

682432-2026 - Competition

Estonia – System and support services – Dokumendihaldussüsteemi ja intraneti igapäevaste hooldustööde teostamine ja arendustööde realiseerimine 2027-2030

OJ S 192/2026 05/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Ettevõtluse ja Innovatsiooni Sihtasutus

Email: eis@eis.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: Dokumendihaldussüsteemi ja intraneti igapäevaste hooldustööde teostamine ja arendustööde realiseerimine 2027-2030

Description: Käesoleva riigihanke esemeks on hankija dokumendihaldussüsteemi ja intraneti igapäevaste hooldustööde teostamine ja arendustööde realiseerimine. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: ee8d305a-c2a9-4ed3-a196-0a27d9fb22ca

Internal identifier: 315732-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72250000 System and support services

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia
Additional information: Tápne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)
Country: Estonia
Additional information: Tápne piirkond määramata

2.1.3. Value

Estimated value excluding VAT: 500 000,00 EUR

2.1.4. General information

Additional information: Riigihange ei ole ühe menetluse raames osadeks jaotatud, sest raamlepingu esemeks on funktsionaalselt koos toimivad ja sama eesmärgi saavutamiseks vajalikud teenused.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD),
European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Dokumendihaldussüsteemi ja intraneti igapäevaste hooldustööde teostamine ja arendustööde realiseerimine 2027-2030

Description: Käesoleva riigihanke esemeks on hankija dokumendihaldussüsteemi ja intraneti igapäevaste hooldustööde teostamine ja arendustööde realiseerimine. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 315732-0000

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72250000 System and support services

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)
Country: Estonia
Additional information: Tápne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)
Country: Estonia
Additional information: Tápne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)
Country: Estonia
Additional information: Tápne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Tápne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Tápne piirkond määramata

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 500 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: Riigihange ei ole ühe menetluse raames osadeks jaotatud, sest raamlepingu esemeks on funktsionaalselt koos toimivad ja sama eesmärgi saavutamiseks vajalikud teenused.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10837524/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10837524/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 06/11/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 4 Months

Information about public opening:

Opening date: 06/11/2026 15:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Ettevõtluse ja Innovatsiooni Sihtasutus

Organisation receiving requests to participate: Ettevõtluse ja Innovatsiooni Sihtasutus

8. Organisations

8.1. ORG-0001

Official name: Ettevõtluse ja Innovatsiooni Sihtasutus

Registration number: 90006012

Postal address: Sepise tn 7

Town: Tallinn

Postcode: 11415

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Contact point: EVELIN MESILA

Email: eis@eis.ee

Telephone: +372 56560685

Internet address: www.eis.ee

Buyer profile: www.eis.ee

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: vako@fin.ee
Telephone: +3726113713
Roles of this organisation:
Review organisation
Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register
Registration number: TED64
Postal address: Lõkke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693
Roles of this organisation:
TED eSender

Notice information

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