

684807-2026 - Competition

Austria – IT services: consulting, software development, Internet and support – BIG – Incident Response Retainer (IRR) – Unterstützung im Fall eines Cybersicherheitsvorfalls

OJ S 192/2026 05/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Bundesimmobiliengesellschaft m.b.H.

Email: office@big.at

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2. Procedure

2.1. Procedure

Title: BIG – Incident Response Retainer (IRR) – Unterstützung im Fall eines Cybersicherheitsvorfalls

Description: Qualifizierte Incident Response-, Forensik- und Krisen-management-Unterstützung im Fall eines Cybersicherheitsvorfalls

Procedure identifier: 73f7ebf1-b432-46df-92f3-a60d472a41ef

Internal identifier: 1

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-6768

Title: BIG – Incident Response Retainer (IRR) – Unterstützung im Fall eines Cybersicherheitsvorfalls

Description: Qualifizierte Incident Response-, Forensik- und Krisenmanagement-Unterstützung im Fall eines Cybersicherheitsvorfalls

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Wien (AT130)

Country: Austria

5.1.3. Estimated duration

Start date: 01/04/2027

Duration: 60 Months

5.1.4. Renewal

Maximum renewals: 4

Other information about renewals: mehrmals in Zwei-Jahresschritten

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Ausarbeitung Gesamtkonzept

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Präsentation

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Cost

Description: Angebotspreis

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

5.1.11. Procurement documents

Deadline for requesting additional information: 23/10/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://big.vergabeportal.at/Detail/256812>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://big.vergabeportal.at/Detail/256812>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 03/11/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

8. Organisations

8.1. ORG-7628

Official name: Bundesimmobiliengesellschaft m.b.H.

Registration number: 9110015233841

Postal address: Trabrennstraße 2c

Town: Wien

Postcode: 1020

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: office@big.at

Telephone: +43 502440

Internet address: <http://www.big.at>

Roles of this organisation:

Buyer

8.1. ORG-7156

Official name: Bundesverwaltungsgericht

Registration number: 9110008059823

Postal address: Erdbergstraße 192-196

Town: Wien

Postcode: 1030

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Email: einlaufstelle@bvwg.gv.at

Telephone: +43 160149

Internet address: <https://www.bvwg.gv.at/>

Roles of this organisation:

Review organisation

Notice information

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Form type: Competition

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