

**France-Champigny-sur-Marne: Survey conduction services**

OJ S 217/2023 10/11/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: SCIC HLM IDF HABITAT

National registration number: 78567814500067

Postal address: 59 avenue Carnot

Town: CHAMPIGNY SUR MARNE

NUTS code: FR107 Val-de-Marne

Postal code: 94507

Country: France

E-mail: [marches@idfhabitat.fr](mailto:marches@idfhabitat.fr)

Telephone: +33 149836180

**Internet address(es):**Main address: <http://www.idfhabitat.fr/>Address of the buyer profile: [https://scichlm-idfhabitat.e-marchespublics.com/pack/annonce\\_marche\\_public\\_26500\\_975236.html](https://scichlm-idfhabitat.e-marchespublics.com/pack/annonce_marche_public_26500_975236.html)**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.idfhabitat.fr/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Other type: SCIC HLM

**I.5. Main activity**

Housing and community amenities

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Accord-cadre à bons de commande de service d'enquêtes satisfaction auprès des locataires

**II.1.2. Main CPV code**

79311200 Survey conduction services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Le présent accord-cadre a donc pour objet la réalisation de différentes enquêtes de satisfaction pour le compte de la société IDF HABITAT. Les résultats de ces enquêtes permettront d'approfondir l'évolution de la satisfaction des locataires sur le service rendu, ses points forts, ses points faibles et les leviers d'amélioration possibles.

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

79311200 Survey conduction services

#### **II.2.3. Place of performance**

NUTS code: FR107 Val-de-Marne

Main site or place of performance: Champigny-sur-Marne

#### **II.2.4. Description of the procurement**

Le présent accord-cadre a donc pour objet la réalisation de différentes enquêtes de satisfaction pour le compte de la société IDF HABITAT. Les résultats de ces enquêtes permettront d'approfondir l'évolution de la satisfaction des locataires sur le service rendu, ses points forts, ses points faibles et les leviers d'amélioration possibles.

#### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Valeur technique / Weighting: 70

Price - Weighting: 30

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

L'accord-cadre est reconduit tacitement jusqu'à son terme. Le nombre de périodes de reconduction est fixé à 2. La durée de chaque période de reconduction est de 12 mois. La durée maximale du contrat, toutes périodes confondues, est de 1 an et 24 mois.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

Le pouvoir adjudicateur se réserve la possibilité de confier ultérieurement au titulaire du marché, en application des Articles L. 2122-1 et R. 2122-7 du Code de la commande publique, un ou plusieurs nouveaux marchés ayant pour objet la réalisation de prestations similaires.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Le montant maximum annuel est de 40 000 euros H.T.

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

#### **III.2. Conditions related to the contract**

##### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement  
Framework agreement with a single operator

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 04/12/2023 Local time: 10:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

French

##### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

##### **IV.2.7. Conditions for opening of tenders**

Date: 04/12/2023 Local time: 16:00

Place:

SCIC HLM IDF HABITAT

### **Section VI: Complementary information**

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#### **VI.1.**

**Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:  
septembre 2026

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: TGI de Créteil

Postal address: Rue Pasteur Vallery Radot

Town: Créteil

Postal code: 94011

Country: France

Telephone: +33 149811600

**VI.4.2. Body responsible for mediation procedures**

Official name: Le comite consultatif interrégional de règlement amiable des différents ou litiges  
relatifs aux marchés publics de Paris

Postal address: 5, rue Leblanc

Town: Paris

Postal code: 75911

Country: France

E-mail: [ccira@paris-idf.gouv.fr](mailto:ccira@paris-idf.gouv.fr)

**VI.5. Date of dispatch of this notice**

07/11/2023