.regione.sardegna.it/Application/CustomDoc/DettaglioProcedura.asp?ID=946934>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://sardegnacat.regione.sardegna.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Required

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 04/11/2026 10:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Conditions relating to the performance of the contract: Prestazioni
Electronic invoicing: Required
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition
Maximum number of participants: 9 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR Sardegna
Information about review deadlines: Vedi capitolato

8. Organisations

8.1. ORG-0001

Official name: COMUNE DI QUARTU SANT'ELENA
Registration number: 00288630924
Town: Quartu Sant'Elena
Postcode: 09045
Country subdivision (NUTS): Cagliari (ITG2F)
Country: Italy
Contact point: Roberta Porcu
Email: protocollo@pec.comune.quartusantelena.ca.it
Telephone: 003907086011

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: TAR Sardegna
Registration number: 80004710929
Town: Cagliari
Postcode: 09124
Country subdivision (NUTS): Cagliari (ITG2F)
Country: Italy
Contact point: TAR Sardegna
Email: tarcasegrprotocolloamm@gacert.it
Telephone: +39070679751

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: ANAC AUTORITA NAZIONALE ANTICORRUZIONE
Registration number: 97584460584
Town: Roma
Postcode: 00187

Country subdivision (NUTS): Roma (IT43)
Country: Italy
Contact point: ANAC AUTORITA NAZIONALE ANTICORRUZIONE
Email: protocollo@pec.anticorruzione.it
Telephone: 06367231
Roles of this organisation:
Procurement service provider

Notice information

Notice identifier/version: 78947a0d-b26b-4911-b8c7-9a0672cba4c6 - 05
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 01/10/2026 10:18:46 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: Italian
Notice publication number: 680545-2026
OJ S issue number: 191/2026
Publication date: 02/10/2026