

Spain-Madrid: Technical computer support services

OJ S 218/2023 13/11/2023

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Junta de Contratación del Ministerio de la Presidencia, Relaciones con las Cortes y Memoria Democrática

National registration number: S2811001C

Postal address: Complejo de la Moncloa, Avda. Puerta de Hierro, s/n.

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28071

Country: Spain

Contact person: Junta de Contratación del Ministerio de la Presidencia, Relaciones con las Cortes y Memoria Democrática

E-mail: bzcontratacion@mpr.es

Internet address(es):

Main address: <https://www.mpr.gob.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=PEmzEuPKnAqmq21uxhbaVQ%3D%3D>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=p6522vcV7Zn%2Fa9DgO%2BoYKQ%3D%3D

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=PEmzEuPKnAqmq21uxhbaVQ%3D%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

II.1.2. Main CPV code

72611000 Technical computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de atención a los usuarios del Ministerio de la Presidencia, Relaciones con las Cortes y Memoria Democrática

II.1.5. Estimated total value

Value excluding VAT: 1 522 375,54 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicio de atención a los usuarios del Ministerio de la Presidencia, Relaciones con las Cortes y Memoria Democrática

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Plan de formación de los técnicos / Weighting: 10

Quality criterion - Name: Plan de mejora continua de los procesos de gestión y recursos asignados a su ejecución / Weighting: 14

Quality criterion - Name: Plan de trabajo / Weighting: 7

Cost criterion - Name: Incremento en el número de jornadas adicionales / Weighting: 13

Cost criterion - Name: Precio / Weighting: 56

II.2.6. Estimated value

Value excluding VAT: 1 522 375,54 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Capacidad de obrar

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Cifra anual de negocio

III.1.3. Technical and professional ability

List and brief description of selection criteria:

- Trabajos realizados

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

Consideraciones de tipo medioambiental. Descripción: Todas las comunicaciones que se establezcan entre la empresa adjudicataria y los responsables designados por la Administración o viceversa, se realizarán por medios electrónicos, al igual que la remisión de informes y la tramitación de las facturas, independientemente del importe de las mismas, evitando la utilización de papel

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 09/12/2023 Local time: 18:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Spanish

IV.2.7. Conditions for opening of tenders

Date: 19/12/2023 Local time: 10:00

Place:

Datos de Dirección:

Calle:

CP:

Población:

País:

Information about authorised persons and opening procedure: Descripción:

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@hacienda.gob.es

VI.4.4. Service from which information about the review procedure may be obtained

Official name: TRIBUNAL ADMINISTRATIVO CENTRAL DE RECURSOS CONTRACTUALES

Postal address: Avenida General Perón, 38, planta 8

Town: Madrid

Postal code: 28020

Country: Spain

E-mail: tribunal_recursos.contratos@hacienda.gob.es

VI.5. Date of dispatch of this notice

08/11/2023