

**France-Lille: Telephone operator services**  
**OJ S 217/2023 10/11/2023**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: sgami de Lille

Postal address: cité administrative - 14ème étage - bP 2012

Town: Lille Cedex

NUTS code: FRE11 Nord

Postal code: 59012

Country: France

E-mail: [Sgami-nord-bmp@interieur.gouv.fr](mailto:Sgami-nord-bmp@interieur.gouv.fr)

**Internet address(es):**

Main address: <https://www.marches-publics.gouv.fr>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.marches-publics.gouv.fr/?page=Entreprise>.

[EntrepriseAdvancedSearch&AllCons&id=2415194&orgAcronyme=g6l](https://www.marches-publics.gouv.fr/?page=Entreprise)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.marches-publics.gouv.fr/?page=Entreprise>.

[EntrepriseAdvancedSearch&AllCons&id=2415194&orgAcronyme=g6l](https://www.marches-publics.gouv.fr/?page=Entreprise)

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

Public order and safety

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

2023-39-standard-hp-lille

Reference number: 2023-39-standard-HP-Lille

**II.1.2. Main CPV code**

79511000 Telephone operator services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

gestion du standard téléphonique de l'hp LILLE

**II.1.5. Estimated total value**

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.2. Additional CPV code(s)**

79511000 Telephone operator services

**II.2.3. Place of performance**

NUTS code: FRE11 Nord

**II.2.4. Description of the procurement**

gestion du standard téléphonique de l'hôtel de police de Lille

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

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**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: no

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions for participation**

**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

**Section IV: Procedure**

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**IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 06/12/2023 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

French

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7. Conditions for opening of tenders**

Date: 06/12/2023 Local time: 14:00

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

a l'issue du marché soit à partir de février 2028

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: tribunal administratif de Lille

Postal address: 5 rue Geoffroy Saint-Hilaire

Town: Lille Cedex

Postal code: 59014

Country: France

E-mail: [Grefte.ta-lille@juradm.fr](mailto:Grefte.ta-lille@juradm.fr)

Internet address: <https://citoyens.telerecours.fr>

##### **VI.4.2. Body responsible for mediation procedures**

Official name: M. le Médiateur interne " Relations fournisseurs " du ministère de l'intérieur,

Postal address: place Beauvau

Town: Paris Cedex 08

Postal code: 75800

Country: France

E-mail: [Mediateur-fournisseur@interieur.gouv.fr](mailto:Mediateur-fournisseur@interieur.gouv.fr)

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: tribunal administratif de Lille

Postal address: 5 rue Geoffroy Saint-Hilaire

Town: Lille Cedex

Postal code: 59014

Country: France

E-mail: [Grefte.ta-lille@juradm.fr](mailto:Grefte.ta-lille@juradm.fr)

**VI.5. Date of dispatch of this notice**

06/11/2023