

Ireland-Dublin: Data network support services
OJ S 238/2022 09/12/2022
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Tourism Ireland CLG

National registration number: N/A

Postal address: 4th Floor - Bishop's Square, Redmond's Hill

Town: Dublin

NUTS code: IE Éire / Ireland

Postal code: D02 TD99

Country: Ireland

Contact person: Procurement Team

E-mail: hhughes@tourismireland.com

Internet address(es):

Main address: <http://www.ireland.com>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1197>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=229855&B=ETENDERS_SIMPLE

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=229855&B=ETENDERS_SIMPLE

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Other activity: Tourism - Destination Marketing

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

ICT Hosting & Related Services

Reference number: IT/HOST/22

II.1.2. Main CPV code

72315100 Data network support services

II.1.3. Type of contract

Services

II.1.4. Short description

Tourism Ireland requires a Service provider to provide ICT Hosting Services and related services. Key requirements of this service include: Secure Hosting of Websites and systems; Managed Services related to this Hosting; Professional Services related to this Hosting. The Contract Period will be for 2 years subject to budget and annual performance review, and other factors. Tourism Ireland may, at its discretion, extend the contract annually, if required. PLEASE REFER TO THE RFT DOCUMENTATION AVAILABLE FOR DOWNLOADING FOR FURTHER INFORMATION ON THE REQUIREMENTS

II.1.5. Estimated total value

Value excluding VAT: 420 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72222300 Information technology services, 72253200 Systems support services

II.2.3. Place of performance

NUTS code: IE Éire / Ireland

Main site or place of performance: Across Tourism Ireland's global network of markets.

II.2.4. Description of the procurement

Tourism Ireland requires a Service provider to provide ICT Hosting Services and related services. Key requirements of this service include: Secure Hosting of Websites and systems; Managed Services related to this Hosting; Professional Services related to this Hosting. The Contract Period will be for 2 years subject to budget and annual performance review, and other factors. Tourism Ireland may, at its discretion, extend the contract annually, if required. PLEASE REFER TO THE RFT DOCUMENTATION AVAILABLE FOR DOWNLOADING FOR FURTHER INFORMATION ON THE REQUIREMENTS

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Proposed Hosting Design(s), Core Services & Migration Plan / Weighting: 25%

Quality criterion - Name: Proposed Related Services - Range of Managed Services covered and Optional / Value Add Offerings / Weighting: 15%

Quality criterion - Name: Support & Reporting / Weighting: 10%

Cost criterion - Name: Ultimate Cost / Weighting: 50%

II.2.6. Estimated value

Value excluding VAT: 420 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

Tourism Ireland may, at its discretion, extend the contract annually, if required.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As stated in the procurement documents available to download from www.etenders.gov.ie

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

As stated in the procurement documents available to download from www.etenders.gov.ie

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 251-667057](https://eur-lex.europa.eu/eli/s/2021/s_251-667057)

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 17/01/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 17/01/2023 Local time: 12:00

Place:

eTenders automatic post-box facility

Information about authorised persons and opening procedure: 2 nominated Tourism Ireland staff members

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

1) Interested parties must register their interest on the eTenders website (www.etenders.gov.ie) in order to be included on the mailing list for clarifications. All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties;

2) Suppliers must register their interest on the eTenders website (www.etenders.gov.ie) in order to be included on the mailing list for clarifications and to respond electronically to the competition.

3) Should you experience difficulty when uploading documents please contact the eTenders Support Desk for technical assistance. Email etenders@eu-supply.com or telephone: 353 (0) 212439277 (9.00-17.30 GMT);

4) All queries regarding this tender requirement or process must be submitted through the Irish Procurement Opportunities www.etenders.gov.ie as a specific question. Responses will be circulated to those tenderers that have registered an interest in this Notice on www.etenders.gov.ie. The details of the person making the query will not be disclosed when circulating the response;

5) This is the sole Request for Tenders for these services using the OPEN procedure;

6) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers, whether or not a final contract is awarded;

7) Contract award will be subject to the approval of the Board of Tourism Ireland;

8) It will be a condition of award that the successful tenderer is and remains tax compliant;

9) Duration of the Contract: It is anticipated that the Contract will commence in March 2023 for a period of up to 2 years with an option, at the sole discretion of Tourism Ireland, to extend annually, if required.

10) At its absolute discretion, the contracting authority may elect to terminate this procurement process or any contract awarded at any time;

- 11) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Respondents are advised to ensure that they return fully completed tender documentation in order to avoid the risk of elimination from the competition at the application/evaluation stage;
- 12) The contracting authority is subject to the provisions of the code of practice on Freedom of Information for North/South Implementation Bodies and Tourism Ireland, which is available on the contracting authority website;
- 13) To the extent that any personal data is processed in connection with the provision of the services or otherwise, the provisions set out in the contracting authority's ICT and GDPR guidelines shall apply to such processing;
- 14) Award of this contract will be subject to selected candidate being qualified for the purposes of the Fair Employment and Treatment (Northern Ireland) Order 1998, if based in Northern Ireland;
- 15) The contract will be subject to Irish law;
- 16) The contracting authority reserves the right without advance notice (and without giving reasons unless so required by law and without liability to the applicants) to amend or otherwise change the process or to terminate the process;
- 17) Tourism Ireland is committed to the principles of sustainability in relation to the required services, as detailed in the RFT documentation available

VI.4. Procedures for review

VI.4.1. Review body

Official name: The High Court
Postal address: The Four Courts
Town: Dublin
Country: Ireland

VI.5. Date of dispatch of this notice

06/12/2022