

685785-2026 - Competition

Spain – Customer-care services – La contratación del servicio de acomodación, incluido el control de accesos.

OJ S 193/2026 06/10/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Fundación Juan Crisóstomo de Arriaga-Orquesta Sinfónica de Bilbao -

Fundación Juan Crisóstomo de Arriaga-Orquesta Sinfónica de Bilbao

Email: legal@bilbaorquestra.eus

Legal type of the buyer: Regional authority

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: La contratación del servicio de acomodación, incluido el control de accesos.

Description: La contratación del servicio de acomodación, incluido el control de accesos.

Procedure identifier: 028c4efd-d540-4e42-a8b3-1f51ddbe1875

Internal identifier: BOS202605

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342320 Customer-care services

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 153 840,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: los declarados en DEUC

5. Lot

5.1. Lot: LOT-0001

Title: La contratación del servicio de acomodación, incluido el control de accesos.

Description: La contratación del servicio de acomodación, incluido el control de accesos.
Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79342320 Customer-care services

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 2

Other information about renewals: prorrogas anuales hasta un maximo de 5

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Other economic or financial requirements

Description of selection criterion: Otros requisitos económicos o financieros

5.1.10. Award criteria

Criterion:

Type: Cost

Description: OFERTA ECONOMICA: ANEXO I

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: MEMORIA

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: OFERTA AUTOMATICA: ANEXO I

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

Ad hoc communication channel:

URL: <https://apps.bizkaia.eus/sede-lantik/site/12/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://apps.bizkaia.eus/sede-lantik/site/12/licitacion/oferta/asistentelnscripcion?numexpediente=BOS202605>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 03/11/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 6 Months

Information about public opening:

Opening date: 18/11/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: SOBRE C: DOCUMENTACION AUTOMÁTICA

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: maria lllamosas

Information about review deadlines: segun 44 lcsp

Organisation providing additional information about the procurement procedure: Fundación Juan Crisóstomo de Arriaga-Orquesta Sinfónica de Bilbao - Fundación Juan Crisóstomo de Arriaga-Orquesta Sinfónica de Bilbao

8. Organisations

8.1. ORG-0001

Official name: maria lllamosas

Registration number: 124268.0

Postal address: avda abandoibarra 4

Town: Bilbao

Postcode: 48011

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Email: legal@bilbaorquestra.eus

Telephone: +34 944035205

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Fundación Juan Crisóstomo de Arriaga-Orquesta Sinfónica de Bilbao - Fundación Juan Crisóstomo de Arriaga-Orquesta Sinfónica de Bilbao

Registration number: G95449021
Postal address: avda abandoibarra 4
Town: Bilbao
Postcode: 48014
Country subdivision (NUTS): Bizkaia (ES213)
Country: Spain
Contact point: maria lllamosas
Email: legal@bilbaorquestra.eus
Telephone: +34 944035205
Internet address: <http://www.bilbaorquestra.eus>
Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Notice information

Notice identifier/version: e2119aa4-14eb-4a45-899a-c2655381e76e - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 02/10/2026 16:00:02 (UTC+02:00) Eastern European Time, Central European Summer Time
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