

680792-2026 - Competition

France – Miscellaneous business and business-related services – Prestations d'accueil physique, téléphonique et prestations de logistique et de courrier à Paris

OJ S 191/2026 02/10/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: BUSINESS FRANCE

Email: Achats@businessfrance.fr

Legal type of the buyer: Public undertaking, controlled by a central government authority

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Prestations d'accueil physique, téléphonique et prestations de logistique et de courrier à Paris

Description: Les prestations ont pour objet d'assurer, pour le compte de Business France, des services d'accueil des visiteurs et usagers, de gestion des appels téléphoniques ainsi que des prestations de logistique et de gestion du courrier à Paris. - Lot n° 1 : Prestations d'accueil physique et téléphonique à Paris - Lot n° 2 : Prestations de logistique et de courrier à Paris

Procedure identifier: ecc1a7c4-31ca-4347-b22c-b94d4ca05f70

Internal identifier: AO_26_09_01

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79900000 Miscellaneous business and business-related services

2.1.2. Place of performance

Postal address: 77 boulevard Saint Jacques

Town: Paris

Postcode: 75014

Country subdivision (NUTS): Paris (FR101)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Prestations d'accueil physique et téléphonique à Paris (lot n°1)

Description: Prestations d'accueil physique et téléphonique à Paris

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79992000 Reception services

5.1.2. Place of performance

Town: Paris

Country subdivision (NUTS): Paris (FR101)

Country: France

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: French

Address of the procurement documents: <http://www.marchespublics.gouv.fr>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <http://www.marchespublics.gouv.fr>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of tenders: 02/11/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administratif de Paris

Organisation providing additional information about the procurement procedure: BUSINESS FRANCE

Organisation providing more information on the review procedures: Tribunal Administratif de Paris

Organisation receiving requests to participate: BUSINESS FRANCE

Organisation processing tenders: BUSINESS FRANCE

5.1. Lot: LOT-0002

Title: La logistique et le courrier à Paris (lot 2)

Description: Prestation de logistique et de courrier

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79900000 Miscellaneous business and business-related services

5.1.2. Place of performance

Town: Paris

Country subdivision (NUTS): Paris (FR101)

Country: France

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <http://www.marchespublics.gouv.fr>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <http://www.marchespublics.gouv.fr>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 02/11/2026 12:00:00 (UTC+01:00) Central European Time,
Western European Summer Time

Duration during which the tender must remain valid: 90 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered
employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administratif de Paris

Organisation providing additional information about the procurement procedure: BUSINESS
FRANCE

Organisation providing offline access to the procurement documents: BUSINESS FRANCE

Organisation providing more information on the review procedures: Tribunal Administratif de
Paris

8. Organisations

8.1. ORG-0001

Official name: BUSINESS FRANCE

Registration number: 45193005100052

Department: Service Achats et Marchés

Postal address: 77 boulevard Saint Jacques

Town: Paris

Postcode: 75014

Country subdivision (NUTS): Paris (FR101)

Country: France

Contact point: Service Achats et Marchés

Email: Achats@businessfrance.fr

Telephone: 0140733843

Internet address: <http://www.businessfrance.fr>

Information exchange endpoint (URL): <http://www.marchespublics.gouv.fr>

Buyer profile: <https://www.marchespublics.gouv.fr>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Tribunal Administratif de Paris

Registration number: 17750005500013

Department: Tribunal administratif de Paris
Postal address: 7 rue de Jouy
Town: Paris
Postcode: 75001
Country subdivision (NUTS): Paris (FR101)
Country: France
Contact point: Juge administratif
Email: greffe.tapis@juradm.fr
Telephone: 0144594400
Internet address: <http://paris.tribunaladministratif.fr/>
Information exchange endpoint (URL): <http://paris.tribunaladministratif.fr/>

Roles of this organisation:

Review organisation
Organisation providing more information on the review procedures

8.1. ORG-0000

Official name: Publications Office of the European Union
Registration number: PUBL
Town: Luxembourg
Postcode: 2417
Country subdivision (NUTS): Luxembourg (LU000)
Country: Luxembourg
Email: ted@publications.europa.eu
Telephone: +352 29291
Internet address: <https://op.europa.eu>

Roles of this organisation:

TED eSender

10. Change

Version of the previous notice to be changed: 675077-2026
Main reason for change: Buyer correction

Notice information

Notice identifier/version: 9849f910-0790-4d83-b2cd-1849f4d84457 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 01/10/2026 10:04:05 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: French
Notice publication number: 680792-2026
OJ S issue number: 191/2026
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