

685651-2026 - Competition

Italy – Software-related services – GARA TELEMATICA APERTA AFFIDAMENTO SERVIZIO MANUTENZIONE, HELP DESK E SUPPORTO SPECIALISTICO PER GESTIONALE ZUCCHETTI HR INFINITY E APPLICATIVI SAFETY, SKILLATO, INRECRUITING, ZTRAVEL CON CONSERVAZIONE A NORMA, OLTRE ALL'EVENTUALE FORNITURA DI PACCHETTI GESTIONE ORE UOMO SUPPORTO SPECIALISTICO E AGGIORNAMENTI

OJ S 193/2026 06/10/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Associazione della Croce Rossa Italiana - OdV

Email: procurement@cri.it

Legal type of the buyer: International organisation

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: GARA TELEMATICA APERTA AFFIDAMENTO SERVIZIO MANUTENZIONE, HELP DESK E SUPPORTO SPECIALISTICO PER GESTIONALE ZUCCHETTI HR INFINITY E APPLICATIVI SAFETY, SKILLATO, INRECRUITING, ZTRAVEL CON CONSERVAZIONE A NORMA, OLTRE ALL'EVENTUALE FORNITURA DI PACCHETTI GESTIONE ORE UOMO SUPPORTO SPECIALISTICO E AGGIORNAMENTI

Description: GARA TELEMATICA APERTA AI SENSI DELL'ART. 71 DEL D.LGS. 36/2023 E SS.MM.II., PER L'AFFIDAMENTO DEL SERVIZIO DI MANUTENZIONE, DI HELP DESK E DI SUPPORTO SPECIALISTICO PER IL SISTEMA INFORMATIVO GESTIONALE ZUCCHETTI HR INFINITY E GLI APPLICATIVI SAFETY, SKILLATO, INRECRUITING, ZTRAVEL CON CONSERVAZIONE A NORMA UTILIZZATO PRESSO L'ASSOCIAZIONE DELLA CROCE ROSSA ITALIANA – OdV, OLTRE ALL'EVENTUALE FORNITURA DI SOLUZIONI DI PACCHETTI DI GESTIONE DELLE ORE UOMO PER IL SUPPORTO SPECIALISTICO E GESTIONE DEGLI AGGIORNAMENTI

Procedure identifier: b724af1b-e670-42c0-ae87-e0a11a1876bb

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Postal address: Via B. Ramazzini, 31

Town: Roma

Postcode: 00151

Country subdivision (NUTS): Roma (IT143)

Country: Italy

Additional information: come da disciplinare

2.1.3. Value

Estimated value excluding VAT: 701 856,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

come da disciplinare di gara

Applicable cross-border law: Disciplinare di gara

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: SERVIZIO DI MANUTENZIONE, DI HELP DESK E DI SUPPORTO SPECIALISTICO PER IL SISTEMA INFORMATIVO GESTIONALE ZUCCHETTI HR INFINITY E GLI APPLICATIVI

Description: SERVIZIO DI MANUTENZIONE, DI HELP DESK E DI SUPPORTO SPECIALISTICO PER IL SISTEMA INFORMATIVO GESTIONALE ZUCCHETTI HR INFINITY E GLI APPLICATIVI

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 48000000 Software package and information systems

Options:

Description of the options: soluzioni di pacchetti di gestione delle ore uomo per il supporto specialistico e gestione degli aggiornamenti

5.1.2. Place of performance

Town: Roma

Postcode: 00151

Country subdivision (NUTS): Roma (IT143)

Country: Italy

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 2

5.1.5. Value

Estimated value excluding VAT: 701 856,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Offerta tecnica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

Criterion:

Type: Price

Description: Offerta economica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

5.1.11. Procurement documents

Address of the procurement documents: https://app.albofornitori.it/alboeproc/albo_crocerossa

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://app.albofornitori.it/alboeproc/albo_crocerossa

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 09/11/2026 17:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR LAZIO

Information about review deadlines: come da disciplinare di gara

Organisation providing additional information about the procurement procedure: Associazione della Croce Rossa Italiana - OdV

Organisation providing more information on the review procedures: TAR LAZIO

Organisation receiving requests to participate: Associazione della Croce Rossa Italiana - OdV

8. Organisations

8.1. ORG-0001

Official name: Associazione della Croce Rossa Italiana - OdV

Registration number: 13669721006

Postal address: Via Bernardino Ramazzini n. 31

Town: Roma

Postcode: 00151

Country subdivision (NUTS): Roma (IT43)

Country: Italy

Email: procurement@cri.it

Telephone: +390655100636

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: TAR LAZIO

Registration number: 80195990587

Postal address: Via Flaminia

Town: Roma

Postcode: 00196

Country subdivision (NUTS): Roma (IT43)

Country: Italy

Email: tarmsegrprotocolloamm@gacert.it

Telephone: +3906328721

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 57f4a373-0889-4b09-8be1-e21a9a53d67b - 01

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