

## 687534-2025 - Competition

### Ireland – Application service providers – Cloud SaaS Survey Software

OJ S 201/2025 20/10/2025

Contract or concession notice – standard regime

Services

## 1. Buyer

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### 1.1. Buyer

Official name: Department of Justice Home Affairs and Migration

Email: [cpu@justice.ie](mailto:cpu@justice.ie)

Legal type of the buyer: Central government authority

Activity of the contracting authority: Public order and safety

## 2. Procedure

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### 2.1. Procedure

Title: Cloud SaaS Survey Software

Description: The Department requires a self-service Cloud SaaS survey solution that will provide a modern, online, accessible, feature rich survey platform that will serve it in carrying out its functions.

Procedure identifier: dcd6e8f8-a9d3-4977-a0fe-a3a0758202be

Type of procedure: Open

The procedure is accelerated: no

#### 2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72416000 Application service providers

Additional classification (cpv): 72260000 Software-related services, 48000000 Software package and information systems, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 79310000 Market research services, 79315000 Social research services, 79311400 Economic research services, 73000000 Research and development services and related consultancy services, 73110000 Research services, 73300000 Design and execution of research and development, 73400000 Research and Development services on security and defence materials, 48219000 Miscellaneous networking software package, 48222000 Web server software package, 79300000 Market and economic research; polling and statistics, 72212100 Industry specific software development services, 79311100 Survey design services, 48463000 Statistical software package, 72212463 Statistical software development services, 79330000 Statistical services, 72212000 Programming services of application software, 72261000 Software support services

#### 2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

#### 2.1.3. Value

Estimated value excluding VAT: 500 000,00 EUR

Maximum value of the framework agreement: 500 000,00 EUR

#### 2.1.4. General information

**Legal basis:**

Directive 2014/24/EU

#### 2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

### 5. Lot

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#### 5.1. Lot: LOT-0001

Title: Cloud SaaS Survey Software

Description: The Department requires a self-service Cloud SaaS survey solution that will provide a modern, online, accessible, feature rich survey platform that will serve it in carrying out its functions.

Internal identifier: 0

##### 5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72260000 Software-related services, 48000000 Software package and information systems, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 79310000 Market research services, 79315000 Social research services, 79311400 Economic research services, 73000000 Research and development services and related consultancy services, 73110000 Research services, 73300000 Design and execution of research and development, 73400000 Research and Development services on security and defence materials, 48219000 Miscellaneous networking software package, 48222000 Web server software package, 79300000 Market and economic research; polling and statistics, 72212100 Industry specific software development services, 79311100 Survey design services, 48463000 Statistical software package, 72212463 Statistical software development services, 79330000 Statistical services, 72212000 Programming services of application software, 72261000 Software support services

##### 5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

##### 5.1.3. Estimated duration

Duration: 60 Months

##### 5.1.5. Value

Estimated value excluding VAT: 500 000,00 EUR

##### 5.1.6. General information

**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

##### 5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

##### 5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

### 5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 05/11/2025 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6792374>

### 5.1.12. Terms of procurement

#### Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6792374>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 17/11/2025 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 12 Months

#### Information about public opening:

Opening date: 17/11/2025 17:30:00 (UTC+01:00) Central European Time, Western European Summer Time

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6792374>

#### Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

### 5.1.15. Techniques

#### Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Changing suppliers mid-term would cause disruptions, such as system incompatibilities or retraining needs, making a shorter duration impossible

#### Information about the dynamic purchasing system:

No dynamic purchase system

### 5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Department of Justice Home Affairs and Migration

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Department of Justice Home Affairs and Migration

Organisation processing tenders: Department of Justice Home Affairs and Migration

## 8. Organisations

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### 8.1. ORG-0001

Official name: Department of Justice Home Affairs and Migration

Registration number: Department of Justice

Postal address: 51 St Stephen's Green

Town: Dublin

Postcode: D02 HK52

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [cpu@justice.ie](mailto:cpu@justice.ie)

Telephone: 016028202

Internet address: <https://www.gov.ie/en/organisation/department-of-justice/>

Buyer profile: <https://www.gov.ie/en/organisation/department-of-justice/>

#### **Roles of this organisation:**

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

### 8.1. ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 1 8886000

#### **Roles of this organisation:**

Review organisation

Organisation providing more information on the review procedures

### 8.1. ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

Telephone: +30 2108094500

#### **Roles of this organisation:**

TED eSender

## Notice information

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